## PROCUREMENT PLANNING

### **INSTRUCTOR GUIDE**

FEDERAL ACQUISITION INSTITUTE

CURRICULUM OF PROCUREMENT TRAINING COURSES

CURRENT THROUGH FAC 90 - 20

OFFICE OF ACQUISITION POLICY
GENERAL SERVICES ADMINISTRATION

**TOPIC:** Introduction for the Procurement Planning Course

**Reference**: Introduction, Classroom Exercise Book

**Objective**: When you finish this lesson, your students should:

- Established working groups
- Be familiar with the course materials

Time: TBD

Ref.

Method: Lecture/Group Exercise

#### LESSON PLAN

a. Start the course by saying:

**Instructors Notes** 

Good Morning, welcome to the Procurement Planning Course. My name is

Steps In Presenting The Topic

\_\_\_\_\_ and I am your instructor for this course.

b. Tell the students a little bit about yourself.

CE



c. Tell the students you want each of them to come to the front of the class to introduce themselves. But before they do, tell them to turn to the first page in the CE book to the INTRODUCTIONS page (CE I-1).

Steps In Presenting The Topic

**Instructors Notes** 

Instruct the students that it is mandatory for them to take a reward from the table before they go back to their seat. Tell them not to eat their reward until you tell them to. Also, if they don't want their reward, they can pass it to someone else when you tell them they can.

<u>Ask</u> each student to help themselves to a reward from the table after they have completed their introduction.

The reward should be, for example:

- •5 sets of pieces of paper with the pieces numbered 1 thru [\*\*]; or
- •[\*\*] sets of **5** different color highlighters; **or**
- •[\*\*] sets of **5** different types of candy or healthy foods to determine the groups; **or**
- •combination of highlighters and candy

# The reward will be used to establish Working Groups.

Using a "reward" is an alternative to the "count off" method for assigning students in their groups.

Divide the number of students in the class by 5 to determine how many groups will be needed. The rewards needs to be based on the number of groups.

- \*\* number of groups
  -number dependent upon
  the number of groups you
  will have and the number
  of students within the
  group; i.e., if 5 groups of
  5 you will need 5 ea of 5
  different candy bars-
- 5 Trail mix, 5 Snickers, 5 Almond Joys; 5 boxes of raisins, and 5 rolls of. mints. Keep at least one extra of each candy type for late arrivals.

Same applies to highlighters and/or pieces of paper.

Ref.

**Steps In Presenting The Topic** 

**Instructor Notes** 



# d. Assign the students to their working groups

Assign groups as follows:

All the students with [no. 1; or a green highlighter; or M&M candies, etc.] will be a separate group;

[no. 2; or a yellow highlighter]; will be in a separate

Complete until all groups have been formed. This is a permanent move for the students for the remainder of the week.

CE



Page Intro I-3 thru I-8 Assign the get acquainted exercise: "Group Dynamics."

Allow 15-20 minutes for this exercise.

<u>Ask</u> if everyone is ready. If not, give them 5 more minutes.

# f. Summarize the exercise by asking all the teams:

Are all the members of your team satisfied with the ground rules and operating procedures?

Ref. Steps In Presenting The Topi	ic

**Instructor Notes** 

Did you add to the list of ground rules and operating procedures on paper?

<u>Ask</u> the spokesperson from each group to tell the class who their facilitator, recorder, time keeper and spokesperson are and ask if they plan to change those role players throughout the course.

If you change role players always identify who the facilitator, recorder, time keeper and spokesperson are before giving your presentation.

### g. Present a positive image of the course after the introductions have been completed.

**State**: This is a generic basic acquisition training course designed for the 1102-5/7 or those entry level 1102s. This week, we'll focus our attention on the presolicitation phase. We'll talk about supplies and services but not ADPE or construction. So keep that in mind.

**State**: Expect to have a good time while you learn this week because this course offers more student involvement and group discussion than lecture.

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**Instructor Notes** 

**Explain**: You will be performing individual and group exercises. The best way to teach contract specialists is to actually perform tasks in lieu of listening to someone talk about them. All of the exercises are timed; however, all groups don't work at the same pace, so I'm flexible.

Some of the exercises have definitive answers, others were designed to be subjective to encourage meaningful discussion.

If the allotted time has expired and some groups are still working, I will usually allow for another 5 minutes to wrap things up.

<u>Caution</u> the students: In order for you to get the most out of the course, you <u>should</u>:

- read your assignments and complete your homework,
- participate in class, and generally,
- have a good time learning.

Ref.

**Steps In Presenting The Topic** 

**Instructors Notes** 

# TR and CE



# h. Familiarize the students with the course materials.

**Explain**: Each of you has a binder containing:

•the <u>Text Reference (TR)</u>; **Appendix** to the TR which is an excerpt of the **Federal Acquisition Process Course** •the <u>Class Exercise Book (CE)</u>.

•Appendix A, B

Take note of the tabs.

Bring **the binder** and its contents to class everyday

<u>Tell</u> the students to turn to the first tab which is the Text Reference; tab is labeled **TR**.

**Explain**: The Text Reference (TR) consists of **12 chapters** and related appendices.

TR



<u>Direct</u> the students' attention to the table of contents in the TR. Have the students take a look at the chapters that will be covered. Explain to them this course covers the presolicitation tasks a contract specialist performs.

**Explain**: There will be an in-class lesson for every chapter in this **Text Reference**.

<u>Advise</u> the class to read the Introduction in the TR at their leisure.

The table of contents is right after the TR title pg.

At the end of the TR is an appendix to the PP course which contains excerpts of the Federal Acquisition Process Course. The mat'ls explain what the FAR is and who key players are in the acquisition process.

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#### **Steps In Presenting The Topic**

**Instructors Notes** 

Advise the students that they are responsible for reading all the chapters. Reading assignments will be given as homework.

This book is intended to be used in this classroom and also as a desk reference on the job.

<u>Ask</u> the students to locate their Class Exercise Book behind the second tab labeled CE. [PAUSE]

Explain: The Class Exercise Book consists of 12 lessons and the Jeopardy game sheet.

<u>Direct</u> the students' attention to the table of contents [PAUSE]. Notice, each lesson in the <u>Class Exercise Book</u> corresponds to the chapter in the <u>Text Reference</u>.



CE 1-1

<u>Point out</u>: For example, go to Lesson 1 in the <u>Class Exercise Book</u>. It covers case studies for processing purchase requests from Chapter 1 in the <u>Text Reference</u>. Chapter 1 in the <u>Text Reference</u> tells you step by step how to process purchase requests

Case studies completed in the classroom will provide you with an opportunity to practice using this **Text Reference** as an on-the-job tool.

I will do my best to inform you as to which book to work in-remind me if I fail to do so.

#### **Steps In Presenting The Topic**

Instructors Notes

**Explain**: The Class Exercise Book contains

- •case studies,
- scenarios and
- •other types of exercises
- Appendix A, B

**Explain**: Some exercises will require you to work individually and others will require group work.

# i. Discuss Administrative Details

Explain the whereabouts of the restrooms, eating spots, beverage places (or call on students who are familiar with the area).

#### State:

- Class is from **8 a.m. to 4:30 p.m.** (3:30 to 4:30 is time set aside for completing reading and homework assignments. Also, I am available to assist you if needed.)
- You will be given two (2) twenty minute breaks--one in the morning and one in the afternoon and one hour for lunch.

Ref.

**Steps In Presenting The Topic** 

Instructor Notes

### CE



### j. Turn to the Introduction in the Classroom Exercise Book

<u>Locate</u> the letter identifying the course objectives on pg. CE I-9.

<u>Give</u> the students an opportunity to scan the letter.

<u>Allow</u> students an opportunity to ask any questions they may have about the course, the materials, etc.

<u>Tell</u> the students we will try to follow the agenda that follows this letter as closely as possible.

# END OF INTRODUCTION; BEGIN LESSON 1.

TOPIC: PROCESSING PURCHASE REQUESTS

**Reference**: Chapter 1, TR Pages 1-1 to 1-9

**Objective**: When you finish this introduction, your students should be able to:

Define purchase request.Define requiring activity.

• Identify the steps in processing purchase requests.

Time: TBD

Method: Lecture/Discussion and Exercises

#### **LESSON PLAN**

#### Ref. Steps In Presenting The Topic

[Solicit answers to the following questions before providing your own.]



### Question:

What do you think starts the procurement process?

•Answer: Receipt of the purchase request. Some agencies refer to purchase requests as PRs or requisitions.



### Question:

How many of you are familiar with purchase requests? How many are not?

•Answer: Anticipate both yes and no answers.



### • Question

What is the definition of a PR?

TR 1-3

•Answer: The purchase request is a document that describes needed supplies and/or services, including all enclosures and attachments.

#### a. State:

Your primary goal is to **accept** an adequate PR. For the purpose of this course, I will be referring to the purchase request as the "PR."

**Instructor Notes** 

This Question/
Answer "ice-breaker" is used to help the students feel relaxed and to find out how much they know. This is simply an introduction to the lesson and you should not force students to answer questions.

#### Ref. Steps In Presenting The Topic

**Instructor Notes** 



### Question:

What must the PR have in order for you to accept it?

- •Answer: The PR must have:
  - •All appropriate signatures
  - •Proper funding and date funds expire
  - •Clear, definitive specifications, statement of work, or description of supplies/services
  - •Realistic delivery date
  - Special instructions

**State**: If you cannot accept the PR as submitted you will either

- •Obtain more information
- •Reject the PR and return to submitter

# Let's define Procurement Official.

This is any civilian or military official or employee of an agency who has participated personally and substantially in an agency procurement, including all officials and employees who are responsible for reviewing or approving the procurement.

### b. Define Requiring Activity

The Requiring Activity, also called the RA is the office responsible for the requirement. For the purpose of this course, I will be referring to the requiring activity as the "RA." This may or may not be the actual end user. When an agency or requiring activity has a need, the contracting office is notified by receipt of a purchase request sent by the requiring activity.

Ref.	Steps In Presenting The Topic	Instructor Notes
CE 1-3 thru 1- 21	c. Direct the students' attention to the Class Exercise book.  Ask the students to remove the three PRs from their CE book beginning on CE 1-3 to 1-21.	Make sure all students have removed their PRs before moving on.
	The Grounds Maintenance PR is four (4) pages, The Fireworks PR is one (1) page, and The Security Systems PR is five (5) pages and has three line items.  Each of you have been given three (3) folders. Please put each PR in a folder and label the folder according to the PR. Bring these folders to class everyday because you will be working with them all week. Be careful not to lose the PRs.	

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NOTE: Acquisition of nonexpendable items are to be fully justified on face of requisition. GENERAL SERVICES ADMINISTRATION

GSA FORM 49 (REV. 10-8)

#### Desert Storm Museum Grounds Maintenance Performance Work Statement

#### Part 1. Scope of Work

#### 1.1 General

Provide grounds maintenance at the Desert Storm Museum starting April 1, 1992. Grounds maintenance shall consist of mowing, trimming, raking, edging, and watering lawn areas; mulching, and weeding flower beds, shrub beds, and trees; and removing trash from grounds..

#### Part 2: Materials

- 2.1 Necessary tools, equipment, supplies, and materials for the work at the Museum shall be provided by the Government.
- 2.2 Mulch and water will be provided by the Government.

#### Part 3: Execution

#### 3.1 GENERAL

Prior to mowing, remove trash, twigs, and debris that may injure persons, property or equipment. Clippings and debris from all operations under this contract shall be promptly removed from walks and non-lawn areas to an area designated by the Contracting Officer's Representative (COR).

#### 3.2 Mowing

- 3.2.1 All mowers shall be set to cut at not less than 2 inches as measured on a flat smooth surface.
- 3.2.2 Grass shall be moved on a 7 day cycle except during July and August when mowing shall be on a 14 day cycle or when growth rate is such that these frequencies are not practical. Grass shall be mowed whenever the average height is 1 1/4 times the mower setting. Mowing may be delayed at the discretion of the COR.
- 3.2.3 Mowing shall be performed using sharp, well maintained equipment and in a manner which will not leave visible windrows or piles of clippings or ridges, scalped areas or other uneven cutting.

#### 3.3 Trimming and Edging

Trimming and edging shall be at the request of the COR. Trim along edges of plant beds and next to all vertical surfaces, i.e., signs, benches, light fixtures where mowing is not possible; edge of sidewalks and outside curbs; and remove weeds and grass growth from curbs and crack areas. Trim and edge to produce a neat, crisp, clean appearance and to prevent encroachment of lawn grass into shrubs or other areas not designed to have turf.

Trimming and edging shall be done at least once per week at all areas.

#### 3.4 Mulching and Weeding

After weeding, apply Government-provided mulch around approximately 30 trees, shrubs at Museum entrance, and shrubs along the side of the Museum. Apply uniformly covering the area of plant surface beds at a loose measurement depth of at least 3 inches of as otherwise directed by the COR.

3.5 Watering as required and directed by the COR to maintain adequate soil moisture to promote deep root of plant materials. Perform slowly to avoid damage to planting and obtain depth penetration of 4-5 inches.

#### 3.6 Groundskeeping

Remove all leaves, trash, and debris from landscaped areas, walks, and roadways to enhance the appearance of the area and to protect visitors and resources, as directed by the COR. Promptly load and haul trash to designed on-site dumpsters.

#### Part 4: Work Schedule Procedures

- 4.1 Work shall commence on April 1, 1992 and shall not exceed September 30, 1992 including a one year option. The Government reserves the right to exercise the option for grounds maintenance services on October 1, 1992. Written notification to the contractor 30 days prior to the exercise of the option is required.
- 4.2 A log sheet will be maintained by the COR showing times in/out of the contractor's crew, number of crew, and tasks performed.
- 4.3 An advance work schedule (weather permitting) will be provided to the COR on Friday of each week for the following week, including schedule for mowing.
- 4.4 Work schedule shall be as follows:

Months to Work	Days to Work	Hours to Work
4/1 thru 9/30	Wednesday & Thursday	8:30 a.m. to 12:00 noon 12:30 p.m. to 3:00 p.m.

4.5 Should it be raining at the time of departure of the contractor's crew from the staging area, contractor will not report to the Desert Storm Museum for work that day. The crew shall be dismissed during the day from the area should rain start after reporting to the work site. The dismissal will be at the direction of the COR if conditions prohibit completion of the tasks outlined in the scope of work.

#### Part 5: Property Damage

The contractor shall be responsible for replacement of government equipment or plant material damaged through any negligence caused by the Contractor's crew.

#### Part 6: Recommended Sources

- Fantastic Lawns at Fantastic Prices
   3434 Lawn Ave.
   Washington DC 20044
- Green Lawns 4 U
   North Greenway St.
   Washington DC 20039
- 3. The Green Thumb 1160 Greenhouse Lane Washington DC 20045

#### Part 7: <u>Billing Procedures</u>

Billing shall be on a daily rate basis, invoicing monthly. Contractor will provide an average of 33 hours of 100% efficiency rate per day. The contractor shall provide the Government a current list of each employee's efficiency rate. Late submission or the inability to provide such a list shall result in delaying payment until all appropriate information is provided.

Send invoices to: Administrative Officer Forest Hill Federal Management Office Headquarters, Office of Parks & Recreation 2426 Carnation St. Washington DC 20400

Attention: Vanessa Chamberlain

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GENERAL SERVICES ADMINISTRATION GSA FORM 49 (REV. 10-8)

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NOTE: Acquisition of nonexpendable items are to be fully justified on face of requisition.

GENERAL SERVICES ADMINISTRATION
GSA FORM 49 (REV. 10-8)

#### PERFORMANCE WORK STATEMENT SURVEILLANCE EQUIPMENT DESERT STORM MUSEUM

#### Item 0001

#### 1. Scope of Work

- 1.1 The work to be performed consists of furnishing all plant, labor, materials, equipment, tools and transportation necessary to install television surveillance systems at the Desert Storm Museum.
- 1.2 The contractor shall perform all work in accordance with applicable government regulations. Work shall be accomplished in such a manner as to minimize the possibility of damage to government property, loss of production time and to safeguard the health and welfare of government and contractor personnel.

#### 2. Surveillance Equipment

The contractor shall install and provide the most contemporary television surveillance equipment under the contract. The surveillance system consists of 5 cameras, 5 monitors, one video cassette recorder (VCR), and one master control.

#### 2.1. Cameras

- 2.1.1 The video cameras shall operate on 24 VDC. The cameras can be required to have 180 degree horizontal and 90 degree vertical surveillance with zoom capability and controlled from where the monitors will be located. The cameras shall be low light compensated.
- 2.1.2 Exterior cameras shall also be weatherproof. Cameras shall be equipped with a filter or some feature to avoid focus problems as a result of sun rays. Cameras shall be installed in tamperproof housing and capable of providing coverage of areas as specified.
- 2.1.3 Cameras shall have automatic sweep and characterized with random movement to prevent someone from becoming familiar with its system of movement. The cameras shall be equipped with manual operation and the capability to zoom in on any location within the scope of the area covered.

#### 2.2 Video Monitors

- 2.2.1 The video monitors shall have 800 line resolution switchable DC restoration, regulated power supply, 14 KV bright display, a video selector switch, 75 ohm switchable termination, CRT preheating, isolated power transformer, led power indicator, 15 inch picture tube, 110 degree deflection, integral explosion protection, two UHF loop-through video connectors.
- 2.2.2 Monitors are to operate on 115 VAC, composite video capable of being connected to a video cassette recorder.

#### 2.3 Video Cassette Recorder

2.3.1 The Video Cassette Recorder (VCR) shall be compatible with system and have both record and playback capability operable on 115 VAC.

Surveillance Equipment, Cont.

2.3.2 The VCR shall be capable of recording from any monitor.

- 2.4 Master Control with following features:
- 2.4.1 The Master Control shall be installed in a cabinet in the security area of the museum. The control unit shall allow zoom, horizontal and vertical control of each camera location separately. Operate on 115 VAC, 60 hz.

#### 3. Location of Equipment

- 3.1 Cameras
- 3.1.1 Camera #1 to be located on the first floor east hallway across from the men's and women's lavatories.
- 3.1.2 Camera #2 to be located across the street of the northeast corner of the museum mounted on telephone pole.
- 3.1.3 Camera #3 to be located at the southeast corner on top of the museum.
- 3.1.4 Camera #4 to be located at the west corner on top of the museum above the back door of the museum.
- 3.1.5 Camera #5 to be located in the foyer at the entrance of the museum on top of the museum for viewing the front and vicinity with horizontal and vertical sweep movement.
- 3.2 Other Equipment
- 3.2.1 The VCR, master control and monitors shall be installed and housed in a console for easy access and operation of the surveillance system.

#### 4. Procedures for Installation

- 4.1 Workmanship:
- 4.1.1 The work shall be executed in a careful and professional manner and in compliance with the accepted trade practices by personnel skilled and experienced in installation of television surveillance equipment.
- 4.1.2 The contractor shall agree, upon installation of all television surveillance equipment and its associated intercomponent wiring/cabling and conduit under the contract, that the associated intercomponent wiring/cabling and conduit shall be the property of the government.
- 4.1.3 The government reserves the right to request removal of all the associated intercomponent wiring/cabling and conduit from the museum by the contractor at no expense to the government.

#### 4.2 Hours of Work

All installation work as required by the contractor shall be performed during normal duty hours. These hours are 7:30 am to 4:15 pm, Monday thru Friday.

#### 4.3 Wiring

The contractor shall install all equipment listed and any additional miscellaneous parts/materials necessary for completely operational system. Electrical wiring shall be installed in accordance with the National Electrical Code - 1991. Overhead wiring shall be installed at a maximum height and as approved by the COR.

#### 5: <u>Inspection and Acceptance</u>

5.1 The Quality Assurance Evaluator (QAE), Victor Newman or alternate, Bradley Carlton, are responsible for inspection and acceptance of work performed under this contract. The contractor shall notify the QAE prior to commencing installation work and upon completion of the installation work for certification of services.

#### 6. <u>Training</u>

- 6.1. Upon acceptance of the new TV Surveillance system by the COR, the contractor shall provide initial training as determined by the QAE to the building monitor responsible for the operation of the TV surveillance systems.
- 6.2 The QAE, building monitor and contractor shall agree when the training sessions are to be held and its duration. Training shall be completed not later than 30 days after the installation acceptance date.

#### 7. Recommended Sources

- Alarm & Security Equipment Inc. 50 West Town St. Washington DC 10059 (110) 450-7800
- Tri-State Unlimited Security Systems Inc. 2504 Denver St. Brooklyn SC 23555

#### X-Ray Fluoroscopic System Model 58367 Item 0002

- 1. AC Power Cord: not less than 10 feet long
- 2. X-ray beam collimator: adjustable
- 3. Indicator Lights: Built-in indicating power on, x-ray on, and overheating conditions
- 4. Indicating meters: Built-in for line voltage and current indications
- 5. Controls: A. Remote operating cord: Not less than 8 feet long B. Line Voltage adjustment: Built-in
- 6. Thermal overload protection: Built-in
- 7. X-ray tube output: Continuous output X-ray beam rated at 80 kV peak at 3 mA; able to be reliably used in screen fluoroscopy, with conventional or Poloraid X-ray film, and with image storage panels
- 8. Overall size: Not to exceed 2 ft. x 2.5 ft. x 2 ft.
- 9. Operational Weight: No greater than 50 lbs.
- 10. Power Requirements: 110-130 bac single phase 50/60 HZ
- 11. Powered Conveyor: A. able to handle up to 150 lbs.

B. 4 feet long

#### **Recommended Source**

Quality Detection Systems, Inc. 501 Race St. Cincinnati, OH 45444

TOPIC: PROCESSING PURCHASE REQUESTS

Reference: Chapter 1, TR 1-5 thru 1-10

**Objective**: When you finish this lesson, your students should be able to:

Identify omissions and deficiencies in a purchase request

Time: TBD

Method: Case Studies/Lecture/Discussion

#### LESSON PLAN

Ref.

**Steps In Presenting The Topic** 

Instructor Notes

# a. Step 1 Show VG 1-1: Identify Omissions/ Deficiencies

Begin by telling the students:

• Before processing a PR, you must first review the PR to determine if it's acceptable.

TR 1-5

On TR 1-5, there is a PR review checklist form that a contract specialist would use to list any omissions and/or deficiencies in the PR, sign & date the form, and maintain this form in the contract file.

**Explain**: This is a generic GSA PR form and the forms used by your agency may not look the same. For the purpose of this course, we will use the generic GSA PR form.

This form was designed to illustrate how it can be used for maintaining a record of omissions/deficiencies for the contract file. You should use your agency specific form if available, or if your office doesn't have a PR checklist form, you can suggest you start using one.

#### PR REVIEW CHECKLIST

ELEMENTS OF A PR	OMISSIONS/DEFICIENCIES
Approvals & Reviews	
Funding	
Quantity	
Description	
Packaging/Marking	
Inspection/Acceptance	
Delivery/Shipment	
Contract Administration	
Special Provisions/Clauses	
Technical Evaluation Factors	
Sources	
Acquisition Plan	
SIGNATURE	DATE

VG 1-2

(CE 1-23 and TR 1-5)

Ref.	Steps In Presenting The Topic	Instructor Notes
TR 1-6 thru 1-9	The TR provides a Typical Omissions and Deficiencies in PRs chart on TR1-6 to 1-9 to use in analyzing a purchase request. Let's take a look at the areas in the chart you need to be concerned about right now.  Column 1 lists the elements. Column 3 identifies the typical omissions Column 5 identifies the typical deficiencies. We will be using these 4 pages.  In the left column of the checklist, are the elements that should be considered when determining acceptability. [Pause]	

Ref.

**Steps In Presenting The Topic** 

**Instructor Notes** 

CE 1-23 to 1-27

# b. Assign Case Study 1-1, CE 1-23, 1-25, & 1-27:

<u>Ask</u> the students to remove the PR checklists from their binder for all three PRs.

Show VG 1-3: PR Review Checklist



**Explain** that the class will be completing the review of the Grounds Maintenance PR together.

**State** the element (e.g., APPROVALS AND REVIEWS)

**Give** the definition for the element.

**Explain** what are typical omissions and deficiencies for that element.

**Ask** the students the questions provided.

**Solicit** responses from the students.

As you walk the students through each element, **write** the solution on VG 1-2.

<u>Direct</u> the students to complete their checklist form.

## REPEAT STEPS FOR EACH ELEMENT

You will discuss what to do when omissions and deficiencies are discovered following this part of the lesson.

ELEMENT	APPROVALS AND REVIEW
	(block 10)
Definition	A PR must be reviewed, approved, and signed by an authorized government official. Approvals and reviews include all attachments indicating approval to proceed.
TYPICAL OMISSIONS/	Missing one or more approvals or reviews required by agency policy.
TYPICAL DEFICIENCIES	Need for additional justifications and/or waivers(based on analysis of other omissions and deficiencies).
QUESTIONS/ANSWERS	How many approval signatures are shown? One
	How many omissions did you find? <b>None</b>
	What about deficiencies? <b>None</b>
Write on VG in the Omissions/ Deficiencies Column	No problems

Element	FUNDING (blocks 9, 18)
Definition	The accounting data and the amount shown on the PR represent the amount of money available for this requirement.
TYPICAL OMISSIONS/	Did not cite both (a) source of funds and (b) amount of funds  OR  No supporting documentation for absence of a fund citation.
TYPICAL DEFICIENCIES	Wrong fund citation. Funds are not realistic.

	FUNDING
	(Continued)
QUESTIONS/ANSWERS	Were the funding requirements provided? Yes.
	What is the total dollar amount?  Funding is \$54,000.
	What data has been omitted, if any? <b>None.</b>
	Are there any deficiencies? <b>None.</b>
Write on VG in the Omissions/ Deficiencies Column	No problems
ELEMENT	QUANTITY (blocks 15, 16) See Part 4, 4.1 (April-Sept)
Definition	Specific number units of the product for supplies (reams of paper) or units of the time period for services (months for performance).
TYPICAL OMISSIONS/	No quantity specified OR No unit of issue specified OR No Independent Government Cost Estimate
TYPICAL DEFICIENCIES	Quantities or units are not consistent with requirement, as finally definitized
QUESTIONS/ANSWERS	What quantity is required? 6 months (Part I, 1.1)
	Are there any omissions? None
	How many deficiencies did you find? None
Write on VG in the Omissions/ Deficiencies Column	No problems

ELEMENT	DESCRIPTION OF REQUIREMENT (block 14)
Definition	Description of the supply and/or service either on the face of the PR (off the shelf items) or in the statement of work or specification attached (government-unique requirements).
	For the purposes of this review, in-depth review of the statement of work will be performed in Lesson 4. Students should only be concerned with omission of the description in its entirety.
TYPICAL OMISSIONS/	Missing
TYPICAL DEFICIENCIES	Description is vague & ambiguous and/or insufficiently restrictive (Lesson 4)
QUESTIONS/ANSWERS	What is required? Grounds maintenance services
	Was the description provided? Yes
Write on VG in the Omissions/ Deficiencies Column	No problems
ELEMENT	PACKAGING & MARKING (look at attachmts)
Definition	Instructions specify how the item should be packaged and marked
TYPICAL OMISSIONS/	Missing data
TYPICAL DEFICIENCIES	Proposed packaging & marking instructions are vague; ambiguous; overly restrictive; or inconsistent with the requirement.
	OR
	Special instructions are necessary, given the requirement (e.g., long storage time or overseas shipments).

ELEMENT	PACKAGING & MARKING (CONTINUED)
QUESTIONS/ANSWERS	Are there any omissions?  Yes, there is no reference to packaging/marking in the PR.
	Why have packaging and marking been excluded?  Packaging & marking are not needed
	when the end item is for services performed with no deliverable.
Write on VG in the Omissions/ Deficiencies Column	No problems
ELEMENT	INSPECTION AND
	ACCEPTANCE
	(look at attachmts)
Definition	Criteria that answer the where, when, and how and the name of the person responsible for inspection and acceptance.
TYPICAL OMISSIONS/	Missing name of person responsible for inspection and acceptance
	OR Did not specify place (origin or destination) of inspection/acceptance
TYPICAL DEFICIENCIES	Proposed inspection & acceptance criteria or testing procedures are vague, ambiguous, overly restrictive, or inconsistent with the requirement
	OR Omitted special instructions when needed
QUESTIONS/ANSWERS	Who will inspect and accept? Where? When? How?
	Required information was omitted.
Write on VG in the Omissions/ Deficiencies Column	Required information was omitted

ELEMENT	DELIVERY AND SHIPMENT (Subpart 4.4)
Definition	The how, where, and when of delivery or performance.
TYPICAL OMISSIONS/	No delivery/performance date
	OR
	Delivery not shown as a calendar date (ASAP, Immediately, etc.)
	OR
	Shipping address or place of performance is missing, incomplete, vague, or ambiguous.
TYPICAL DEFICIENCIES	Delivery date is not reasonable.
QUESTIONS/ANSWERS	When is delivery expected?
	Every Wednesday & Thursday, 4/1/92 - 9/30/92
	Note: Performance is expected rather than delivery. Performance will be accomplished when the services are rendered throughout the contract period.
	What type of omissions and deficiencies did you find?
	No omissions or deficiencies:
	Note: It is reasonable to contract for these services by APR 1
Write on VG in the Omissions/ Deficiencies Column	No problems

ELEMENT	CONTRACT ADMINISTRATION
Definition	The PR should identify the individual or office to contact after award of the contract.
TYPICAL OMISSIONS/	No/COR/COTR identified.
	No special requirements
TYPICAL DEFICIENCIES	Proposed special contract administration requirements are vague, ambiguous, overly restrictive, or are not consistent with the specification or SOW
	OR
	Special contract administration procedures are necessary, given the requirement.
QUESTIONS/ANSWERS	Who is responsible for administration?
	This information was omitted in its entirety.
Write on VG in the Omissions/ Deficiencies Column	This information was omitted.
ELEMENT	SPECIAL PROVISIONS AND CLAUSES
Definition	A special <u>provision</u> is a unique term or condition that would apply only in the solicitation and only before contract award.
	A special <u>clause</u> is a unique term or condition that would apply in both the solicitation and contract after award.
TYPICAL OMISSIONS/	No special requirements identified by the RA.
TYPICAL DEFICIENCIES	Proposed provisions or clauses are inconsistent with requirement, vague, ambiguous, overly restrictive, or otherwise not applicable

restrictive, or otherwise not applicable.

ELEMENT	SPECIAL PROVISIONS AND CLAUSES (CONTINUED)
QUESTIONS/ANSWERS	Are there any special provisions & clauses?  Yes, GFP.
	What type of omissions and deficiencies did you discover?
	None
Write on VG in the Omissions/ Deficiencies Column	No problems
ELEMENT	TECHNICAL EVALUATION FACTORS
Definition	Factors are Quantitative and may be qualitative that apply to a specific procurement for determining an offeror's capabilities and technical competence.
TYPICAL OMISSIONS/	No factors provided and award will not be based on price or price-related factors
TYPICAL DEFICIENCIES	Proposed evaluation factors are not reliable or valid, given the specification or statement of work.
QUESTIONS/ANSWERS	Not Covered: Tech. Eval. Factors are not covered in depth in this course. Explain that the Negotiation and Source Evaluation Procedures courses will cover this topic.

N/A

Write on VG in the Omissions/ Deficiencies Column

ELEMENT	SOURCES (Part 6)
	(Latt 0)
Definition	Recommended vendors provided by the requiring activity.
TYPICAL OMISSIONS/	Only one source recommended without justification OR Requests restricting competition to specified sources and justification is not provided
TYPICAL DEFICIENCIES	Proposed restrictions on competition are not valid or justification is inadequate.
QUESTIONS/ANSWERS	Who are the recommended sources?  1. Fantastic Lawns at Fantastic Prices  2. Green Lawns 4 U  3. The Green Thumb  Identify the omissions and deficiencies. None.
Write on VG in the Omissions/ Deficiencies Column	No problems

ELEMENT	ACQUISITION PLAN
Definition	A comprehensive, step-by-step strategy for managing and fulfilling an agency requirement. This is not to be confused with a "Procurement Plan" developed by the Contracting Office handling the procurement.  Acquisition Plans will not be covered in this course.
TYPICAL OMISSIONS/	N/A
TYPICAL DEFICIENCIES	N/A
QUESTIONS/ANSWERS	N/A
Write on VG in the Omissions/ Deficiencies Column	No problems

## CASE STUDY 1-1

## PR REVIEW CHECKLIST FOR GROUNDS MAINTENANCE REQUIREMENT

ELEMENTS OF A PR	OMISSIONS/DEFICIENCIES
Approvals & Reviews	No problems
Funding	No problems
Quantity	No problems
Description	No problems
Packaging/Marking	No problems
Inspection/Acceptance	Requried data is omitted
Delivery/Shipment	No problems
Contract Administration	Required data is omitted
Special Provisions/Clauses	No problems
Technical Evaluation Factors	THIS IS NOT COVERED IN DEPTH IN THIS COURSE
Sources	No problems
Acquisition Plan	THIS IS NOT COVERED IN THIS COURSE
SIGNATURE	DATE:

Ref.

#### **Steps In Presenting The Topic**

**Instructor Notes** 

## c. Case Study 1-1 Summary



### Question:

Why are these elements important?

**Answers**: If any of the elements are omitted or deficient, the contract specialist would not be able to fulfill the requirement.



### Question:

How many of you are now able to analyze these elements for omissions and deficiencies for every PR you receive?

[Solicit discussion]



# d. Assign Case Study 1-2, CE 1-25: Review PR For Fireworks



CE 1-

25

Now that we have identified the omissions and deficiencies in the Grounds Maintenance PR, you will analyze the PR for fireworks for omissions/deficiencies as a group.

**Give** the students 5 minutes to perform this exercise.

<u>Tell</u> the students to get the PR package for fireworks and complete the checklist as they locate problems in the PR. Also use the chart on TR 1-6 to 1-9.

**Solicit** answers from students who express an interest in answering and begin with the first element on the checklist.

Walk around the class to make sure everyone is participating. Ask questions such as "do you understand the exercise; are you having any problems?

Completed checklist and PR follow this page.

IG 1-26

## CASE STUDY 1-2

## PR REVIEW CHECKLIST FOR FIREWORKS DISPLAY REQUIREMENT

ELEMENTS OF A PR	OMISSIONS/DEFICIENCIES
Approvals & Reviews	no problems
Funding	fund citation omitted/none
Quantity	no problems
Description	specifications omitted in its entirety
Packaging/Marking	N/A - display is a service
Inspection/Acceptance	Omitted in its entirety
Delivery/Shipment	Omitted in its entirety
Contract Administration	Omitted in its entirety
Special Provisions/Clauses	Omitted in its entirety/none
Technical Evaluation Factors	N/A
Sources	no sources/none
Acquisition Plan	N/A
CICNATURE	D.A.THE
SIGNATURE	DATE:

Ref.

**Steps In Presenting The Topic** 

**Instructor Notes** 

### e. Case Study 1-2 Summary

**Explain**: Many times the contracting office is expected to begin processing PRs without the entire package. You can see the majority of the elements you are supposed to consider before processing a PR are missing.



CE 1-27

TR 1-6 thru 1-9

## f. Assign Case Study 1-3, CE 1-17 Review PR For Security Systems.

**Have** students work in their groups. **Remind** them to follow the rules and procedures they established for their group. They should select a spokesperson to present the group's answer to the case study.

**Explain** that contract specialists will find that they will have to brief higher level officials and these presentations will provide the practice necessary for making presentations on the job.

<u>Tell</u> the students to get the PR package for security systems. Follow the same procedures you have followed in the two previous exercises. Use the checklist for security systems and the TR chart for guidance.

**Allow** 15 minutes for this exercise.

**Randomly** ask the groups to identify any omissions/deficiencies.

## CASE STUDY 1-3

## PR REVIEW CHECKLIST FOR SECURITY SYSTEMS REQUIREMENT

ELEMENTS OF A PR	OMISSIONS/DEFICIENCIES
Approvals & Reviews	no signature
Funding	Deficient - amount for 0002 should be \$104,000 total amount of PR should be \$189,700
Quantity	No problems
Description	More info on credenza is needed
Packaging/Marking	deficient for 0002 & 0003/none
Inspection/Acceptance	deficient for 0002 & 0003/none
Delivery/Shipment	no delivery or completion date/none
Contract Administration	no information provided
Special Provisions/Clauses	No problems
Technical Evaluation Factors	N/A
Sources	Deficient in the number of sources for all lines (only one source given for the X-Ray equipment and no justification, only 2 for TVs and none for credenza)
Acquisition Plan	N/A
SIGNATURE	DATE:

Steps In Presenting The Topic Ref. **Instructor Notes** PRAISE THE CLASS FOR **DOING A GREAT JOB!** Case Study 1-3 Summary g. **Question:** What's different about this PR? **Answer:** It has three line items (0001, 0002, & 0003). **Question:** Is this typical of PRs received by contracting offices? Answer: Yes, it's not unusual to see multiple line items on a single PR. **Question:** Why is it important to identify omissions and deficiencies when you have received a PR? Answer: To avoid problems or delays later. **State**: Now that we have found several problems with these PRs, what is your next step?

> Answer: You should go back to the RA to resolve PR problems since the RA sent over the PR.

Before we notify the RA, place the PRs and checklists in the appropriate folder.

#### TOPIC: PROCESSING PURCHASE REQUESTS

Ref: Chapter 1, TR Pages 1-10 to 1-11

**Objective**: When you finish this lesson, your students should be able to:

•Advise requiring activity managers on omissions and deficiencies and explain

what is needed.

Time:

**Method**: Roleplays and Discussions

#### LESSON PLAN

Ref.

**Steps In Presenting The Topic** 

**Instructor Notes** 



# a. Show VG 1-2: Step 2 - Advise RA and explain what is needed.



<u>Point out</u> the appropriate action when omissions and deficiencies are found.

TR 1-6 thru 1-9 **State:** The chart in the TR [columns 4, 6 & 11 & 13] shows the action to take for resolving omissions and deficiencies.

The action is divided into two categories:

- 1. Return PR without processing
- 2. Obtain more information before processing.



### • Question:

How would you advise the requiring activity of the problems on the PRs?

•Answer: By telephone, memo, or meeting.

TR 1-10

Explain: Minor problems may be discussed via telephone or memorandum. Major problems may be resolved by memorandum, meeting face-to-face, or by returning the PR to the RA for correction or even cancellation depending on the circumstances.

The chart/actions are not in the IG; see the TR 1-6 thru 1-9. Call on students & elements at random to insure students understand how to use chart. EXAMPLE: What action should be taken when the quantity has been omitted?

What about when the quantity is deficient?

[before returning a PR, check with your CO or supervisor to determine if higher level authority is required for returning PRs]

**Steps In Presenting The Topic** Ref. **Instructor Notes** c. Assign Roleplay "Calling for Help" **Ask** the students to get their copies of the Grounds Maintenance PR and checklist. Let's practice notifying the RA of the problems we detected in the PR for Grounds Maintenance. **Question:** What problems did you identify in this PR? **Answer:** Inspection and acceptance and contract administration data were omitted. **Ouestion:** What action should you take--return the PR The contract specialist or obtain information from RA? will accept the PR and make the required Answer: Obtain information from the RA. changes because omissions were very **Question:** minor. Which method should you use to notify the RA of these problems (call, write, or meet)? This roleplay will represent the ideal Answer: Call. situation. **Note to instructor:** This roleplay will be conducted via telephone. You are to: **Select** two students for the roleplay. **Assign** one as the Contract Specialist and

one as the RA.

Ref.	Steps In Presenting The Topic	Instructor Notes
	<b>Give</b> both students a copy of the script. Allow time for students to read over the script before performing the roleplay.	TELL THE STUDENTS NOT TO CHANGE THE NAMES OF THE ROLEPLAYERS IN THE
	<u><b>Tell</b></u> the students to listen to the conversation carefully.	SCRIPT.
	Pass out the handouts	You will ask questions afterwards.
	<b>Collect</b> the scripts from the students.	
	Summarize the Roleplay.	Anytime you give scripts to students, collect them when they finish.

## ROLEPLAY: "Calling for Help" (GROUNDS MAINTENANCE PR) Contract Specialist's Copy of Script

Speaker	Script
Contract Specialist	Hello, may I speak with Francis Love?
RA	Hello, this is Francis and how can I help you?
Contract Specialist	My name is Chris Washington and I've been assigned PR F34599 covering Grounds Maintenance Services.
	I've reviewed the PR and identified some problems. The inspection and acceptance criteria and contract administration data were omitted. Can you get this information for me?
RA	Please hang on just a moment while I get the file. [pause]
	By golly, you're right. I apologize for having made these errors. It's been quite busy around here lately.
	I can give you the missing data over the telephone. Are you ready?
Contract Specialist	Yes, I'm ready.
RA	The following sections should be added to the Performance Work Statement for Grounds Maintenance: [speak slowly for effect]
	4.6 Inspection and acceptance will be performed on site by Lee Burke or designee.
	Part 8: <u>Contract Administration</u> The contract will be administered by Logistics Management Center.
	I'll send you a memo for your file detailing the omitted data. Is there anything else you need today?
Contract Specialist	No, you've given me exactly what I need to continue processing this PR. Thank you very much. I'll call you if I need anything else.
RA	Happy to oblige you and call me any time. Hope you have a nice day. Bye

## ROLEPLAY: "Calling for Help" (GROUNDS MAINTENANCE PR) RA's Copy of Script

Speaker	Script
Contract Specialist	Hello, may I speak with Francis Love?
RA	Hello, this is Francis and how can I help you?
Contract Specialist	My name is Chris Washington and I've been assigned PR F34599 covering Grounds Maintenance Services.
	I've reviewed the PR and identified some problems. The inspection and acceptance criteria and contract administration data were omitted. Can you get this information for me?.
RA	Please hang on just a moment while I get the file. [pause]
	By golly, you're right. I apologize for having made these errors. It's been quite busy around here lately.
	I can give you the missing data over the telephone. Are you ready?
Contract Specialist	Yes, I'm ready.
RA	The following sections should be added to the Performance Work Statement for Grounds Maintenance: [speak slowly for effect]
	4.6 Inspection and acceptance will be performed on site by Lee Burke or designee.
	Part 8: <u>Contract Administration</u> The contract will be administered by Logistics Management Center.
	I'll send you a memo for your file detailing the omitted data. Is there anything else you need today?
Contract Specialist	No, you've given me exactly what I need to continue processing this PR. Thank you very much. I'll call you if I need anything else.
RA	Happy to oblige you and call me any time. Hope you have a nice day. Bye.

## ROLEPLAY: "Calling for Help" (GROUNDS MAINTENANCE PR) Instructor's Copy of Script

Speaker	Script
Contract Specialist	Hello, may I speak with Francis Love?
RA	Hello, this is Francis and how can I help you?
Contract Specialist	My name is Chris Washington and I've been assigned PR F34599 covering Grounds Maintenance Services.
	I've reviewed the PR and identified some problems. The inspection and acceptance criteria and contract administration data were omitted. Can you get this information for me?.
RA	Please hang on just a moment while I get the file. [pause]
	By golly, you're right. I apologize for having made these errors. It's been quite busy around here lately.
	I can give you the missing data over the telephone. Are you ready?
Contract Specialist	Yes, I'm ready.
RA	The following sections should be added to the Performance Work Statement for Grounds Maintenance: [speak slowly for effect]
	4.6 Inspection and acceptance will be performed on site by Lee Burke or designee.
	Part 8: <u>Contract Administration</u> The contract will be administered by Logistics Management Center.
	I'll send you a memo for your file detailing the omitted data. Is there anything else you need today?
Contract Specialist	No, you've given me exactly what I need to continue processing this PR. Thank you very much. I'll call you if I need anything else.
RA	Happy to oblige you and call me any time. Hope you have a nice day. Bye.

Ref.	Steps In Presenting The Topic	Instructor Notes
	c. Roleplay Summary	
	State: First of all, let's give our role players a round of applause for doing a fantastic job!	Ask to hear from different people if the same people seem to answer most of the
?	• Question: What do you think of the conversation between the RA and the contract specialist?	questions.
	Answer: The conversation between the RA and the contract specialist was a demonstration of cooperation and teamwork on the part of both parties.	
?	• Question: Did the contract specialist resolve all the problems?	
	Answer: Yes.	
?	• Question:  Do you think the contract specialist should accept the PR with the corrections and proceed?	
	Answer: Yes.	
?	• Question: Are your experiences with RAs like this?	
	[solicit discussionencourage students to share problems they have had with RAs]	
	GIVE EACH STUDENT A COPY OF THE MEMO ON THE OMITTED INFORMATION THAT IS THE SAME AS IT APPEARS ON THE FOLLOWING PG.	

## Lesson 1 Memo: Grounds Maintenance PR Re: Roleplay "Calling for Help"

This is the omitted information the contract specialist received from the RA that you should add to the PR.

4.6 Inspection and acceptance will be performed on site by Lee Burke or designee.

Part 8: Contract Administration

The contract will be administered by:

Logistics Management Center Federal Department of Administrative Services 6105 Riverside Dr. Washington, DC 20020

Telephone: (110) 475-1225 Ext. 7

Ref.

**Steps In Presenting The Topic** 

**Instructor Notes** 

## d Direct the students to get the Security Systems PR and checklist.



### • Question:

What problems did you identify in this PR?

**Answer**: The wrong dollar amount for item 0002 and wrong total; no packaging and marking instructions for items 0002 & 0003; no inspection and acceptance criteria for items 0002 & 0003; no delivery or completion date; no contract administration criteria; and sources are needed for all line items.



### • Question:

Which method should you use to notify the RA of these problems (call, write, or meet)?

Answer: Have a face-to-face meeting.



## e. Assign Roleplay: "Can We Talk?"

This roleplay will be performed <u>face-to-face</u>. The contract specialist will meet with the RA in a conference room in the Contracting Department to discuss the omissions and deficiencies in the PR for security systems.

You are to:

<u>Select</u> two students for the roleplay (RA and contract specialist). Select students that are outgoing and would have alot of fun with this roleplay.

Ref.	Steps In Presenting The Topic	Instructor Notes
	Give students a copy of the script (the contract specialist also gets the Checklist and PR to use in their role) Allow time for students to prepare for roleplay.	
	<u><b>Tell</b></u> the student selected to play the RA to be irate and uncooperative.	
	Tell the student playing the contract specialist to begin cordially but become as irate as the RA.	
	<u>Summarize</u> the roleplay using questions provided.	
	Pass out the handouts to the students.	

## ROLEPLAY: "Can We Talk?" (SECURITY SYSTEMS)

Contract Specialist's Copy of Script

#### Set the Stage:

The contract specialist will be seated. As the RA enters the room the contract specialist stands and offers her hand. The RA walks past the contract specialist and takes a seat without shaking hands. Emphasize word(s) that appear in **bold** print for effect.

Speaker	Script
RA	Well, let's get this show on the road
Contract Specialist	Gene, I'm Pat Rivers, the contract specialist assigned to your security systems requirement. I requested this meeting to discuss several problems with the PR.
RA [use a sarcastic tone throughout roleplay	Call me Mr.(Ms) Poolecould you just get to the point so that I can go back to work!
Contract Specialist	<b>Gene</b> , I have found several omissions and deficiencies in this PR and they must be resolved before I can process it.
RA	Oh yeah, <b>PATTIE</b> , why didn't you just send me a memo?
Contract Specialist	I just thought it would be easier for me to show you what is needed instead of writing it. [pause and give RA copy of PR checklist and PR]. I'm returning this PR for your immediate attention.
[start using a superior tone in your voice]	The first problem, <u>Gene</u> , is that <b>you</b> failed to get the PR signed. As far as I'm concerned, without a signature this PR doesn't exist!
RA	No sweat. I'll get the PR signed in two weeks. The person responsible for approving PRs is out of the country until then.
	<b>Look</b> , don't return the PR just because it 's unsigned. I expect you to continue processing the PR. <b>My</b> say so is good enough!
Contract Specialist	Well - we'll just see about that.
[use condescending tone in voice]	Moving on, Line Item 2 wasn't calculated correctly. I would assume someone in your position would have double-checked these figures before releasing the requirement, GENE.

Speaker	Script
RA	AW, just pen & ink the change Don't bother me with such trivia.
Contract Specialist  [use a sarcastic tone]	<b>Pen &amp; Ink???</b> This is an official document. You're asking me to increase the amount of funds by \$2000. I have better things to do with my money than pay for your carelessness.
	Also, the PR doesn't include any packaging and marking instructions or any inspection criteria for either line item 2 or 3. <b>Are you suggesting I pen &amp; ink those changes as well???</b> Or should I just make something up?
RA [become annoyed]	Come on - let's not worry about that now. It 's more important to get this stuff bought.
Contract Specialist	By the way, just <b>when</b> do you want this stuff bought?
RA	The delivery date is <b>ASAP</b> which means you should have bought this stuff <b>yesterday.</b> Just get on with it.
Contract Specialist	ASAP is not acceptable! I need a <b>real</b> date.
	And finally, <b>Gene</b> , you have not given me any contract administration criteria nor do I have adequate sources for any of the three line items. You must know that justification is required when there's only one source.
RA	Why don't you look in your previous files instead of relying on me to do your work - Line item 2, the X-ray equipment, has already been justified as sole source.
	As far as the other items go, I don't know of any more sources to recommend - finding sources is <b>your</b> job anyway!!!!
Contract Specialist	I'll try to find more sources.
	Well, that's all I need you to correct, for now.
RA	You called me over here just for this??? Don't you know I have more pressing matters to attend to??
	This should have been handled by memoIn fact, I'm not going to answer these questions here.
Contract Specialist	Whatever happened to your team spirit?

Page 3 of 9 "Can We Talk?" continued

Speaker	Script
RA	Whoever said I had any?
Contract Specialist	You know, this is <b>your</b> requirement and the only way <b>I'm</b> going to fulfill <b>your</b> need is through <b>your</b> assistance in resolving these problems.
RA	All right already, what do you want from me, hot shot?
Contract Specialist	I want a corrected PR ASAP.
[slam fist on table]	
RA	ASAP is just unacceptable. You'll get a corrected PR when I give it to you!!
[slam fist on table, then point to Contract	And by the way, my last name is not that difficult to remember. I expect you to call me Mr. (Ms.) Poole in the future.
Specialist]	[Give the PR and checklist back to the Contract Specialist and then storm out of the room ]
Contract Specialist	Bye, Bye, Gene

## "Can We Talk?" Copy of PR Review Checklist For the Contract Specialist to give to RA

ELEMENTS OF A PR	OMISSIONS/DEFICIENCIES
Approvals & Reviews	no signature
Funding	none/amount for 0002 should be \$104,000 total amount of PR should be \$189,700
Quantity	no problem
Description	no problem
Packaging/Marking	no instructions for 0002 & 0003/none
Inspection/Acceptance	no criteria for 0002 & 0003/none
Delivery/Shipment	no delivery or completion date/none
Contract Administration	no criteria provided
Special Provisions/Clauses	no problem
Technical Evaluation Factors	no problem
Sources	need sources for all lines (only one source given for the X-Ray equipment and no justification, only 2 for TVs and none for credenza)
Acquisition Plan	no problem
SIGNATURE	DATE:

**ROLEPLAY: "Can We Talk?"**Copy of Requisition for the Contract Specialist to give to RA

2. REQUISITION NUMBER F34593	3. STOCKROOM CONTROL NO.	4. STOCK NO.	KROOM CODE	5. DAT	E PREPARED	6. JOI	B NUI	MBER
7. TO (Stockroom - name and location) Director of Contracting Federal Dept. of Administrative Services 552 Landing Blvd. Washington DC 20002		8. FROM (Requisitioning point - name and location) Forest Hill Federal Management Office Headquarters, Office of Parks & Recreation 2426 Carnation St. Washington DC 20400						
9. ALLOTMENT A 127.2.SOOP	and expense accounts cha 910.10.31.H40.923	RGEABLE	10. SIGNATU	RE OF AP	PROVING OF	FICER		
extension)	ATION CALL (name, telephone nu 110) 370-5511 Ext. 40	mber, and	12. TITLE OF Executive A		ING OFFICER			
FORM OR STOCK NUMBER	DESCRIPTION OF ART	FICLES OR	QUAN- TITY (15)	UNIT (16)	UNIT PRICE (17)	AMOUN (18)	T	QUANTIT RECEIVE (19)
0001	TV Surveillance Equip •video camera:		5	ea.		84,500	00	
	•video monitor	rs	5	ea.				
	•video cassette	recorder	1	ea.				
	•master contro	1	1	ea.				
0002	X-ray Inspection Syst	em	4	ea.	26,000	102,000	00	
0003	Credenza, Office, 292	K66X18	4	ea.	300.00	2,000 00		
20. DELIVER TO (Give complete address, including ZIP Code) Desert Storm Museum 3115 Keystone Dr. Washington DC 20040 ATTN: Julius Gallo Phone: (110) 485-1234		TOTAL	AMOUN	т>	188,500	00		
			21. SHIPPED FREIGHT MAIL		ARCEL POST	Г ЕХ	PRE	SS
22. FILLED BY		PACKED BY			24. CHECK			
25. BILL OF LADI	NG NUMBER E ITEMS OR SERVICES WER	E DECEIVE	EVCEDT AS	INDICAT	ED ADOVE		ATE S	HIPPED
SIGNATURE	TIEMS OR SERVICES WER	TITLE	DEACEPT AS	INDICA I	ED ABUVE.	DA	TE	
NOTE: Acquisit	ion of nonexpendable items	are to be ful	ly justified on	face of r	equisition.			

# Roleplay: "Can We Talk" PERFORMANCE WORK STATEMENT SURVEILLANCE EQUIPMENT DESERT STORM MUSEUM

#### 1. Scope of Work

- 1.1 The work to be performed consists of furnishing all plant, labor, materials, equipment, tools and transportation necessary to install Television Surveillance systems at the Desert Storm Museum.
- 1.2 The contractor shall perform all work in accordance with applicable government regulations. Work shall be accomplished in such a manner as to minimize the possibility of damage to government property, loss of production time and to safeguard the health and welfare of government and contractor personnel.

#### 2. Surveillance Equipment

The contractor shall install and provide the most contemporary television surveillance equipment under the contract. The surveillance system consists of 5 cameras, 5 monitors, one video cassette recorder (VCR), and one master control.

#### 2.1. Cameras

- 2.1.1 The video cameras shall operate on 24 VDC. The cameras can be required to have 180 degree horizontal and 90 degree vertical surveillance with zoom capability and controlled from where the monitors will be located. The cameras shall be low light compensated.
- 2.1.2 Exterior cameras shall also be weatherproof. Cameras shall be equipped with a filter or some feature to avoid focus problems as a result of sun rays. Cameras shall be installed in tamperproof housing and capable of providing coverage of areas as specified.
- 2.1.3 Cameras shall have automatic sweep and characterized with random movement to prevent someone from becoming familiar with its system of movement. The cameras shall be equipped with manual operation and the capability to zoom in on any location within the scope of the area covered.

#### 2.2 Video Monitors

- 2.2.1 The video monitors shall have 800 line resolution switchable DC restoration, regulated power supply, 14 KV bright display, a video selector switch, 75 ohm switchable termination, CRT preheating, isolated power transformer, led power indicator, 15 inch picture tube, 110 degree deflection, integral explosion protection, two UHF loop-through video connectors.
- 2.2.2 Monitors are to operate on 115 VAC, composite video capable of being connected to a video cassette recorder.

#### 2.3 Video Cassette Recorder

2.3.1 The Video Cassette Recorder (VCR) shall be compatible with system and have both record and playback capability operable on 115 VAC.

#### Roleplay: "Can We Talk" continued

- 2.3.2 The VCR shall be capable of recording from any monitor.
- 2.4 Master Control with following features:
- 2.4.1 The Master Control shall be installed in a cabinet in the security area of the museum. The control unit shall allow zoom, horizontal and vertical control of each camera location separately. Operate on 115 VAC, 60 hz.

#### 3. Location of Equipment

- 3.1 Cameras
- 3.1.1 Camera #1 to be located on the first floor east hallway across from the men's and women's layatories.
- 3.1.2 Camera #2 to be located across the street of the northeast corner of the museum mounted on telephone pole.
- 3.1.3 Camera #3 to be located at the southeast corner on top of the museum.
- 3.1.4 Camera #4 to be located at the west corner on top of the museum above the back door of the museum.
- 3.1.5 Camera #5 to be located in the foyer at the entrance of the museum on top of the museum for viewing the front and vicinity with horizontal and vertical sweep movement.
- 3.2 Other Equipment
- 3.2.1 The VCR, master control and monitors shall be installed and housed in a console for easy access and operation of the surveillance system.

#### 4. Procedures for Installation

- 4.1 Workmanship:
- 4.1.1 The work shall be executed in a careful and professional manner and in compliance with the accepted trade practices by personnel skilled and experienced in installation of television surveillance equipment.
- 4.1.2 The contractor shall agree, upon installation of all television surveillance equipment and its associated intercomponent wiring/cabling and conduit under the contract, that the associated intercomponent wiring/cabling and conduit shall be the property of the government.
- 4.1.3 The government reserves the right to request removal of all the associated intercomponent wiring/cabling and conduit from the museum by the contractor at no expense to the government.

#### Purchase Request Review

Page 8 of 9

#### Roleplay: "Can We Talk?" continued

#### 4.2 Hours of Work

All installation work as required by the contractor shall be performed during normal duty hours. These hours are 7:30 am to 4:15 pm, Monday thru Friday.

#### 4.3 Wiring

The contractor shall install all equipment listed and any additional miscellaneous parts/materials necessary for completely operational system. Electrical wiring shall be installed in accordance with the National Electrical Code - 1991. Overhead wiring shall be installed at a maximum height and as approved by the COR.

#### 5: <u>Inspection and Acceptance</u>

5.1 The Quality Assurance Evaluator (QAE), Victor Newman or alternate, Bradley Carlton, are responsible for inspection and acceptance of work performed under this contract. The contractor shall notify the QAE prior to commencing installation work and upon completion of the installation work for certification of services.

#### 6. Training

- 6.1. Upon acceptance of the new TV Surveillance system by the COR, the contractor shall provide initial training as determined by the QAE to the building monitor responsible for the operation of the TV surveillance systems.
- 6.2 The QAE, building monitor and contractor shall agree when the training sessions are to be held and its duration. Training shall be completed not later than 30 days after the installation acceptance data.

#### 7. Recommended Sources

- Alarm & Security Equipment Inc. 50 West Town St. Washington DC 10059 (110) 450-7800
- Tri-State Unlimited Security Systems Inc. 2504 Denver St. Brooklyn SC 23555

#### Roleplay: "Can We Talk" continued

#### X-Ray Fluoroscopic System Model 58367

- 1. AC Power Cord: not less than 10 feet long
- 2. X-ray beam collimator: adjustable
- 3. Indicator Lights: Built-in indicating power on, x-ray on, and overheating conditions
- 4. Indicating meters: Built-in for line voltage and current indications
- 5. Controls: A. Remote operating cord: Not less than 8 feet long B. Line Voltage adjustment: Built-in
- 6. Thermal overload protection: Built-in
- 7. X-ray tube output: Continuous output X-ray beam rated at 80 kV peak at 3 mA; able to be reliably used in screen fluoroscopy, with conventional or Poloraid X-ray film, and with image storage panels
- 8. Overall size: Not to exceed 2 ft. x 2.5 ft. x 2 ft.
- 9. Operational Weight: No greater than 50 lbs.
- 10. Power Requirements: 110-130 bac single phase 50/60 HZ
- 11. Powered Conveyor: A. able to handle up to 150 lbs.

B. 4 feet long

#### **Recommended Source**

Quality Detection Systems, Inc. 501 Race St. Cincinnati, OH 45444

#### Roleplay: "Can We Talk" (SECURITY SYSTEMS) RAs Copy of Script

#### Set the Stage:

The contract specialist will be seated. As the RA enters the room the contract specialist stands and offers her hand. The RA walks past the contract specialist and takes a seat without shaking hands. Emphasize word(s) that appear in **bold** print for effect.

Speaker	Script
RA	Well, let's get this show on the road
Contract Specialist	Gene, I'm Pat Rivers, the contract specialist assigned to your security systems requirement. I requested this meeting to discuss several problems with the PR.
RA [use a sarcastic tone throughout roleplay	Call me Mr.(Ms) Poolecould you just get to the point so that I can go back to work!
Contract Specialist	<b>Gene</b> , I have found several omissions and deficiencies in this PR and they must be resolved before I can process it.
RA	Oh yeah, <b>PATTIE</b> , why didn't you just send me a memo?
Contract Specialist	I just thought it would be easier for me to show you what is needed instead of writing it. [pause and give RA copy of PR checklist and PR]. I'm returning this PR for your immediate attention.
[start using a superior tone in your voice]	The first problem, <u>Gene</u> , is that <b>you</b> failed to get the PR signed. As far as I'm concerned, without a signature this PR doesn't exist!
RA	No sweat. I'll get the PR signed in two weeks. The person responsible for approving PRs is out of the country until then.
	<b>Look,</b> don't return the PR just because it 's unsigned. I expect you to continue processing the PR. <b>My</b> say so is good enough!
Contract Specialist	Well - we'll just see about that.
[use condescending tone in voice]	Moving on, Line Item 2 wasn't calculated correctly. I would assume someone in your position would have double-checked these figures before releasing the requirement, GENE.

### "Can We Talk" continued

Speaker	Script
RA	AW, just pen & ink the change Don't bother me with such trivia.
Contract Specialist  [use a sarcastic tone]	<b>Pen &amp; Ink???</b> This is an official document. You're asking me to increase the amount of funds by \$2000. I have better things to do with my money than pay for your carelessness.
	Also, the PR doesn't include any packaging and marking instructions or any inspection criteria for either line item 2 or 3. <b>Are you suggesting I pen &amp; ink those changes as well???</b> Or should I just make something up?
RA [become annoyed]	Come on - let's not worry about that now. It 's more important to get this stuff bought.
Contract Specialist	By the way, just <b>when</b> do you want this stuff bought?
RA	The delivery date is <b>ASAP</b> which means you should have bought this stuff <b>yesterday.</b> Just get on with it.
Contract Specialist	ASAP is not acceptable! I need a <b>real</b> date.
	And finally, <b>Gene</b> , you have not given me any contract administration criteria nor do I have adequate sources for any of the three line items. You must know that justification is required when there's only one source.
RA	Why don't you look in your previous files instead of relying on me to do your work - Line item 2, the X-ray equipment, has already been justified as sole source.
	As far as the other items go, I don't know of any more sources to recommend - finding sources is <b>your</b> job anyway!!!!
Contract Specialist	I'll try to find more sources.
	Well, that's all I need you to correct, for now.
RA	You called me over here just for this??? Don't you know I have more pressing matters to attend to??
	This should have been handled by memoIn fact, I'm not going to answer these questions here.
Contract Specialist	Whatever happened to your team spirit?

Page 3 of 3 "Can We Talk" continued

Purchase Request Review

Speaker	Script
RA	Whoever said I had any?
Contract Specialist	You know, this is <b>your</b> requirement and the only way <b>I'm</b> going to fulfill <b>your</b> need is through <b>your</b> assistance in resolving these problems.
RA	All right already, what do you want from me, hot shot?
Contract Specialist	I want a corrected PR ASAP.
[slam fist on table]	
RA	ASAP is just unacceptable. You'll get a corrected PR when I give it to you!!
[slam fist on table, then point to Contract	And by the way, my last name is not that difficult to remember. I expect you to call me Mr. (Ms.) Poole in the future.
Specialist]	[Give the PR and checklist back to the Contract Specialist and then storm out of the room ]
Contract Specialist	Bye, Bye, Gene

## Roleplay: "Can We Talk" (SECURITY SYSTEMS)

Instructor's Copy of Script

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[use condescending tone in voice]	Moving on, Line Item 2 wasn't calculated correctly. I would assume someone in your position would have double-checked these figures before releasing the requirement, GENE.

Purchase Request Review
Page 2 of 3 Instructor's Copy: "Can We Talk"

Page 2 of 3	Instructor's Copy: "Can We Talk"			
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Page 3 of 3 Instructor's Copy: "Can We Talk"

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Specialist]	[Give the PR and checklist back to the Contract Specialist and then storm out of the room ]
Contract Specialist	Bye, Bye, Gene

Ref.

**Steps In Presenting The Topic** 

**Instructor Notes** 

## Roleplay "Can We Talk" Summary



**Question:** 

How effective was this meeting?

Answer: Not very productive.



**Question:** 

Do you think the contract specialist, Pat Rivers, could have handled the situation differently?

[solicit suggestions for which there will be no right or wrong answer]

One Suggested Answer: A memorandum should have been prepared by the Contract Specialist and submitted to the RA before any meeting was conducted since the problems are major. By doing so, the RA would have had adequate time to respond to the problems and may not have been quite so defensive. Try not to put the RA on the spot. In this case, the meeting was not the best choice.



**Question:** 

Should you accept an unsigned PR?

**Answer:** Generally, no. However, your agency policies may allow acceptance of unsigned PRs based on certain circumstances. It is your responsibility to know when you may accept unsigned PRs.



**Question:** 

Can you make pen and ink changes on a PR?

**Answer**: Pen and Ink changes are not acceptable for funding corrections because the changes may result in violation of the Anti-Deficiency Act. In this case, the changes would violate the Act. This issue will be explored in Lesson 2.

**State:** Consult your agency policies regarding pen and ink changes for all other corrections.

Collect the scripts and have students applaud the roleplayers.

2
!

Ref.

#### **Steps In Presenting The Topic**

**Instructor Notes** 



Can you accept a PR with an ASAP delivery.

Answer: An ASAP delivery requirement may be unrealistic for the product or service covered by the PR. You cannot accept any PR with an unreasonable delivery requirement. Do not tell an RA that their delivery requirement is unacceptable without being prepared to identify what a realistic time frame for delivery would be. You <u>must</u> obtain concurrence from the RA before proceeding.



### Question:

Should you accept a sole source PR without proper justification?

Answer: This is a judgment call. You may process the PR as a sole source pending justification from the RA. However, it is the RA's responsibility to justify restricted requirements in a timely manner. You will treat this requirement as an unrestricted procurement if justification is not provided when you need it. Consult your agency policies and document the case file accordingly.



### Question:

Have the problems been resolved?

**Answer:** No, they have not be resolved.

### Question:

What is the best way to resolve the problems?



**Answer:** Return the PR by memorandum to the RA for correction. It is the RA's responsibility to resolve the problems and provide you with an acceptable PR in time to meet their delivery requirements.

g. Pass out the handouts to the students.

DID YOU COLLECT
THE SCRIPTS FROM
THE STUDENTS?

### Lesson 1 Memo: Security Systems PR Re: Roleplay - "Can We Talk"

This is the omitted and corrected information received by the contract specialist from the RA that you should add to the PR.

- 1. The RA obtained an approval signature from Shirley Templeton who is the backup support for the approving official, Mrs. Heraldo.
- 2. Funding amount for item 0002 is \$104,000; total amount \$189,700.
- 3. Packaging/marking: commercial packaging and marking is aceptable for items 0002 and 0003.
- 4. Inspection and acceptance criteria for items 0002 & 0003 is the same as item 0001.
- 5. Delivery for items 0001, 0002, 0003 is May 1, 1992.
- 6. Sources: for item 0001: Justification for only one source will be provided by separate memo.

LESSON PLAN					
Ref.	Steps In Presenting The Topic	Instructor Notes			
	h. Assign Roleplay: "Is this all there is?"				
	Ask the class to get their checklist (Case study 1-3) for the Fireworks purchase request.				
	<b>Inform</b> the class you will act as the RA.				
	Randomly select students to query the RA about the omissions/deficiencies identified in their review of the PR.				
	Follow the checklist in order.				
?	START BY ASKING: In which element is the first problem?				
	<b>Provide</b> the solutions (shown on next page) to the class when the issue is raised.				
	1				

Suggested Solution for Roleplay: "Is this all there is?"

#### 1. Problem: Fund Citation: There was no fund citation given.

When the student identifies fund citation as missing:

#### **RESPOND BY SAYING:**

"OOPS, the finance office apparently failed to type the fund citation on the PR. What should I do?"

**Ask** the class as a whole to respond to the question.

Suggested answer: The RA <u>must</u> submit an amended PR signed by an authorized official. (you'll give them the fund citation in Lesson 2 on Funding)

<u>**Tell**</u> the students: When requiring corrections dealing with fund citations, the correction must be approved and signed by the appropriate funding official.

2. **Problem:** Description: There was no specification attached.

When the student identifies that the specifications were not attached as shown on the PR:

#### **RESPOND BY SAYING:**

"The specifications were there when I sent the package forward -- Who knows what happened between here and there. I have an extra copy here that I will send directly to you."

Ask the class as a whole, should the PR be returned as unacceptable?

Answer: Some agencies require you to return the PR when specifications have not been attached. Other agencies are not as rigid. For the purposes of this class, keep the PR and wait for the specification package to be forwarded.

3. **Problem:** All other omitted data: (Packaging & Marking; Inspection and Acceptance; Delivery and Shipment; Contract Administration; Special Provisions/Clauses; Technical Evaluation Factors; or Sources)

When the student identifies the next missing element - <u>Packaging and Marking:</u>

#### **RESPOND BY SAYING:**

"I'm afraid the specifications included all the other information that you need--packaging & marking; inspection and acceptance; delivery and shipment; contract administration; special provisions/clauses; technical evaluation factors; or sources.

I can see now that without the specification you have no information at all to work with."

TOPIC: PROCESSING PURCHASE REQUESTS

Ref: Chapter 1, TR Pgs.1-11 thru 1-13

**Objective:** When you finish this lesson, your students should be able to:

•Accept purchase request and establish a contract file.

Time: TBD

Method: Lecture

#### LESSON PLAN

Ref.

**Steps In Presenting The Topic** 

**Instructor Notes** 



## a. Step 3 Show VG 1-3: Accept PR and Establish Contract File

**State:** The problem with receiving deficient PRs leads us to the next step we need to explore --accepting the PR and establishing a contract file.

#### TR 1-11

## b. Define Procurement Administrative Lead Time (PALT) and state its significance.

- PALT is the time it takes to complete a procurement from acceptance of the PR and ends with contract award.
- PALT imposes a time schedule.
- PALT is often used by contract managers to plan future procurement actions and measure performance of contract specialists.
- PALT is a concern of many involved in the procurement process.

Ref.

**Steps In Presenting The Topic** 

**Instructor Notes** 



### • Question:

Would you accept the fireworks PR and start the PALT clock without the specifications?

**Suggested Answer**: Yes, because the absence of specification was an oversight. Document the call for the file in case the PR does not show up within a reasonable period of time. However, if the reasons for not attaching a specification was because none had even been developed - RETURN THE PR - do not start the clock running.

# c. <u>State</u>: Many contract specialists extend the courtesy of notifying the RA:

- that you have accepted the PR
- of the beginning date for PALT
- of the approximate date of award This is not a mandatory requirement and all contract specialists don't do this. Use your discretion.

### d. State:

- The approximate award date should be as realistic as possible.
- Review previous or similar procurements, talk to other contract specialists, and confer with the contracting officer to help you come up with a realistic award date.

Determining
whether to return
a PR or wait for
the omitted
information is a
judgment call.
The decision
comes w/
experience and is
also based on
agency guidelines.

Ref.

#### **Steps In Presenting The Topic**

**Instructor Notes** 



### Question:

What do you do after you accept a PR?

#### Answer:

- Set up a contract file.
- Develop a chronology beginning with acceptance of the PR to contract award and sometimes ending with contract closeout, depending upon the requirements of your agency regulations.
- Maintain a well documented file showing PR actions and dates.
- Document anything you consider significant.
- Contract files are maintained for an agency prescribed period of time.

TR 1-11 (same pg)

## e. The contract files serves many purposes such as:

- Accounts for your actions in every phase of the procurement.
- Provides rationale for decision-making.
- Demonstrates support for actions taken.
- Provides information for reviews and investigations.
- Serves as a source of data for analysis in future procurements.

#### TR 1-12

## f. The FAR prescribes that three types of files be maintained which are:

- 1. A file for each contract consisting of the
- contracting office contract file which contains such records as the PR, all documentation for the basis of acquisition and award, etc.

Ref.	Steps In Presenting The Topic	Instructor Notes
	<ul> <li>contract administration office contract file includes such records as the contract, modifications, progress payments, etc. Some of you may be responsible for both preaward and postaward functions. Make sure you know your responsibilities and what's expected of you.</li> <li>the paying office file contains a copy of the contract, any modifications, bills, record of payments or receipts, etc.</li> <li>(all of this information is found in your TR on pg. 1-11)</li> <li>You should also maintain a file for cancelled solicitations and maintain a general contractor file tracking performance over several contracts.</li> </ul>	

TOPIC: PROCESSING PURCHASE REQUESTS

Ref: Chapter 1, TR Pgs. 1-13 thru 1-15

**Objective:** When you finish this lesson, your students should be able to:

•Control data on proposed procurements

Time: TBD

Method: Lecture/Case Study 1-4/Interactive Questions

LESSON PLAN

Ref.

**Steps In Presenting The Topic** 

**Instructor Notes** 



## a. Step 4 show VG 1-4: Control Data

**State** the purpose for securing proposed procurements is to prevent premature disclosure of information or disclosure of restricted information.

# b. You can discuss current or pending acquisitions on a need-to-know basis only with:

- Procurement officials (i.e., contracting officer, Small Business Administration procurement center representative)
- Other government personnel **ONLY THOSE THAT HAVE A NEED TO KNOW** (i.e., legal counselor, technical personnel, packaging and packing personnel, transportation personnel)
- General public (i.e., release date of CBD notice or solicitation release date, presolicitation notice and/or presolicitation conference)

1	e	I

#### Steps In Presenting The Topic

#### **Instructor Notes**



## **Question:**

Who knows what a presolicitation notice is?

TR 1-14

**Answer:** A letter to potential sources providing information on the proposed procurement, requesting certain information from the sources, and whether there will be a presolicitation conference. You can also identify interested sources through the notice.



#### **Question:**

Does anyone know what a presolicitation conference is?

**Answer:** A meeting held with potential sources to explain complicated specifications or aid the sources in preparing offers for submission.

TR 1-14

## c. Information that cannot be disclosed include:

- Future requirements.
- Plans that would provide an undue or discriminatory advantage to private or personal interest.
- Confidential information received from an offeror.
- Information requiring protection under the Freedom of Information Act.
- Information pertaining to internal agency communications (e.g., technical reviews, contracting authority, or recommendations referencing thereto)
- Proprietary data.
- Number of prospective sources that requested a copy of the solicitations.
- Other restrictions specified by your agency regulations

Ref. Steps In Presenting The Topic

**Instructor Notes** 



CE 1-29

## d. Assign Case Study 1-4, CE 1-29: "Coffee Talk"

<u>Ask</u> the students to turn to case study 1-4 in their class exercise book.

<u>**Tell**</u> them to read the scenario and answer the questions. This is an individual exercise.

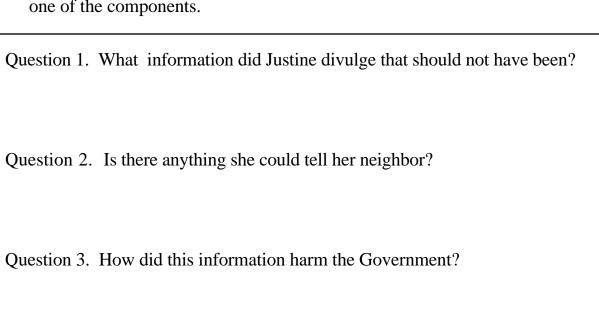
<u>Give</u> the students 10 minutes to complete the exercise.

**Select** students at random to answer the questions.

## NOTE TO INSTRUCTOR: THIS PAGE IS SAME AS STUDENT'S SOLUTION FOLLOW THIS PAGE

## CASE STUDY NO. 1-4 Coffee Talk

Contract specialist, Justine Times received a requirement for which there are three recommended sources. That evening over coffee with Ruby-Redd, her neighbor, she mentioned the specifics of the requirement and how excited she was to have been given such a complex high-dollar value procurement. Ruby repeated the same information to her cousin, Tom Tumble. Tom is the vice-president of one of the large firms identified as a source. Tom used that information to have his firm takeover the only other company manufacturing one of the components.



Question 4. Is there any time you can divulge information before a solicitation has been issued?

Ref. Steps In Presenting The Topic

**Instructor Notes** 

#### **BEGIN BY ASKING:**

Could this be a real life situation?

Answer: Yes.

## Question No. 1.

What information did Justine divulge that should not have been?

**Answer**: Both the requirement and the specifics of the requirement.

### Question No. 2.

Is there anything she could tell her neighbor?

**Answer:** Yes, she could have said she was excited about being assigned a high dollar value procurement without describing the procurement in any way.

## Question No. 3.

How did this information harm the Government?

**Answer:** The other sources now are unable to bid on the requirement because the competition has been compromised. Therefore, Tom's company becomes a sole source.

### Question No. 4.

Is there any time you can divulge information before a solicitation has been issued?

**Answer**: When a presolicitation notice will be issued or a conference will be held.

Ref.	Steps In Presenting The Topic	Instructor Notes
	e. Summarize the lesson	
	State: The steps in processing purchase requests are:	[This information can be found in FAR 15.404.]
	Step 1: Identify omissions and deficiencies.	
	<b>Step 2</b> : Advise RAs and explain what is needed.	
	<b>Step 3</b> : Accept PR and establish contract file.	
	Step 5: Control data.	
	f. Solicit students' questions.	
	g. Write down the question	
	g. Write down the question and the student's name for any	
	question you cannot answer.	

Lesson 2

#### **TOPIC: FUNDING**

**Ref.** Chapter 2, Introduction, TR 2-3

**Objective:** When you complete this introduction, your students should be able to:

• Define Anti-Deficiency Act

• Identify the four basic funding terms

• Identify the time period in the Fiscal Year

Time: TBD

Method: Lecture/Discussion

#### LESSON PLAN

Ref. Steps In Presenting The Topic

**Instructor Notes** 

#### a. Tell the students:

Money is appropriated in a fiscal year by Congress and controlled by statutes and regulations.

#### b. Define "statutes".

A statute is a law enacted by the legislative branch of Government and signed by the President. The statute is identified by its public law number.

#### c. Define Fiscal Year

Appropriated funds cover a period of time different than the normal calendar year. This period of time is called "Fiscal Year." The Government's Fiscal Year begins October 1 and ends September 30 the following year. At first, it is difficult to keep straight which "year" is which since October 1, 1991 is considered FY 1992

Remember: Whenever dealing with appropriated funds think FISCAL YEAR.

Ref. Steps In Presenting The Topic Instructor Notes

## d. Write the following terms on the Chalkboard

Fiscal Year: Oct 1 to Sept 30
Fund Citation
Certification
Commitment
Act Number (unique to GSA)
Obligation
Expenditure
Anti-Deficiency Act of 1905

## e. Demonstrate the funding process to the class

<u>Select</u> 4 students (suggestion-use the 4 corners of the class.

Ask the students to stand and hold up the placard (sign/poster) so the class can see. One placard to read: Finance Officer; another to read: Requiring activity; another to read: Contracting Officer; and the last one to read: Contractor

<u>Introduce</u> the positions each student represents:

(Use students' first name- for example: John, represents the finance officer Jane represents the requiring activity Sue represents the contracting officer James represents the contractor)

<u>Perform</u> the demonstration. All talking is done by the instructor. There are no roles for the students other than to remain standing and holding the placards for the class to see.

#### <u>DEMONSTRATION OF THE FUNDING PROCESS</u>

(STAND BY THE WORD LIST)	EXPLAIN TO THE STUDENTS:
	October 1 of each year money is provided to each agency for managing their programs. Where does the money come from? Taxpayers, who else.
	The money is good for one year until September 30.
POINT TO: The word Fiscal Year on the flipchart/chalkboard	This is called a FISCAL YEAR -OCTOBER 1 THRU SEPTEMBER 30
POINT TO: The finance officer	Each agency has designated a finance officer - Use finance officer's name. He/She controls the purse strings for the agency. So be nice whenever you see Use finance officer's name in the hall.
POINT TO: The Requiring Activity.	Use RA's name is the requiring activity who had discovered he/she needs to purchase copiers for his/her office.

	<b>EXPLAIN TO THE STUDENTS:</b>
POINT TO: The finance officer	Use RA's name must get the money he/she needs from use finance officer's name. See why it pays to be nice to your finance officer.
POINT TO: The word Fund Citation on the flipchart/chalk-board when using the word in your presentation.	The RA identifies the supplies by assigning it a number - <u>fund citation</u> before talking to the finance officer. Finance officer always does everything "by the numbers"
POINT TO: The Finance Officer	Use finance officer's name. questions the RA as to how much money is needed.
POINT TO: The Requiring Activity.	Use RA's name tells Use finance officer's name. he/she needs \$50,000.
POINT TO: The Finance Officer	Use finance officer's name. looks in his/her purse and says OK there is enough money.
POINT TO: The word Certification on the flipchart/chalk-board when using the word certify	As the finance officer, I <u>certify</u> to you there is \$50,000 in my purse.

	DEEDE A EN INC. INVESTIGATION OF THE CONTROL OF THE	
POINT TO: The word Commitment on the flipchart/chalk-board when using the word in your presentation.	I will make a <u>commitment</u> to you that the money will not be given to any other office. Some agencies call this allocating the money.	
POINT TO: The word Act Number on the flipchart/chalk-board when using the word in your presentation.	Use finance officer's name. tells the RA "You have my word and I will prove it by matching your fund citation with one of my numbers-an act number. That will reserve the money just for you.  Only you have that number and it can be spent only on what you just told me you need it for. Don't go buying a car when I gave you money for copiers.	
POINT TO: The Requiring Activity. then to: The Contracting Officer	Once the finance officer gives the act number to the RA, <u>Use RA's name</u> takes his/her request over to <u>Use CO's name</u> .the Contracting Officer.	
POINT TO: The Requiring Activity. then to: The Contracting Officer	Use RA's name asks Use CO's name to buy the copiers for him/her and points out the money is only good until September 30.	

	<b>EXPLAIN TO THE STUDENTS:</b>
POINT TO: The Contracting Officer then to: The Contractor	Use CO's name, the CO, does a great job and is able to procure the copies from Use Contractor's name before September 30.
POINT TO: The Contracting Officer then The Contractor	Use CO's name, the CO tells Use Contractor's name, the Contractor, to deliver the supplies and gives Use Contractor's name the funds citation and act number as proof[We all know what bills are!]
POINT TO: The word Obligation on the flipchart/chalkboard when using it in the presentation.	When the CO gives the fund citation and act number to the Contractor, the CO has obligated the Government to pay the funds to the contractor
POINT TO: The Contractor	Use Contractor's name delivers the copiers to Use RA's name, the RA and everything was A OK.
POINT TO: The Contractor	Use Contractor's name then sends a bill to Use Finance Officer's name to collect his/her money. Use Contractor's name cites the fund citation/act number on the bill [invoice].

	<b>EXPLAIN TO THE STUDENTS:</b>
POINT TO: The Finance Officer	Use Finance Officer's name gives Use Contractor's name
The <u>Finance Officer</u>	the money. The funds have now been
then	expended.
POINT TO:	
The word <b>Expenditure</b> on the flineheart/shells beard	
the flipchart/chalk-board when using it in the	
presentation.	
•	

Ref.	Steps In Presenting The Topic	Instructor Notes
	Scenario: What if the RA gets \$50,000 from the Finance Officer but the contractor (who is the cheapest buy in town) will only sell the copiers for \$60,000.	
?	• Question: Can the CO buy the supplies for \$60,000?	
	<b>Answer</b> : No, the CO must go back to the RA who in turn goes back to the Finance Officer to beg for more money.	
?	• Question:  If the Finance Officer doesn't come up with the additional \$10,000 and the CO buys the copiers anyway, what is the CO in violation of?	
	Answer: The Anti-Deficiency Act of 1905.	Point to the term
?	• Question: What could happen to the CO if he violates the Anti-Deficiency Act?	Anti-Deficiency Act on the flipchart/ chalkboard
?	Answer: One of several penalties: - Reprimand - Demotion - Pay the difference from their own pocket - \$5,000 fine and possible jail term if violation was willful.  • Question: If there isn't enough money, what can be done?	
	Answer: 1. Cancel the requirement. 2. Decrease the quantity. 3. Buy them later if you can wait.	

Ref.

#### **Steps In Presenting The Topic**

**Instructor Notes** 



### Question:

Who would make the final decision on what to do when there aren't enough funds?

**Answer**: The RA - it is his/her mission that is impacted.

The terms we just covered are in the introduction section of Chptr 2 on Funding.



## f. Point out agency requirements

State that each federal agency has its own basic system for funding and all systems will not be covered. You should go back to your agency to determine how the funding works. The concept is generally the same as far as the funding terms are concerned. Find out the specifics at your agency.

TR 2-4

## g. Direct students' attention to Flowchart of Steps in Reviewing the Sufficiency of Funds

"Walk" the students through the steps shown on chart.

TOPIC: FUNDING

**Ref.** Chapter 2, TR pg. 2-5

**Objective:** When you complete this lesson, your students should be able to:

• Identify the type of funding available for the requirement.

Time TBD

Method: Lecture/Discussion

LESSON PLAN

Ref.

**Steps In Presenting The Topic** 

**Instructor Notes** 



a. Show VG 2-1: Funding STEP 1: Identify the type of funding available for the requirement.

#### TR



TR 2-5

b. Direct the students' attention to Exhibit 2-2 Types of Funding

Annual Multi-Year No Year

## c. Describe the three types of funding.

Annual - Obligated only in the fiscal year for which the funds are appropriated. Annual funds are provided by Congress for such things as civilian pay, maintenance and operations, and for subsistence and normal items of supply that can be delivered within two years after the fiscal year ends.

## Ref. **Steps In Presenting The Topic Instructor Notes Multi-year** - Obligated for more than one fiscal year. Multi-year funds are provided for services, major systems or major equipment. **No year** - Obligated in no specific year or years. No year appropriations are provided for research and development, weapons systems, long lead time construction and similar long range projects. d. **Explain obligation of** funds. • Annual funds are for one year unless an act provides otherwise. • If no or only partial obligations are made during the year(s) for which the money was appropriated, the appropriation expires and is no longer available for obligation. • Unused funds are returned to the Treasury unless there is a specific authorization for reallocations.

#### TOPIC: FUNDING

Ref. Chapter 2, TR pg. 2-6 thru 2-8

**Objective:** When you complete this lesson, your students should be able to:

• Identify the date by which funds must be obligated.

Time: TBD

Method: Lecture/Discussion

#### LESSON PLAN

Ref.

**Steps In Presenting The Topic** 

**Instructor Notes** 



- a. Show VG 2-2: Funding STEP 2: Identify the date by which funds must be obligated.
- b. <u>State</u>: We, as Government employees, cannot authorize or create an obligation in excess of funds available or in advance of appropriations.

### b. Funds citations are:

An assigned number used to track and account for the ultimate obligation and expenditure of the funds.

TR 2-6

c. Direct the students' attention to the example of a fund citation in their text reference

NEAR ACCOUNTING CLASSIFICATION					
Fund	Organization	Budget Activity	Object Class	Function	Cost Element
127.9	SOOP0920	10	21	H40	110

<u>Walk</u> the students through the various elements of the fund citation.

127.9 = GMA Fund for FY89 SOOP0920...... = Ofc of Acq.Policy 10 = Budget Activity 21 = Object Class H40 = Function This is a GSA fund citation which only serves as an example.



## Question

Which number designates the fiscal year?

**Answer**: The "9" in Fund: 127."9"

## d. Tell the students to get the PR for fireworks and say:

The RA for the fireworks PR has submitted an amended PR showing the fund citation for this requirement. The amended PR was signed by the appropriate official.

**<u>Direct</u>** the students to write the fund citation on the PR, block 9 shown on the flipchart or the board.



#### Question:

What is the fiscal year for this fund citation?

Answer: FY 1992

• Question: What is the time period for FY 1992 Answer: Oct 1, 1991 thru September 30, 1992 • Question: Do all fund citations look alike for all agencies?  Answer: No Tell the students: It is your responsibility to find out about the fund citation used by your agency.  Explain: For the purposes of this course, we are using the GSA funding citations in our exercises.  e. Assign Case Study 2-1, CE 2-3 "Where did all the time go?"  Ask the students to turn to Case Study 2-1 in their CE Book.  Tell them to read the scenario and answer the questions. This is an individual exercise.  Allow students 10 minutes to complete the exercise  Select students at random to answer the questions	Ref.	Steps In Presenting The Topic	Instructor Notes
Do all fund citations look alike for all agencies?  Answer: No  Tell the students: It is your responsibility to find out about the fund citation used by your agency.  Explain: For the purposes of this course, we are using the GSA funding citations in our exercises.  e. Assign Case Study 2-1, CE 2-3  "Where did all the time go?"  Ask the students to turn to Case Study 2-1 in their CE Book.  Tell them to read the scenario and answer the questions. This is an individual exercise.  Allow students 10 minutes to complete the exercise  Select students at random to answer the	?	• Question: What is the time period for FY 1992	
your agency.  Explain: For the purposes of this course, we are using the GSA funding citations in our exercises.  e. Assign Case Study 2-1, CE 2-3  "Where did all the time go?"  Ask the students to turn to Case Study 2-1 in their CE Book.  Tell them to read the scenario and answer the questions. This is an individual exercise.  Allow students 10 minutes to complete the exercise  Select students at random to answer the	?	Do all fund citations look alike for all agencies?  Answer: No  Tell the students: It is your responsibility	127.2.S00P0920.
"Where did all the time go?"  Ask the students to turn to Case Study 2-1 in their CE Book.  Tell them to read the scenario and answer the questions. This is an individual exercise.  Allow students 10 minutes to complete the exercise  Select students at random to answer the		<ul> <li>Explain: For the purposes of this course, we are using the GSA funding citations in our exercises.</li> <li>e. Assign Case Study 2-1, CE</li> </ul>	
the questions. This is an <b>individual exercise</b> .  Allow students 10 minutes to complete the exercise  Select students at random to answer the	CE 2-3	"Where did all the time go?" <u>Ask</u> the students to turn to Case Study 2-1	
exercise  Select students at random to answer the		the questions. This is an <b>individual</b>	
1 ▲		exercise  Select students at random to answer the	

## NOTE TO INSTRUCTOR: THIS PAGE IS SAME AS STUDENTS SOLUTIONS TO QUESTIONS FOLLOW THIS PAGE

## Case Study No. 2-1 Where did all the time go?

Justine Times, the contracting officer, received a purchase request on May 20, 1991 for 25 lawn mowers. The purchase request included a fund citation as follows:

#### 127.1.S00P0918.10.21.H40.110.

Justine, was so exicited about her high dollar value procurement that she forgot about this PR and did not complete the procurement until October 16. She issued the contract and signed it without consulting anyone.

#### SOLUTIONS TO QUESTIONS FOLLOW THIS PAGE

Question 1. In what fiscal year did Justine receive her PR?

Question 2. In what fiscal year did Justine complete the procurement?

Question 3. What was the last day funds could be obligated under the PR?

Question 4. What did Justine do wrong?

Ref.	Steps In Presenting The Topic	Instructor Notes
	BEGIN BY ASKING:	
?	Could this be a real life situation?	
	Answer: Yes	
	• Question No. 1	
<b>!</b>	In what fiscal year did Justine receive her PR?	
	Answer: FY 1991	
2	• Question No. 2	
<u> </u>	In what fiscal year did Justine complete the procurement?	
	Answer: FY 1992	
2	• Question No. 3	
<u>יי</u>	What was the last day funds could be obligated under the PR?	
	Answer: September 30, 1991	
2	• Question No. 4	
	What did Justine do wrong?	
	Answer: The fiscal year changed from FY 1991 to FY 1992 on October 1. Justine let the funds expire on September 30. In essence, she spent money she did not have. She did not consult the appropriate officials to obtain funds for the new fiscal year.	

**Instructor Notes** 

**Steps In Presenting The Topic** Ref. f. Remember that the contracting officer: • **Shall Not** spend more money than he/she has; • **Shall Not** promise to spend more money than • Shall Not spend money for purpose other than that authorized, and • Obtain written assurance from fiscal authority (usually provided on the PR) that adequate funds are available or condition the contract upon availability of funds. **Ouestion** What can you do if you feel the PR was received too late for award to be made by the last day funds can obligated? Answer: The regulations allow for initiating action even if the money used to fund the procurement will not be available until the next fiscal year. You must inform all prospective bidders that award will be contingent upon receiving funds in the next fiscal year. This is done by including a provision in the solicitation - 52.232-18 Availability of funds. Assign Case Study 2-2: Last Minute Requests Ask the students to turn to Case Study 2-2 in their CE Book.

## m then e2 Book.

This is an individual exercise.

<u>Select</u> individuals at random to answer the questions.

## NOTE TO INSTRUCTOR: THIS PAGE IS SAME AS STUDENTS SOLUTIONS TO QUESTIONS FOLLOW THIS PAGE

## Case Study No. 2-2 Last Minute Requests

Justine received a purchase request on September 18, 1991 for 25 lawn mowers with delivery not due until April 1. The PR included a fund citation as follows:

#### 127.1.S00P0925.10.21.H40.110

Justine knows the earliest she can make an award is November, 1991.

#### SOLUTIONS TO QUESTIONS FOLLOW THIS PAGE

**Question 1**. In what fiscal year did Justine receive the PR?

**Question 2**. What is the last day funds can be obligated?

**Question 3**. How does the date identified in Question 2 impact the fund citation?

**Question 4**. Should Justine accept the PR?

Ref. Steps In Presenting The Topic Instructor Notes

## **BEGIN SOLUTION BY ASKING:**

Do you feel this situation is realistic?

**Answer**: Yes, this happens at the end of every fiscal year.

### Question No. 1

In what fiscal year did Justine receive the PR?

Answer: FY 1991

## Question No. 2

What is the last day funds can be obligated?

Answer: September 30, 1991

## Question No. 3

How does the November 1991 date impact the fund citation?

**Answer**: Funds will expire before award can be made. There are no funds available for this procurement.

## Question No. 4

Should Justine accept the PR?

**Answer**: Yes. Justine can accept the PR, however a statement that any award made after September 30, 1991, shall be subject to the availability of FY 92 when soliciting bids. This statement should be shown on the PR.

Ref.

**Steps In Presenting The Topic** 

**Instructor Notes** 

## h. Tell the students there are two other issues they will need to know about when dealing with funds.

1. Funds are obligated by delivery orders issued under indefinite quantity and requirements contracts, not by the contract itself.

<u>If asked, Define</u> indefinite-quantity and requirements contracts.

- An indefinite-quantity contract is appropriate when the Government cannot predetermine, above a specified minimum, the precise quantities of supplies or services that will be required during the contract period, and it is inadvisable for the Government to commit itself for more than a minimum quantity.
- A requirements contract is appropriate when the Government anticipates recurring requirements but cannot predetermine the precise quantities of supplies or services that designated Government activities will need during a definite period.

**State:** Take a look at the Decision Table on Funding Clauses at the top of TR 2-7.

An indefinite quantity contract should be used only for items or services that are commercial products or commercial-type products and when a recurring need is anticipated. Funds for other than the stated minimum quantity are obligated by each delivery order, not by the contract itself.

Generally used for commercial or commercial-type products. Provides for filling all actual requirements of designated Government activities for specified supplies or services during a specified period, with deliveries to be scheduled by placing orders with the contractor.

## Ref. Steps In Presenting The Topic **Instructor Notes** 2. You may insert the Availability of Funds clause in a solicitation and contract if the contract requires new fiscal yr funds and is initiated before funds are available. 3. Contracts funded by annual appropriations cannot cross fiscal years except: 1. In accordance with statutory authorization, or 2. When contracts are for an end product that cannot be subdivided for separate performance in each fiscal year. i. Identify when to accept a

## PR that has a funds expiration date.

Accept a PR when it shows the date funds will expire only after you have established that adequate time is available for award and obligation of funds by this date. You may also accept a PR when it includes a statement that the contract is subject to availability of funds clause.

Factors that may impact this determination include:

- Justification for single or limited source(s) is satisfactory (if funds expire in a short period of time).
- Item to be purchased is commercially available or statement of work for services is standardized.
- Method of procurement.
- Synopsis time frames can be met.

TOPIC: FUNDING

Ref.: Chapter 2, TR pg. 2-8 thru 2-9

**Objective:** When you complete this lesson, your students should be able to:

• determine whether to return the purchase request for correction or no action.

Time: TBD

Method: Lecture/Discussion

#### LESSON PLAN

Ref.

Steps In Presenting The Topic

**Instructor Notes** 



a. Show VG 2-3: Funding STEP 3: Determine whether to return the purchase request for correction or no action.

<u>State</u> that in most situations, the requiring activity will resolve funding problems expeditiously.

A PR should be returned when it is absolutely impossible to proceed.

TR



TR 2-8

and

TR 2-9

b. Direct the students' attention to Exhibits 2-3 and 2-4.

Exhibit 2-3: Funding Deficiencies and Solutions (see next pg.)

Exhibit 2-4: Consequences of Funding Deficiencies After Award (see next pg.)

Explain: These exhibits identify what to do if you have a problem with a fund citation.

#### Exhibit 2-3

FUNDING DEFICIENCIES AND SOLUTIONS		
IF	THEN	
No funds and/or citations:	Return PR to requiring activity.	
No funds, but PR states they will be available prior to award:	Make priority assessment on likelihood of fund availability.	
Fund citation is incorrect:	Obtain correction from requiring activity.	
Wrong type of funds is cited:	Return PR and explain consequences of using wrong funds.	
Funds will expire before award:	Explain to requiring activity your procurement constraints.	
Funds are insufficient	Explain options to requiring activity.	

#### Exhibit 2-4

CONSEQUENCES OF FUNDING	DEFICIENCIES AFTER AWARD
IF YOU AWARD A CONTRACT WITH:	THEN:
Incorrect fund citation	Modify contract to correct fund citation.
Wrong type of funds:	Modify contract to correct type.
Expired funds	May be in violation of Anti-Deficiency Act; Government may be liable to contractor for performance or delivery.
Insufficient funds:	May be in violation of Anti-Deficiency Act; Government may be liable to contractor for performance or delivery.

TOPIC: FUNDING

Ref. Chapter 2, TR pg. 2-10

**Objective:** When you complete this lesson, your students should be able to:

• determine whether the amount of funding is realistic.

Time: TBD

Method: Lecture/Discussion

#### LESSON PLAN

Ref. Steps In Presenting The Topic

**Instructor Notes** 



a. Show VG 2-4
STEP 4: FUNDING
Determine whether the amount
of funding is realistic.



## Question

What method(s) would you use to determine whether funds are realistic?

**Answer:** Looking at prices paid in the past for similar items or services will help. Previous prices can be found in "acquisition history files" of recent awards.



### Question

Can you think of any other ways to make the determination?

#### Additional answers:

- Changes in market conditions, e.g., rapid inflation
- Limited competition
- Unusual nature of requirement
- · Market survey of prices
- No domestic suppliers

Bef. Steps In Presenting The Topic Instructor Notes

b. Assign Case Study 2-3:
"A Blast from the Past"

This is an individual exercise.

Ask the students to turn to Case Study 2-3 in their CE book.

Tell them to read the scenario and answer the questions.

Give the students 5 minutes to complete the exercise.

Select students at random to answer the questions.

#### NOTE TO INSTRUCTOR: THIS PAGE IS SAME AS STUDENTS SOLUTIONS TO QUESTIONS FOLLOW THIS PAGE

### Case Study 2-3 "A Blast from the Past"

In reviewing the files on previous awards for TV surveillance systems, Pat Rivers created the following chart and compared this information to the current request.

ACQUISITION HISTORY RECORD FOR TV SURVEILLANCE SYSTEM				
Contract No. & Contractor	Date of Award	Quantity	Unit	Award Amount
Q90-1490/Tri-State Unlimited Security Systems Inc.		1	EA	\$160,000
Q89-4309/Tri-State Unlimited Security Systems Inc.	9-15-89	1	EA	\$160,000
Q87-2307/Alarm & Security Equipment Inc.	6-20-87	1	EA	\$155,000

#### Read the chart above and answer the following questions.

**Question 1**. What amount of funds have been made available for the TV Surveillance System, Line 0001 on the PR?

**Question 2**. How does that amount compare to the amounts awarded previously?

**Question 3**. Should you continue to process the PR?

**Question 4**. What should be your next course of action?

Ref. **Steps In Presenting The Topic Instructor Notes Question No. 1** What amount of funds have been made available for the TV Surveillance System, Line 0001 on the PR? Answer: \$84,500 **Question No. 2** How does that amount compare to the amounts awarded previously? Answer: It is significantly **INSUFFICIENT!** Ouestion No. 3 Should you continue to process the PR? Answer: No **Question No. 4** What should be your next course of action? This roleplay will be performed face-toface. The same two **Answer**: Go back to the RA and obtain additional funds people used for the roleplay as Gene Poole c. Assign Roleplay: "NO and Pat Rivers can be DOUGH, NO GO" called upon again if they were successful in playing their part. **Select** two students for roleplay Otherwise, use two new students for the roles. Same instructions **Assign** one as the Contract Specialist apply and one as the RA. This is the transition **Give** both students time to read over the to Lesson 3 - Market script. Research **Note to instructor:** If you end Lessons 1 & 2 before 3:00 p.m., start Lesson 3,

Market Research--only through the

Tuesday.

roleplay. This will prepare students for

#### **ROLEPLAY** NO DOUGH, NO GO Contract Specialist's Copy of Script

#### Set the stage:

Speaker	Script	
Contract Specialist	Hello. May I speak with <b>GENE</b> Poole.	
RA	This is Mr. Poole speaking.	
Contract Specialist	Mr. Poole, this is Pat Rivers calling. I received the memo you sent me today. I've found a new problem with <b>YOUR REQUISITION</b> .	
RA	I THOUGHT I WAS THROUGH WITH YOU. WHAT IS IT THIS TIME?	
Contract Specialist	In reviewing the acquisition history for this item, there is a significant variance between the current \$84,500 Government Cost Estimate and the actual amount paid for previous procurements.	
	The \$84,500 is not enough for me to process this PR. Unless you can come up with another 50 to 60 thousand dollars, you can just forget this requirement.	
RA	\$50 OR 60 THOUSAND - ARE YOU CRAZY???	
	You're assuming <b>I</b> don't know what the value is for the requirement <b>I</b> want. Apparently it is <b>you</b> that doesn't know how much things cost.	
	Look, I know you are relying on the past three contracts awarded for this office. However, if you would just read the specifications for the past three contracts you would have realized there was a significant difference in the specifications. I also checked with another office and found out what the GOING rates are. <b>DID YOU</b> ?	
	Unless you can justify your position to me, the \$84,500 available stands and I expect you to continue with my requirement.	
	Next time, Pat, research the market before you bother me.	

#### ROLEPLAY NO DOUGH, NO GO RA's Copy of Script

#### Set the stage:

Speaker	Script	
Contract Specialist	Hello. May I speak with GENE Poole.	
RA	This is Mr. Poole speaking.	
Contract Specialist	Mr. Poole, this is Pat Rivers calling. I received the memo you sent me today. I've found a new problem with <b>YOUR REQUISITION</b> .	
RA	I THOUGHT I WAS THROUGH WITH YOU. WHAT IS IT THIS TIME?	
Contract Specialist	In reviewing the acquisition history for this item, there is a significant variance between the current \$84,500 Government Cost Estimate and the actual amount paid for previous procurements.	
	The \$84,500 is not enough for me to process this PR. Unless you can come up with another 50 to 60 thousand dollars, you can just forget this requirement.	
RA	\$50 OR 60 THOUSAND - ARE YOU CRAZY???	
	You're assuming <b>I</b> don't know what the value is for the requirement <b>I</b> want. Apparently it is <b>you</b> that doesn't know how much things cost.	
	Look, I know you are relying on the past three contracts awarded for this office. However, if you would just read the specifications for the past three contracts you would have realized my requirements this time were considerably less. I also checked with another office and found out what the GOING rates are. <b>DID YOU</b> ?	
	Unless you can justify your position to me, the \$84,500 available stands and I expect you to continue with my requirement.	
	Next time, Pat, research the market before you bother me.	

#### ROLEPLAY NO DOUGH, NO GO Instructor's Copy of Script

#### Set the stage:

Speaker	Script		
Contract Specialist	Hello. May I speak with <b>GENE</b> Poole.		
RA	This is Mr. Poole speaking.		
Contract Specialist	Mr. Poole, this is Pat Rivers calling. I received the memo you sent me today. I've found a new problem with <b>YOUR REQUISITION</b> .		
RA	I THOUGHT I WAS THROUGH WITH YOU. WHAT IS IT THIS TIME?		
Contract Specialist	In reviewing the acquisition history for this item, there is a significant variance between the current \$84,500 Government Cost Estimate and the actual amount paid for previous procurements.		
	The \$84,500 is not enough for me to process this PR. Unless you can come up with another 50 to 60 thousand dollars, you can just forget this requirement.		
RA	\$50 OR 60 THOUSAND - ARE YOU CRAZY???		
	You're assuming <b>I</b> don't know what the value is for the requirement <b>I</b> want. Apparently it is <b>you</b> that doesn't know how much things cost.		
	Look, I know you are relying on the past three contracts awarded for this office. However, if you would just read the specifications for the past three contracts you would have realized my requirements this time were considerably less. I also checked with another office and found out what the GOING rates are. <b>DID YOU</b> ?		
	Unless you can justify your position to me, the \$84,500 available stands and I expect you to continue with my requirement.		
	Next time, Pat, research the market before you bother me.		

Ref.	Steps In Presenting The Topic	Instructor Notes
	d. Summarize Lesson 2	
	State: Now let's recap the steps in reviewing the sufficiency of funds:	
	<b>Step 1</b> : Identify the type of funding available.	
	<b>Step 2</b> : Identify the date by which funds must be obligated.	
	<b>Step 3</b> : Determine whether to return the PR for correction.	
	<b>Step 4</b> : Determine whether the amount of funding is realistic.	

Lesson 3

#### TOPIC: MARKET RESEARCH

**Ref:** Chapter 3, TR pg. 3-3

**Objective:** When you finish this <u>introduction</u>, your students should be able to:

• Define market research and market survey.

• Identify the purpose of market research and market survey.

Time: TBD

**Method:** Inquiry

#### LESSON PLAN

Ref. Steps In Presenting The Topic Instructor Notes

#### a. Present the setting.

CE



CE 2-7

Tell the students to:

- get the PR for Security Systems and checklist
- turn to Case Study 2-3 on CE 2-7 (Lesson 2) "A Blast from the Past"



#### • Question:

How much money has been allocated for Line Item 0001, the TV surveillance system?

**Answer**: \$84,500 (Block 18 on PR)



#### Question:

How much money was needed for the previous procurement?

**Answer**: \$155,000 to \$160,000 (Acquisiton History Award Amount)



#### Ouestion:

What was Gene Poole's response when the Contract Specialist, Pat Rivers, requested an additional \$50 to \$60 thousand dollars?

**Answer**: Gene went ballistic! He informed the Pat that there was a significant difference in the specifications and he had checked out the going rates (current prices) for the system he needed.

Ref.	Steps In Presenting The Topic	Instructor Notes
?	• Question: What was Gene's final comment to Pat?	
	Answer: "Next time, Pat, research the market before you bother me."	
<b>?</b> TR 3-3	• Question: What is market research?  Answer: Market research means the "process used for collecting and analyzing information about the entire market available to satisfy the minimum agency needs." FAR 11.004	
	<ul> <li>a. State: The purpose of market research is to: <ul> <li>ascertain the availability of commercial products to meet those needs,</li> <li>identify the market practice, including warranty terms of firms engaged in producing, distributing, and supporting these products, and</li> <li>ensure full and open competition and that the Government's needs are met in a cost effective manner.</li> </ul> </li> </ul>	
?	Question:     How much research should be conducted for procurements?  Answer: No two requirements are the same or require the same amount of work. The extent of market research and analysis should be commensurate with such factors as:     urgency     estimated dollar value     complexity, and     past experience	

Ref.	Steps In Presenting The Topic	Instructor Notes
	b. State: Market research also includes "market surveys."	
?	• Question: What is a market survey?	
2	Answer: Market survey means "attempts to ascertain whether other qualified sources capable of satisfying the Government's requirements exist." FAR 7.101	
<u>:</u>	• Question: Why are market surveys conducted and how often should they be conducted?	
?	Answer: Market surveys are conducted for all acquisitions in order to:  1. Promote and provide for full and open competition, or 2. Obtain adequate competition when full and open competition is not required.  • Question:  Do market surveys guarantee additional	
	sources?  Answer: No.	
	c. Direct students to Exhibit 3-1 on TR 3-4, Flowchart of the Steps in Conducting Market Research.	
	State: Now that you have defined two important terms in this lesson and have identified their significance, here are the steps in conducting market research.	

TOPIC: MARKET RESEARCH

**Ref:** Chapter 3, TR Pages 3-5 to 3-6

**Objective:** When you complete this lesson, your students should be able to:

• Research acquisition histories.

Time: TBD

**Method:** Inquiry/Discussion/Group Exercise

#### LESSON PLAN

Ref. Steps In Presenting The Topic Instructor Notes



a. Show VG 3-1: Market Research.

TR 3-5 STEP 1: Research acquisition histories.

<u>Explain:</u> The contract specialist is responsible for conducting market research.



Question:

What is the <u>first step</u> in conducting market research:

TR 3-5

**Answer**: The contract specialist should begin the research by considering <u>historical experiences or acquisition histories</u> encountered by your organization when purchasing similar supplies or services. Acquisition histories are historical data of facts on a specific requirement.

Ref.	Steps In Presenting The Topic	Instructor Notes
?	• Question: What information is included in acquisition histories?	
	SOLICIT DISCUSSION	
TR 3-6	Answer: Includes:  • the names of contractors who received previous awards • the date of those awards • the contract number(s) • the type of contract; • supplies and/or services • method of procurement • prices • delivery terms • problems with the requirement before and after award • degree of competition (i.e., set-asides, sources solicited • whether the product was commercial or manufactured. • personal experience • other correspondence	
T.	Point Out: If everything you need to know is not in the acquisition history, you may need to search through the entire contract file to acquire the data necessary to make decisions for a requirement.  Whatever information you come up with, it will be used to make significant decisions throughout the entire procurement process.	

Ref.

**Steps In Presenting The Topic** 

**Instructor Notes** 



## b. Assign Case Study 3-1 on CE 3-3 thru 3-5: "Nothing but the Truth, the Whole Truth."



This is a group exercise.

<u>Inform</u> the groups that they have 10 minutes to complete this exercise by answering all four questions.

**Remind** the groups to select a timekeeper, facilitator, spokesperson, etc.

**Select** a group to answer question no. 1.

- -Allow other groups to comment on the answers given by the group.
- -Provide the school solution (solutions follow the case study and roleplay)

**<u>Repeat</u>** above step until all four questions have been completed.

**Provide** the case summary after the exercise has been completed

(The acquisition history used for Case Study is the same as used in Case **Study 2-3.** Also. copy of the used script the roleplay following Case 2-3 Study has been provided to the students with this case study.) Tell students put acquis. history i n appropriate folder...

## Case Study 3-1 "Nothing but the Truth, the Whole Truth"

ACQUISITION HISTORY RECORD FOR TV SURVEILLANCE SYSTEM				
Contract No. & Contractor	Date of Award	Quantity	Unit	Award Amount
Q90-1490/Tri-State Unlimited Security Systems Inc.		1	EA	\$160,000
Q89-4309/Tri-State Unlimited Security Systems Inc.	9-15-89	1	EA	\$160,000
Q87-2307/Alarm & Security Equipment Inc.	6-20-87	1	EA	\$155,000

Read the chart above and answer the following questions.

**Question 1**. What types of information were covered in the acquisition history?

**Question 2**. Gene used the going rate for the TV surveillance system as a part of his argument. Does the acquisition history give you that information?

**Question 3** What information would <u>best</u> provide you with the going rates?

**Question 4**. What information could have helped Pat avoid embarrassment for the specification issue raised by Gene?

**Question 5**. How do you rate the acquisition history used by Pat?

(STUDENTS HAVE A COPY OF THE ROLEPLAY WITH THEIR CASE STUDY 3-1)

#### CASE STUDY 3-1 "Nothing but the Truth, the Whole Truth" (Copy of Script used in Roleplay)

#### Set the stage:

Speaker	Script		
Contract Specialist	Hello. May I speak with <b>GENE</b> Poole.		
RA	This is Mr. Poole speaking.		
Contract Specialist	Mr. Poole, this is Pat Rivers calling. I received the memo you sent me today. I've found a new problem with <b>YOUR REQUISITION</b> .		
RA	I THOUGHT I WAS THROUGH WITH YOU. WHAT IS IT THIS TIME?		
Contract Specialist	In reviewing the acquisition history for this item, there is a significant variance between the current \$84,500 Government Cost Estimate and the actual amount paid for previous procurements		
	The \$84,500 is not enough for me to process this PR. Unless you can come up with another 50 to 60 thousand dollars, you can just forget this requirement.		
RA	\$50 OR 60 THOUSAND - ARE YOU CRAZY???		
	You're assuming <b>I</b> don't know what the value is for the requirement <b>I</b> want. Apparently it is <b>you</b> that don't know how much things cost.		
	Look, I know you are relying on the past three contracts awarded for this office. However, if you would just read the specifications for the past three contracts you would have realized my requirements this time were considerably less. I also checked with another office and found out what the GOING rates are. <b>DID YOU</b> ?		
	Unless you can justify your position to me, the \$84,500 available stands and I expect you to continue with my requirement.		
	Next time, Pat, research the market before you bother me.		

Ref.

**Steps In Presenting The Topic** 

**Instructor Notes** 

## Solution for Case Study 3-1: "Nothing but the Truth, the Whole Truth."

#### Question No. 1:

What types of information were covered in the acquisition history for TV Surveillance Systems

#### Answer:

Contract No. and Contractor Date of Award Quantity purchased Award Amount

#### **Question No. 2:**

Gene used the going rate for the TV surveillance system as a part of his argument. Does the acquisiton history give you that information?

Answer: NO

#### Question No. 3:

What information would <u>best</u> provide you with the going rates?

#### Suggested Answers:

- •Trends in buying practices, discounts, warranty practices, and other terms and conditions for commercial and Government sales.
- •Technological changes and trends in Government supply/demand.
- Technical capability.
- •Factors that affect market prices

#### Question No. 4:

What information could have helped Pat avoid embarrassment for the specification issue raised by Gene?

Answer: Derivation of prior price

START HERE ON TUESDAY IF YOU'VE REACHED THIS POINT ON MONDAY AFTERNOON!!

TELL STUDENTS
FOR HOMEWORK
THEY ARE TO READ
CHAPTERS 1-4 IN
THE TR.

Ref.	Steps In Presenting The Topic	Instructor Notes
	Question No. 5:  How do you rate the acquisition history used by Pat?	
	<b>Answer</b> : Insufficient - Lacking the type of data for comparing what <u>is</u> being purchased vs. what <u>was</u> purchased.	
	d. Summarize Case Study 3-1.	Provide practical
TR 3-5	<b>State</b> : By conducting research prior to any purchase, will more often than not, prove beneficial. Researching the market is a normal practice not only for the Government but for consumers as well.	examples of how consumers research the mkt before making major purchases.
	<u>State</u> : When analyzing acquisition histories, some of the questions you want answered are:	
	<ul> <li>•How well did the product or service meet the needs of the requiring activity?</li> <li>•What was the cost?</li> <li>•Was the item competitive?</li> <li>•What types of problems were encountered?</li> <li>•What method was used to procure the requirement?</li> <li>•What type of contract was used?</li> <li>•Were there any unsolicited comments and complaints regarding previous procurements?</li> <li>•What were the results of any synopses?</li> </ul>	

R	e	ť	

#### **Steps In Presenting The Topic**

#### Instructor Notes



#### Question:

Is there any time you would use an abbreviated version of the acquisition history, such as the ones in the case study?

**Answer**: When the requirement is for common use/commercial off-the-shelf items and are regularly procured.

**Explain**: Begin your research with historical experiences. You should not expend time and effort researching other areas if historical data provides a basis for a good understanding of the requirement and the industry.

Research other areas until you are fully satisfied with your knowledge of the requirement.



#### Question:

Where would you turn if the acquisition histories did not provide sufficient information?

**Answer:** Let's find out in Step 2.

TOPIC: MARKET RESEARCH

**Ref:** Chapter 3, TR Pages 3-6 to 3-8

**Objective:** When you complete this lesson, your students should be able to:

• Identify data from catalogs, periodicals and other published or on-line sources.

Time: TBD

**Method:** Inquiry/Discussion/Group Exercise

#### LESSON PLAN

Ref.

**Steps In Presenting The Topic** 

**Instructor Notes** 



a. Show VG 3-2: Market Research.

STEP 2 - Identify data from catalogs, periodicals and other published or on-line sources.

b. Direct the students to look at Exhibit 3-1.

TR 3-6

**Explain:** This exhibit shows different kinds of information to use in planning a procurement. This list is neither all inclusive nor is it the mandatory information you need for researching a procurement.



#### Question:

Which ones have you used in the past and what were you buying when you used it? **SOLICIT DISCUSSION** 

Ref.	Steps In Presenting The Topic	<b>Instructor Notes</b>
TR 3-7	c. Look at the Data Collection Resources chart, Exhibit 3-2.	
	State: There are many publications that contain common items and services usually easily accessible in the contracting office.	

[The following chart is the identical chart in the **TR pg. 3-7.**]

#### DATA COLLECTION RESOURCES

Yellow pagesCommercial catalogsMandatory and optional schedulesVendor filesThomas RegisterGSA Federal Supply SchedulesTrade journalsPublic news mediaOther Federal agencies

Federal Procurement Data System (i.e., indicates lg or sm business, competitive, noncompetitive, etc) Informational requests for quotations

Product brochures and promotional literature

Source lists for items of a similar nature maintained at contracting activities

Catalogs published by manufacturers, distributors, and dealers

Responses to advance notices and solicitation synopses published in the CBD

Economic indicators (Consumer Price Index, Producer Price Index)

Ref.	Steps In Presenting The Topic	Instructor	Notes
	Walk the students through the chart by defining the resources.		
	1. <b>Yellow pages</b> : we've all used the yellow pages beforeprovides names, addresses and phone numbers and/or describes product/service briefly		
	2. <b>Vendor files</b> : identify suppliers; products; distributors; subcontractors; representatives of products; and past and present Government contracts.		
	3. <b>Trade journals</b> : address products; price information (i.e., trends in the immediate area, price escalations, etc.), Government needs vs. commercial needs.		
	4. <b>Commercial catalogs</b> : usually describes products and shows prices.		
	5. <b>Thomas Register</b> : alphabetical listing of companies; addresses and phone numbers; product listing; description of products; and manufacturers of products.		
	6. <b>Public news media</b> : provides name and location of company; sometimes gives phone number.		
	7. <b>Mandatory &amp; optional schedules</b> : products and services; suppliers; prices; contract period; and ordering information.		
	8. GSA Federal Supply Schedules: same as above.		

Ref.	Steps In Presenting The Topic	Instructor Notes
Rei.	Steps in Presenting The Topic	instructor Notes
	9. Other Federal Agencies: other contracting offices can provide names, addresses, and phone numbers of suppliers for the same or similar products or services; prices paid for the products/services; delivery leadtime; performance; lg or small business.	
	10. Federal Procurement Data System: indicates product/service; price; competitive or noncompetitive; small or lg. business; name of contractor; number of responses to solicitation; deobligation of funds; modifications; which exception to full & open competition was used; etc.	
	11. Informational requests for quotations: attemps to identify those parties interested in a certain acquisition.	
	12. <b>Product brochures and promotional literature</b> : lists name and address of company and describes its products; may include price trends and technological improvement.	
	13. Source lists used by other contracting activities: gives names, addresses and points of contract/phone numbers of individuals who can help.	
	14. Catalogs published by manufacturers, distributors, & dealers: shows names, addresses, phone numbers., products/services descriptions, prices and trends, and technological improvements.	

Ref.	Steps In Presenting The Topic	Instructor Notes
	15. Responses to advance notices and solicitation synopses published in CBD: names, addresses, phones nos., and products/services offered by suppliers.	
	16. Economic indicators:	
	Consumer Price Index (CPI): tracks changes in "retail" prices; used as a price adjustment factor in some areas of procurement (leasing in particular) and as a general gauge of inflation.	
	Producer Price Index (PPI): tracks changes in price trends for the Government since the Government is a wholesale buyer.	
<b>**</b> CE 3-7	c. Assign Case 3-2 on CE 3-7 to 3-9: "Where do I Start?"	
	<u><b>Tell</b></u> the students to use TR pgs 3-7 and 3-9 for this exercise	
	Give the students 10 minutes to complete all four items of the exercise individually	
	After students have completed the exercise individually, allow them 10 minutes to convene in their groups to reach a group consensus.	

#### Steps In Presenting The Topic Ref. Instructor Notes **Call** on different groups to provide the answers to the LIST OF COMPANIES, YOU'LL FIND THAT another group to provide answers to SOME STUDENTS MAY MARKET PRICE TRENDS, etc. HAVE MORE **EXPERIENCE USING** The spokesperson will come up in THESE RESOURCES front of the class and provide their THAN OTHERS AND answers. YOU'LL FIND SOME AREAS ARE As the spokesperson provides their SOMEWHAT answers, you will mark an X next to the SUBJECTIVE BASED sources they name. ON THE STUDENTS' **Ask** the other groups if they agree. EXPERIENCES. Repeat process using VGs for Items 2, 3, 4 .Call on different groups

## SOLUTION TO CASE STUDY 3-2 "Where Do I START?"

**Directions:** Place an X next to the applicable source(s).

1. Which of the following sources would be useful in compiling a <u>list of companies</u>?

RESOURCES	MARK
Thomas Registers	X
Yellow Pages	X
Producer Price Index	
Monthly Labor Review	
Consumer Price Index	
Product brochures and promotional literature	X

2. Which of the following sources would be useful in identifying **market price trends**?

RESOURCES	MARK
Thomas Register	
Yellow Pages	
Producer Price Index	X
Consumer Price Index	X
Informational requests for quotations	X
Product brochures and promotional literature	X
Catalogs of manufacturers, distributors, etc.	X

### 3. Which of the following sources would be useful in locating and evaluating **product descriptions**?

RESOURCES	MARK
Thomas Register	
Yellow Pages	X
Vendor files	X
Mandatory and optional schedules	X
Informational requests for quotations	X
Product brochures and promotional literature	X
Catalogs published by manufacturers, distributors, and dealers	X
GSA Federal Supply Schedules	
Federal Procurement Data System	

## 4. Which of the following sources would be useful in identifying **technological improvements**?

RESOURCES	MARK
Trade journals	X
Vendor files	
Mandatory and optional schedules	
CPI,PPI	
Informational requests for quotations	X
Product brochures and promotional literature	X
Catalogs published by manufacturers, distributors, and dealers	X
GSA Federal Supply Schedules	
Federal Procurement Data System	

Ref.	Steps In Presenting The Topic	Instructor Notes
	d. Summarize Case Study 3-	
	2.	
	<b>State</b> : Most of these resources and publications should be in the contracting office for your use.	

TOPIC: MARKET RESEARCH

**Ref:** Pages 3-8 to 3-13

**Objective:** When you complete this lesson ,your students should be able to:

• Identify and collect any additional data necessary for decisions related to the

procurement.

Time: TBD

**Method:** Exercises/Inquiry

#### LESSON PLAN

Ref.

Steps In Presenting The Topic

**Instructor Notes** 



a. Show VG 3-3: Market Research.

STEP 3 - Identify and collect any additional data from other people.

<u>State</u>: Acquisition histories and publications and other resources may not be helpful to you when:

- •No previous acquisition history exists.
- •The market is changing rapidly.
- •New technology may be available.
- •Sources for complex unique requirements are unknown.

# b. If you don't have any information in-house or more information is needed, you may contact:

1. Other people who have purchased the items (contract specialists in your office, contract specialists from other federal, state, and local governments);

#### Ref. **Steps In Presenting The Topic Instructor Notes** 2. The people who make, produce, perform and/or sell the item (Sellers/Industry) **State**: Why reinvent the wheel when there may be someone who can tell you what to expect before you begin processing the procurement? The most important issue to remember when contacting people is to ask the right questions to the right audience and hope you get honest answers! c. We defined market survey earlier as locating other qualified vendors that can meet the Government's needs. **Explain:** When issuing formal surveys to other buyers or industry or contacting them by telephone, develop questions that will help you make the best decisions for the procurement. If the official does not have time to answer your questions over the phone, send them a formal survey. Use your best judgment in utilizing surveys.

Ref.	Steps In Presenting The Topic	Instructor Notes
TR 3-9	d. Direct the students to look at Exhibit 3-3 which is a sample Buyer Market Survey.	
TR 3- 11	Now direct students to Exhibit 3-4 which is a sample of an Industry Market Survey.	
	Walk the students through the sample.  State: There is valuable information in the sections that you can utilize back at your desk.	
CE 3-	e. Assign Case Study 3-3, CE 3-11: "The Right Questions for the Right Audience"  This is a group exercise.	To get the groups started, tell them that the school solution came up w/ 34 questions for the buyer mrkt
焚	Assign half the groups to develop the buyer market survey for the TV survelliance system, line item 0001 of the Security Systems PR.	survey and 32 questions for the industry mrkt survey.
	Assign the other groups to develop the industry market survey for the TV survelliance system, line item 0001 of the Security Systems PR.	

Ref.	Steps In Presenting The Topic	Instructor Notes
	<u>Allow</u> groups 25 minutes to complete the exercise.	(There is a suggested school
J	They may use TR 3-8 thru 3-11 to help them complete this exercise	solution BUT there are no right or wrong answers)
TR 3-8 thru 3- 11	Randomly select one of the groups assigned the buyer mrkt survey to present their questions. Ask the other groups to add anything the other groups didn't mention. Follow the same procedure for the industry mrkt survey.	ENCOURAGE GROUPS TO BRAINSTORM

## SUGGESTED SOLUTION FOR CASE STUDY 3-3

#### "The Right Questions for the Right Audience"

**Buyer Market Survey** 

**Industry Market Survey** 

#### **Buyer Market Survey**

These are additional questions that could be asked.

- 1. How is the requirement configured Can it be separated into several line items for bidding by different sellers?
- 2. Are there any unique or restrictive requirements for this product/service?
- 3. What are the historical repair costs?
- 4. What are the maintenance costs?
- 5. What is the life expectancy?
- 6. Does the product performance exceed what is needed to do the job?
- 7. Which firms in the market are the most likely to submit offers to a Government solicitation?
- 8. What type of specifications are used commercially?
- 9. What type of contract is generally used in commercial transactions?
- 10. What warranty provisions are available commercially?
- 11. What prices were paid in the past?
- 12. How were the historical prices determined fair and reasonable?
- 13. How comparable were the historical purchases (specification, timeliness, quantity, type of contract, etc.)?
- 14 What has been the historical default rate by firms in the market?
- 15. What performance problems have typically been encountered?
- 16. What method(s) of publicizing the requirement were used?
- 17. What lead times were necessary for the procurement?
- 18. Have you ever purchased this product or a similar product?
- 19. Was your requirement competitive or restricted?
- 20. Did you consider lease vs. purchase?
- 21. What kind of research did you do?
- 22. May I have a copy of your source list?
- 23. What evaluation criteria did you use?
- 24. Was the warranty included in the price?
- 25. Were there any maintenance problems?
- 26. Was the contractor's performance satisfactory?
- 27. Was the price of installation included or broken out separately?
- 28. Is the equipment considered state-of-the-art?
- 29. What was the installation time?
- 30. Is there any down time?
- 31. What is the delivery?
- 32. Are there any insurance requirements and who provided them?
- 33. Was a security clearance necessary?
- 34. Did the equipment meet your needs?

Buyer Market Survey

**Industry Market Survey** 

#### **Industry Market Survey**

These are additional questions that could be asked.

- 1. Are there any unique or restrictive requirements for this product/service?
- 2. What are the historical repair costs?
- 3. What are the maintenance costs?
- 4. What is the life expectancy?
- 5. Are the contractors likely to subcontract any part of the requirement?
- 6. Are there buyers other than the Government?
- 7. What are the current distribution channels?
- 8. What are current transportation costs (if available and applicable)?
- 9. What are the commercial lead-times?
- 10..What type of specifications are used commercially?
- 11. What type of contract is generally used in commercial transactions?
- 12. What warranty provisions are available commercially?
- 13. Is there a cyclical pattern to supply and demand?
- 14. Will supply capacity keep pace with demand?
- 15. Have there been any recent changes in the market impacting on supply and demand?
- 16. Are there any forces that might drive prices in the near future? (strikes, labor shortages, subcontractor bottlenecks, energy shortages, other raw material shortages)
- 17. What forces might lead us to expect lower prices in the future (easing demand, easing shortages)?
- 18. What is the service response time?
- 19. Are there any health considerations regarding the X-ray equipment?
- 20. Is there any special training required?
- 21. Is the equipment Amercian made?
- 22. Are there any secret clearances required?
- 23. Is the equipment currently in stock?
- 24. Should we expect any down time of the equipment?
- 25. Are there any special transporation requirements or costs?
- 26. Are there any environmental considerations?
- 27. Is the equipment compatible with any other equipment?
- 29. Have you participated in other federal Government acquisitions? If so, may I have the name of the agency, the contact number, and the name and phone no. of the POC.
- 30. Do you have a catalog? If so, please send me a copy.
- 31. What is the average installation time?
- 32. Do you have a five-year summary of your product? If so, please send me a copy.
- 33. Do you offer any discounts to your commercial customers? Will you offer the Government the same discount?

Steps In Presenting The Topic Ref. **Instructor Notes Summarize Case Study 3-3**. **Question:** Why develop surveys that ask different questions to different audiences? **Answer**: The buyer survey reveals the Government's previous experiences procuring and using the requirement. The industry survey reveals the current trends and commercial terms and conditions. **Ouestion:** What is the biggest concern when questioning industry? Answer: Disclosing information that should not be released and receiving honest answers from industry. **Point out:** Utilize market surveys for commodities or services that your office procures for which only a few vendors bid. You may find out something that will encourage more industry participation or find better quality products at a lower price. It pays to do market research. TR 3-11 The presolicitation notice g. services many purposes: It can be used to encourage participation from untapped and unknown suppliers. You must publish a notice in the Commerce Business Daily (CBD) Any firms responding to the notice should be provided an opportunity to complete any market survey developed for the requirement.

Notify the RA if new sources are discovered through this notice.

Ref.	Steps In Presenting The Topic	Instructor Notes
TR 3-12	h. Trade and professional associations can provide:	
	•information concerning market trends, pending legislation and problem areas,	
	•prospective sources and a number of other things.	
	<ul> <li>State: Some of the associations include:</li> <li>the BBB</li> <li>Chamber of Commerce</li> <li>Small Business Referral, Inc.</li> </ul>	
?	• Question:  How many of you are familiar with NCMA or National Contract Management Association?	
	Note: If no one has heard of this association, tell them that it's a professional association for government and industry acquisition personnel.	
?	• Question: Have you ever read in the NCMA magazine about different industries and what they sell?	
	Answer: This magazine may provide information that may benefit you in your research.	

Ref.	Steps In Presenting The Topic	Instructors Notes
	State: As mentioned at the beginning of this lesson, market data is extremely vital to a procurement. The market data you obtained through research are directly applied to the tasks you will perform shown in Exhibit 3-5 on TR pg. 3-12.	
?	<ul> <li>Question:         What do you think the consequences are of not doing any market research?     </li> <li>Solicit three answers and then tell students to turn to Exhibit 3-6 on TR pg. 3-13 and go over a few of these.</li> </ul>	
	i. Tell the students there are many techniques available to the contracting office to employ in conducting market research. See Exhibit 3-7, TR 3-14.	
	Walk students through Exhibit.	

Ref.

**Steps In Presenting The Topic** 

**Instructor Notes** 



# j. Assign Case Study 3-4, CE3-13: "The Right Technique."

This is a **group exercise**.



**Assign** each group a different scenario.

**Allow** 15 minutes to complete the exercise.

<u>Call</u> on the groups in the same order of the questions.

Allow other groups to comment and you comment based on the suggested school solution BUT DON'T LET THE STUDENTS KNOW YOU HAVE A SUGGESTED SCHOOL SOLUTION.

NOTE: Before the presentations, tell the groups to briefly describe the scenario to the rest of the groups before telling us which numbers they selected. Also tell them that this is a subjective exercise and it was designed to enhance the students' knowledge of techniques they can use.

Compliment the groups after each presentation.

NOTE TO INSTRUCTOR: THIS IS AS IT APPEARS IN THE STUDENT'S CLASS EXERCISE BOOK. SCHOOL SOLUTION FOLLOWS THIS PAGE.

# CASE STUDY 3-4 "The Right Technique"

**Directions:** Read each of the following scenarios and select the techniques by number from Exhibit 3-7 on TR 3-14 & 3-15 (i.e., 1. Investigate the market, 4. Visit potential suppliers, etc.) that best fit the requirement. Also, prepare to explain why you selected each techniques. **Base your decision on the scenario; do not make any assumptions.** 

- 1. Neville Wright received a requirement for 100 each modular office buildings. This requirement was a result of a hurricane in their northeast region. Neville had never procured this requirement. Time is of the essence since the employees have no office to go to.
- 2. Neville Wright received a requirement for microfilming their procurement files. This requirement comes up every year. Microfilming is considered a better alternative than storing the hard copy of the files. A look at the acquisition histories indicate the same firm has received the contract the last three years. The RA has indicated their performance is only marginally satisfactory.
- 3. Neville Wright received a requirement for a cabinet unique in design to their office. Only one source was provided by the RA.
- 4. Neville received a requirement for Debt Collection Services. Until now, the Federal Government was prohibited from contracting for these services. There is no information on file regarding this requirement or the industry. Neville is unsure of the adequacy of the specifications developed by the RA.

#### Ref.

#### **Steps In Presenting The Topic**

# Solution to Case Study 3-4.

#### Scenario 1

Neville Wright received a requirement for 100 each modular office buildings. This requirement was a result of a hurricane in their Northeast region. Nevil had never procured this requirement. Time is of the essence since the employees have no office to go to.

Answer: 3, 7, 12, 13, 14, 15

#### • Scenario 2

Nevill Wright received a requirment for microfilming their procurement files. This requirement comes up every year. Microfilming is considered a better alternative than storing the hard copy of the files. A look at the acquisiton histories indicate the same firm has received the contract the last three years. The RA has indicated their performance is only marginally satisfactory.

**Answer**: Everything but 5 & 8

(Note: 7 already done - "A look at the acquisiton

histories")

#### **Instructor Notes**

# Technique from Column 1, Exh 3-7

- 1. Investigate the market
- 2. Brief Industry
- 3. Contact potential contractors
- 4. Visit Potential Suppliers
- 5. Attend industry conferences
- 6. Acquire literature
- 7. Analyze procurement history
- 8. Evaluate & test items
- 9. Advertise in trade journals
- 10. Use the CBD
- 11. Determine why selected sources do not respond
- 12. Examine business and trade assoc. directories
- 13. Use FPDS
- 14. Examine Federal Supply Schedules
- 15. Contract agency's SBA advisor

#### Ref. Steps In Presenting The Topic

### Scenario 3

Nevill Wright received a requirement for a cabinet unique in design to their office. Only one source was provided by the RA.

Answer: 3, 6, 7, 9, 10, 12, 13, 14, 15

#### Scenario 4

Nevill received a requirement for Debt Collection Services. Until now, the Federal Government was prohibited from contracting for these services. There is no information on file regarding this requirement or the industry. Neville is unsure of the adequacy of the specifications developed by the RA.

**Answer:** 1, 2, 3, 4, 5, 6, 9, 10, 12, 15

# k. Summarize Case Study 3-4

<u>State</u>: As you can see, you have already utilized some of these techniques.

# • Question:

How many of you have learned new techniques you can use?

Great!! Good job!!

# Instructor Notes Technique from Column 1, Exh 3-7

- 1. Investigate the market
- 2. Brief Industry
- 3. Contact potential contractors
- 4. Visit Potential Suppliers
- 5. Attend industry conferences
- 6. Acquire literature
- 7. Analyze procurement history
- 8. Evaluate & test items
- 9. Advertise in trade journals
- 10. Use the CBD
- 11. Determine why selected sources do not respond
- 12. Examine business and trade assoc. directories
- 13. Use FPDS
- 14. Examine Federal Supply Schedules
- 15. Contract agency's SBA advisor

TOPIC: MARKET RESEARCH

**Ref:** Pages 3-14 to 3-17

**Objective:** When you complete this lesson your students should be able to:

• Compile market data.

Time: TBD

**Method:** Exercises/Inquiry/Roleplay

#### LESSON PLAN

Ref.

Steps In Presenting The Topic

**Instructor Notes** 



a. Show VG 3-4: Market Research.

STEP 4 - Compile market data.

TR 3-16 17

### b. Tell the students:

Your research should concentrate on issues on that encourage competition, quality and reliability to meet the Government's needs in the most economical and timely manner.

You should document all information pertinent to the requirement in the contract file.

All of the data for the TV surveillance equipment has been compiled into a **Market Report**.



## Question:

Have any of you ever compiled your research data in a market report?

Allow students to reply.

Ref.	Steps In Presenting The Topic	Instructors Notes
?	• Question:  Have you ever seen a market report?  Allow students to reply.	
?	• Question: What do you do with the data you find? Solicit reponses.	
	Explain: There is no FAR requirement to prepare a market report. Instead of having scattered notes about in a contract file, it's easier to compile the information into a market report so that you have everything you learned about a requirement in one document that can be included in the file. When you return to your job, you may want to suggest to your CO a format or style for documenting data about a requirement.	
O <sub>G</sub>	c. Assign Case Study 3-5, CE 3-15 thru 3-24: "The Whole Story"	
焚	Before the students get started, direct them to the market report on CE 3-16 to 3-19 for the TV surveillance system and briefly walk them thru each section.	
?	• Question:  How many of you like this market report idea?	SOLICIT DISCUSSION.

Ref.	Steps In Presenting The Topic	Instructor Notes
?	• Question: Does the market report for the TV surveillance system appear to cover all the significant areas?	
	State: Notice what's included in the report.	
	This is a <b>group</b> exercise.	
	Allow 45 minutes for the groups to come to a consensus.	
	<u>Call</u> on the groups to answer the questions on a rotational basis.	
	Solicit discussion from the other groups. DO NOT GIVE THE SUGGESTED	

SCHOOL SOLUTION

NOTE TO INSTRUCTOR: THIS IS AS IT APPEARS IN THE STUDENT'S CLASS EXERCISE BOOK.

### MARKET REPORT

# **Security Requirements for The Desert Storm Museum**

#### I. Background

A museum is being constructed to commemorate the women and men who served in the Persian Gulf on behalf of our country during the Desert Shield/Storm Operation. The museum will house many artifacts of war and gifts of appreciation from the Saudi Arabia and Kuwait governments. Security measures are to include a television surveillance systems and X-ray equipment (as used in airports).

The TV surveillance system will include 5 cameras, 5 monitors, one Video Cassette Recorder and one Master Control. The requirement covers all contractor-owned, contractor-operated plant, labor, materials, equipment, tools and transportation necessary to install the Television Surveillance system.

There is only one source for the X-ray equipment, due to its unique requirements. Therefore, the market was not researched for this item.

#### II. Schedule

The museum is scheduled to open June 27, 1992. Delivery of the equipment is due May 1, 1992. This allows the contractor more than 45 days to install and test the equipment.

#### III. Potential Suppliers

Two sources were provided on the purchase request by the requiring activity. Both contractors had received a contract within the last two years.

A search was conducted for additional sources using the Thomas Register, local yellow pages, and by contacting one of the regional offices of this agency that had previously procured this equipment. An additional 18 sources were identified. The sources are a mixture of electronic manufacturers and alarm & security companies.

A mailing list has been developed to include all sources identified (see attached source list).

#### IV. Distinguishing Characteristics

The television cameras, monitors and VCR are considered standard commercial products. The Master Control, however, must be specially built to match the requirements of the buyer. Installation will require licensed electricians and must be closely coordinated. Since this is a security system, dedicated circuits and a generator to back up the electrical source are required. This will allow the system to perform even when there has been a loss of power.

#### V. Market Prices

Prices for the monitors and VCR are based on commercial sales to the general public. Monitors range between \$500 and \$800 and the VCR is approximately \$249. This is based on retail prices. Discounts from the retail price as offered by the manufacturer to their wholesaler and other special customers are 15% to 30% depending upon the volume of business. It can be anticipated a discount of 20% will be obtained since the Federal Government is considered a "special customer."

The anticipated price of the 5 monitors: \$3,200 1 VCR: \$\_249 Total \$3,449

The cameras are more sophisticated than what is normally purchased by individuals for their personal use. The cameras must be able to provide 180 degree horizontal and 90 degree vertical surveillance and shall be low light compensated. Cameras of this type are normally sold directly to security firms and range in price from \$4,500 to \$6,000 depending upon the volume of business. The Government could expect to pay an amount closer to the 6,000 range since there is a requirement for only 5 cameras. A total of \$30,000 for the cameras is considered realistic.

Some firms have leased the equipment when the need is for a short period of time (such as a special showing of an art exhibit on loan to a commerical business as a part of a promotion). The leased equipment, however, is never provided as new under any purchase order.

The Master Control price is based on the number and kinds of cameras and monitors to be provided. A Master Control that includes 3 to 5 of the type of cameras required will cost approximately \$50,000.

All prices include cost of installation.

#### VI. Trends in Supply and Demand

Sales appear to be steady year round with no recognizable peaks and valleys. Prices appear to decrease in time for the monitor and VCR equipment. This is based on the public demand for these items and the growing number of firms capable of supplying the products at competitive prices. The demand for the cameras is limited to security and security-related firms. The prices appear to remain consistent with the rate of inflation. Based on the unique requirements of the Master Control, an evaluation of current trends could not be made. Market surveys from the electronics firms suggest security firms control the costs associated with the installation, maintenance, repair and contract administration, while security firms indicate electronic firms are responsible for the costs associated with the product itself.

#### VII. Commercial Terms:

The electronic companies that design and manufacture the products are the prime contractor. The installation is subcontracted to non-manufacturers such as alarm & security companies. A 90 day warranty is standard for the cameras, monitors and VCR. There is no warranty on the Master Control.

Installation and testing takes approximately 30 days after the equipment is delivered to the alarm and security company. If any cables are to be hidden within the walls, the

electrician must be given access at the time the building is being constructed and before the walls are completed. Since dedicated lines are required for the security systems, coordination with any other electricians for their electrical requirements is essential.

#### VIII. Concerns About Quality

Installation is the key to good performance.

The electronic equipment is generally free from defects and other problems. Normally if the equipment will malfunction, it will be within the first 30 days. The 90 day warranty appears to be suffcient.

The Master Control will also perform satisfactory if the installation has been done properly. Any glitches should be identified and corrected during the testing phase.

#### IX. Acquisition History:

The prices paid previously by the Government for this equipment ranged from \$155,000 to \$160,000. After careful review it was determined that the increase in price paid by the Government was based on a much larger requirement (a system of 10 cameras and monitors vs. 5 ea for this requirement.)

Also, since the cameras and Master Control were much more sophisticated than what is required under this procurement, exact comparisons of unit prices cannot be made. Reviewing the acquisition histories did indicate the companies that supplied the systems performed satisfactory and delivered and installed the equipment on time. In fact, the system installed in 1987 has not suffered any downtime.

While only two firms have received contracts, adequate competition was received in response to the Request for Proposals. Although several firms responded as a result of the synopsis in the CBD for the prior procurement, they did not submit a proposal. Only the two firms that received a contract responded to all three solicitations.

Negotiations dealt only with delivery terms and prices. Specifications appeared adequate and did not seem to limit any competition. A firm-fixed price contract was awarded all three times.

There were no complaints received or protests filed in regard to the previous procurements.

# TV Surveillance Systems Mailing List

Mountain West Alarm Supply Co. P. O. Box 10780 Dept. T Phoenix, AZ 85064 (602) 263-8831

Hirsh Electronics Corp. 1751 - T Langley Avenue Irvine, CA 92714 (714) 250-8888, Ext. 97

Whelen Engineering Co., Inc. Rte 145 Winthrop Rd Chester, CT 06412-1036 (203) 526-9504

Visi-Con, Inc. 749-T Central Avenue Deerfield, IL 60015 (312) 948-0230

Faraday, Inc. 803 S. Maumer Tecumseh, MI 49286 (5177) 523-2111, Ext. 117

RACO (Remote Alarms and Controls) 400 62nd St. Emeryville, CA 94608 1-800-722-6999 415 7658-6713

District Security Services, Inc. 233 -T N. Michigan Avenue (Industrial and Commercail Security Services and Overall Asset Protection Programs) Chicago, IL

Custom Built Security Monitors 1821 Pennsylvania Ave Baltimore MD 21217 Metropolitan International Investigation , Inc. 201-T Padonia Road, W. Timonium, MD

Advance Security, Inc. A Figgie International 2964 Peachtree Road Atlanta, GA

Globe Security Systems, Inc. 2503 Lombard Street (Undercover Investigations) Philadelphia, PA 32100

Sentry Protection Systems Corporation 150 Liverpool Street Each Boston, MA

A-1 Security Systems 8013 Old Branch Avenue Clinton, MD 20735

ADT Security Systems 3621 7th Avenue Charleston, WV 25312

Electronic Equipment Co. 1003 S. Chapel Street Neward, DE 19702

American Sound and Security 12366 Parklawn Drive Rockville, MD 20852

Best Security Systems Co, Inc. Box 767 Millersvile, MD 21108

Day and Nite Home Security Inc. 432 N. Front Street Wheeling WV 26003

NOTE TO INSTRUCTOR: THIS IS AS IT APPEARS IN THE STUDENTS' CLASS EXERCISE BOOK.

# SOLUTION TO CASE STUDY 3-5 "The Whole Story"

#### **DIRECTIONS:**

- 1. Read the market report for TV surveillance system on pages CE 3-16 to CE 3-19.
- 2. Read the questions in each sub-category on pages CE 3-20 to CE 3-24 and analyze the market report to determine if the report addresses the sub-categories adequately.
- 3. After reviewing each question listed under the different sub-categories, circle the response that best evaluates the sub-category overall.
- 4. Be prepared to defend your selection.

NOTE: The questions are provided as a basis for analyzing the adequacy of the sub-category. You are <u>not</u> required to provide written answers to the individual questions, however, you should consider whether each question was addressed in the market report and how thoroughly it was discussed.

INSTRUCTOR'S NOTE: There are no right or wrong answers. It is not practical for students to write a market report in the classroom because there isn't sufficient time. By critiquing a market report, the students should have a better understanding of the purpose of a market report and how indepth the report would need to be in order to consider the report effective.

The underlined selections represent the suggested school solution Remember, there are no right or wrong answers.

Market reports are not required by the regulations; however, preparing a report to address these issues will provide a sound basis for the decisions to be made on any requirement.

#### CATEGORY A: TYPE OF PRODUCT

#### 1. Product Characteristics

- A. Is the product a general purpose consumer or commercial item for which major retail and wholesale market exists?
- B. How is the requirement configured? Can it be separated into several line items for bidding by different sellers?
- C. What features distinguish one deliverable from another?
- D. Are there any unique or restrictive requirements for this product/service?
- E. How often does the product change?

#### CIRCLE ONE:

- 1. Adequately covered
- 2. Covered but more information is needed
- 3. Omitted
- 4. Not applicable to this requirement

#### 2. Product Quality

- A. What are the historical repair costs?
- B. What are the maintenance costs?
- C. What is the life expectancy?
- D. Does the product performance exceed what is needed to do the job?

- 1. Adequately covered
- 2. Covered but more information is needed
- 3. Omitted
- 4. Not applicable to this requirement

#### CATEGORY B: TYPE OF MARKET

#### 1. Competitive Conditions

- A. Are there sufficient sellers for this product?
- B. Are there buyers other than the Government?
- C. Which firms in the market are the most likely to submit offers to a Government solicitation?
- D. Are the contractors likely to subcontract any part of the requirement?

#### **CIRCLE ONE:**

- 1. Adequately covered
- 2. Covered but more information is needed
- 3. Omitted
- 4. Not applicable to this requirement

#### 2. Delivery/Performance Leadtimes

- A. What are the current distribution channels?
- B. What are current transportation costs (if available and applicable)?
- C. What are the commercial lead times?
- D. Any additional charge for special packing and packaging

#### **CIRCLE ONE:**

- 1. Adequately covered
- 2. Covered but more information is needed
- 3. Omitted
- 4. Not applicable to this requirement

#### 3. Commercial Terms and Conditions

- A. What type of specifications are used commercially?
- B. What type of contract is generally used in commercial transactions?
- C. What warranty provisions are available commercially?

- 1. Adequately covered
- 2. Covered but more information is needed
- 3. Omitted
- 4. Not applicable to this requirement

#### CATEGORY C: AGENCY EXPERTISE

#### 1. Purchase Request Estimate

- A. How was estimate developed?
- B. What assumptions were made?
- C. What information and tools were used?
- D. How did previous estimates compare with prices paid?

#### CIRCLE ONE:

- 1. Adequately covered
- 2. Covered but more information is needed
- 3. Omitted
- 4. Not applicable to this requirement

#### 2. Acquisition Histories

- A. What prices were paid in the past?
- B. How were the historical prices determined fair and reasonable?
- C. How comparable were the historical purchases (specification, timeliness, quantity, type of contract, etc.)
- D. What has been the historical default rate by firms in the market?
- E. What performance problems have typically been encountered?

#### **CIRCLE ONE:**

- 1. Adequately covered
- 2. Covered but more information is needed
- 3. Omitted
- 4. Not applicable to this requirement

#### 3. Published Data

- A. Is the requirement offered to the public via a published document (catalog)?
- B. What is the price of the product or comparable products?
- C. How comparable is the product described in the published source?
- D. Is there more than one price estimate that can be drawn from published sources?

- 1. Adequately covered
- 2. Covered but more information is needed
- 3. Omitted
- 4. Not applicable to this requirement

#### CATEGORY D: TIME OF PURCHASE

#### 1. Patterns and Trends in Supply and Demand

- A. Is there a cyclical pattern to supply and demand?
- B. Will supply capacity keep pace with demand?
- C. Have there been any recent changes in the market impacting on supply and demand?

#### **CIRCLE ONE:**

- 1. Adequately covered
- 2. Covered but more information is needed
- 3. Omitted
- 4. Not applicable to this requirement

#### 2. Pricing strategies

- A. What are the pricing strategies of firms in the market?
- B. Are there any forces that might drive prices in the near future? (strikes, labor shortages, subcontractor bottlenecks, energy shortages, other raw material shortages)
- C. What forces might lead us to expect lower prices in the future (easing demand, easing shortages)?
- D. Are there any evident price trends that would affect this procurement?

#### **CIRCLE ONE:**

- 1. Adequately covered
- 2. Covered but more information is needed
- 3. Omitted
- 4. Not applicable to this requirement

#### 3. Impact of time of purchase on this requirement

- A. Will our volume justify a lower market price?
- B. Will our volume be so large as to drive the sellers to or beyond full capacity?
- C. Would it be better to stock up now at today's prices?
- D. Would awarding 6 months from now result in lower prices
- E. Would demand be higher or lower at the time of award?

- 1. Adequately covered
- 2. Covered but more information is needed
- 3. Omitted
- 4. Not applicable to this requirement

### Rate the overall effectiveness of the market report.

#### **CIRCLE ONE:**

- 1. Adequate to proceed with the procurement.
- 2. More information is needed before proceeding with the procurement.

RESPONSE: A good start. Some areas will have to be further researched later in the acquisition. For example, pricing strategies may need to be expanded when evaluating the reasonableness of an offeror's price. You will find the entire procurement runs smoothly.

Knowing how much to include in a market report comes with experience as a contract specialist.

Ref.	Steps In Presenting The Topic	Instructor Notes
	e. Summarize Case Study 3- 5: "The Whole Story."	
?	• Question: Who was right about the current market price? Gene Poole at \$84,500 or Pat Rivers at \$160,000?	
	Answer: Gene Poole at \$84,500.	
?	• Question: What other issue was raised by Pat Rivers in her converstion with Mr. Poole?	
	Answer: Not enough sources	
?	• Question: Was Pat able to locate additional sources?	
	Answer: yes	
?	• Question: What should Pat do now that she has completed her research?	
	Answer Call Mr. Poole back and apologize.	
Par	f. Assign Roleplay: "The Price is Right."	
	Set the stage: Pat Rivers calls Gene Poole on the phone.	
	Assign two students to play the roles.	
	Give both students a few moments to read over the script.	

Ref.	Steps In Presenting The Topic	<b>Instructors Notes</b>
	<u><b>Tell</b></u> the class to listen carefully and be prepared to answer questions after the roleplay.	
	<u>Collect</u> the scripts from the two students	

# Roleplay: The Price is Right (copy for Contract Specialist)

Speaker	Script
Contract Specialist	Hello, may I speak to Mr. Poole
RA	This is Gene Poole
Contract Specialist	This is Pat Rivers and how are you today?
RA	BUSY, BUSY, BUSY. What is it this time?
Contract Specialist	Mr. Poole, I owe you an apology.
RA	It's about time you listened to me. I've been around a long time and there isn't anything I don't know about this business. It's nice of you to apologize. Not many of you people ever admit to making a mistake. Maybe now we are making progress.
	What was it about anyway?I don't even remember with all the work I have to do.
Contract Specialist	Well, Mr. Poole, I asked for an additional 50 to 60 thousand dollars before I would process your PR for the TV surveillance system. You were absolutely right - I found out the \$84,500 that you estimated was pretty close to the going market prices. So close,in fact, I feel confident with competition, we'll be able to get prices under that amount.
RA	Like I said, I've been in this business a long time. Is there any thing else I can help you with, Pat?
Contract Specialist	Yes, I also identified additional sources. But before I include them on the mailing list, I thought I'd check with you to see if you know of any problems with these firms.
RA	Sorry, the firms I cited on the PR are the only ones I've ever heard of. I don't care if you solicit the other firms.
	Anything else?
Contract Specialist	One more thing, I'm getting a copy of the sole source justification for the X-ray equipment from our regional office. I really appreciate you telling me about that. You sure saved me alot of research time and work.
RA	No problem, Is that it?
Contract Specialist	That's it, Mr. Poole,
RA	Thanks Pat. By the way call me Gene.

# Roleplay: "The Price is Right" (copy for RA)

Speaker	Script
Contract Specialist	Hello, may I speak to Mr. Poole
RA	This is Gene Poole
Contract Specialist	This is Pat Rivers and how are you today?
RA	BUSY, BUSY, BUSY. What is it this time?
Contract Specialist	Mr. Poole, I owe you an apology.
RA	It's about time you listened to me. I've been around a long time and there isn't anything I don't know about this business. It's nice of you to apologize. Not many of you people ever admit to making a mistake. Maybe now we are making progress.
	What was it about anyway-?-I don't even remember with all the work I have to do?.
Contract Specialist	Well, Mr. Poole, I asked for an additional 50 to 60 thousand dollars before I would process your PR for the TV surveillance system. You were absolutely right - I found out the \$84,500 that you estimated was pretty close to the going market prices. So close, in fact, I feel confident with competition, we'll be able to get prices under that amount.
RA	Like I said, I've been in this business a long time. Is there any thing else I can help you with, Pat?
Contract Specialist	Yes, I also identified additional sources. But before I include them on the mailing list, I thought I'd check with you to see if you know of any problems with these firms.
RA	Sorry, the firms I cited on the PR are the only ones I've ever heard of. I don't care if you solicit the other firms.
	Anything else?
Contract Specialist	One more thing, I'm getting a copy of the sole source justification for the X-ray equipment from our regional office. I really appreciate you telling me about that. You sure saved me alot of research time and work.
RA	No problem, Is that it?
Contract Specialist	That 's it, Mr. Poole,
RA	Thanks Pat. By the way call me Gene.

# Roleplay: "The Price is Right" (copy for Instructor)

Speaker	Script
Contract Specialist	Hello, may I speak to Mr. Poole.
RA	This is Gene Poole.
Contract Specialist	This is Pat Rivers and how are you today?
RA	BUSY, BUSY, BUSY. What is it this time?
Contract Specialist	Mr. Poole, I owe you an apology.
RA	It's about time you listened to me. I've been around a long time and there isn't anything I don't know about this business. It's nice of you to apologize. Not many of you people ever admit to making a mistake. Maybe now we are making progress.
	What was it about anyway?I don't even remember with all the work I have to do?
Contract Specialist	Well, Mr. Poole, I asked for an additional 50 to 60 thousand dollars before I would process your PR for the TV surveillance system. You were absolutely right - I found out the \$84,500 that you estimated was pretty close to the going market prices. So close, in fact, I feel confident with competition, we'll be able to get prices under that amount.
RA	Like I said, I've been in this business a long time. Is there any thing else I can help you with, Pat?
Contract Specialist	Yes, I also identified additional sources. But before I include them on the mailing list, I thought I'd check with you to see if you know of any problems with these firms.
RA	Sorry, the firms I cited on the PR are the only ones I've ever heard of. I don't care if you solicit the other firms.
	Anything else?
Contract Specialist	One more thing, I'm getting a copy of the sole source justification for the X-ray equipment from our regional office. I really appreciate you telling me about that. You sure saved me alot of research time and work.
RA	No problem, Is that it?
Contract Specialist	That's it, Mr. Poole.
RA	Thanks Pat. By the way, call me Gene.

Ref.	Steps In Presenting The Topic	Instructors Notes
	g. Summarize Roleplay: "The Price is Right."	
?	• Question: How do you assess Pat 's handling of the situation?	
	Answer: Pat was humble and seemed to develop a trusting relationship with Mr.Poole.	
?	• Question: Did you notice a change in Gene Poole's attitude?	
	Answer: Yes, but not until after Pat apologized.	
?	• Question: Would you call the RA if you made the mistake?	
	Solicit answers.	
?	• Question: Are there any other comments?	
	Note to Instructor:  At this point, some students may raise the issue of processing the sole source requirement for the X-ray equipment without performing any market research. If they do, ask the class:	
	Should Pat Rivers perform market research before she receives the sole source justification?	
	If they answer yes, ask how much research should she do at this time?	
	1	

#### Ref. **Steps In Presenting The Topic Instructors Notes** Allow for an open discussion, however, encourage class to wait until they see the discussion. justification. They will be getting the justification in lesson 8.

#### **Closing remarks:** h.

The contract specialist and the requiring activity should make every effort to demonstrate a cohesive, team spirit to fulfill every requirement in a timely manner.

Sometimes, it pays to listen to the requiring activity. But does the RA know everything there is to know about the business?

### Summarize Lesson 3

**State**: We just covered the following steps in conducting market research:

Step 1: Research acquisition histories.

**Step 2**: Identify data from catalogs, periodicals and other published or on-line sources.

**Step 3**: Identify and collect any additional data from other people.

Step 4: Compile market data.

### Do not INITIATE We'll revisit this issue in Lesson 8.

# **TOPIC: SPECIFICATIONS AND SOWS**

**Ref:** Chapter 4, Page 4-3

**Objective:** When you finish this <u>introduction</u>, your students should be able to:

•define product description and explain why it is important

Time: TBD

Method: Lecture/VG

#### LESSON PLAN

Ref. Steps In Presenting The Topic

**Instructor Notes** 



# Question:

What do you consider is the most important part of the body?

TR 4-3

Answers will vary. Lead them to answer the "heart."



## Question:

What is the "heart "of the purchase request?

Answer: The PRODUCT DESCRIPTION (FAC 90-9).



# Question:

What is a PRODUCT DESCRIPTION?

**Answer:** A generic term for documents used for acquisition and management purposes. Types of documents include specifications and standards.

What is a specification?

**Answer:** A specification is a description of the technical requirements for a supply or service that includes the criteria for determining whether the requirements are met. The description identifies what must be delivered or accomplished. A standard is a document that establishes engineering and technical limitations and applications of items, materials, processes, methods, design, and engineering practices.

		T
Ref.	Steps In Presenting The Topic	Instructor Notes
?	<ul> <li>State: It is important that Government product descriptions be developed to:</li> <li>1. Promote full &amp; open competition,</li> <li>2. Meet the minimum needs of the Government,</li> </ul>	
?	<ul><li>3. Include restrictive conditions only to the extent necessary, and</li><li>4. Description identifies the expected end result.</li></ul>	
	• Question:	
	Why is the product description significant?	
?	Answer: Because the product description is the basis for all other decisions that must be made (i.e., competition vs. sole source, identifying quality requirements, selecting the contract type and the method of procurement to name a few).	
	• Question:	
	Who is responsible for providing the product description?	
	Answer: The technical personnel/requiring activity.	
TR	• Question:	
	Who is responsible for ensuring the	
ا ا	adequacy of the product description?	
TR 4-4	Answer: The contract specialist.	
	a. Direct the students' attention to Flowchart of Steps in Reviewing Specifications	
	Walk the students thru each block.	

**TOPIC: SPECIFICATIONS AND SOWS** 

Reference: Section 4.1.1, TR pages 4-5 and 4-6

**Objective**: When you finish this lesson, your students should be able to:

• Review market research to identify data that can be used in selecting, improving

and developing the Government's description

Time: TBD

**Method:** Inquiry

#### LESSON PLAN

Ref.

Steps In Presenting The Topic

**Instructor Notes** 



# a. Show VG 4-1: Specifications and SOWs. STEP 1 - Review Market Research.

The first step in reviewing product description specifications is to review acquisition histories and market research.



TR 4-4 no. 2

# Question:

Who knows the role market research plays in reviewing product descriptions?

**Answer**: Market data identify problems encountered with competition, quality, price, and performance.



# Question:

Why is it important for the acquisition history and market report to include a discussion of the product description?

#### Answer:

- 1. To identify existing Federal & Military specifications and standards.
- 2. To provide a basis for evaluating the effectiveness of the product description for the requirement as it relates to competition, quality, price and performance.

TOPIC: SPECIFICATIONS AND SOWS

**Reference**: SECTION 4.1.2, TR Pages 4-6 to 4-9

**Objective**: When you finish this lesson, your students should be able to:

• determine if a FEDSPEC OR MILSPEC is applicable

Time: TBD

**Method:** Inquiry/

#### LESSON PLAN

Ref.

Steps In Presenting The Topic

**Instructor Notes** 



**SHOW VG 4-2:** SPECIFICATIONS AND SOWs. STEP 2 - Determine if a FEDSPEC or MILSPEC is applicable.

Tell the students: There are two basic classifications of specifications and variations of those.

TR



They are FEDSPECS and MILSPECS.

# b. Direct students to go to Exhibit 4-1, Page TR 4-7



# **Question:**

There are six different kinds of specifications covered in this chart. Are there any students that have used any of these specifications?

Solicit answers - asking the students to identify which one and what it covered.

Walk students through chart the shown on next few pgs which is same as students'.

SPECIFICATIONS, STANDARDS & CIDS		
SPECIFICATION	DESCRIPTION	EXAMPLE
Federal (FEDSPEC)	Materials, products, or services used or expected to be used by at least two federal agencies (at least one of which is civilian) and managed by GSA.	QQ C 493  QQ is the procurement group C is the first letter of the supply 493 is the serial no. assigned by GSA.  QQ-C-493 is a FEDSPEC for copper.
Interim Federal	Can be prepared and issued by a single activity such as a command of the Army, or a component of the National Security Agency; identified same as FEDSPEC except that two zeros precede the Arabic numeral.	GGG-C-0091 (NAVY-SH) is an interim FEDSPEC prepared by Navy Ship Engineering Center, Dept. of Navy.
Military (MILSPEC)	Materials, products, or services that are military peculiar in nature; prepared and used by DOD; identified by "MIL" followed by the first letter of the first word in the title of the document.	MIL-F-3690 for engineering lubricating oil filter.
Limited Coordination (MILSPEC)	Can be issued by one of the military departments to cover items peculiar to their needs or to satisfy an immediate acquisition need where no applicable specification exists; identified same as fully coordinated specifications except that the symbol designation of the preparing activity is added as a suffix to the Arabic numeral.	MIL-P-11062 (WC), prepared by Weapons Command
Standards	Established measures of quality, or requirements for materials, engineering practices, performance, design, or operation; identified by prefix "MIL-STD" or sheet form MS Drawings."	MIL-STD-790D, Reliability Assurance Program for Electronic Parts Specifications
Commercial Item Description	Represents physical/functional characteristics of a commercial or commercial-type product identified by the non-significant "A-A" prefix.	A-A50452, Life Preserver, Vest, Adult or Child

Ref.

#### **Steps In Presenting The Topic**

**Instructor Notes** 



## Question:

How do you find out if a specification exists?

TR 4-8

Answer: Look in the:

- GSA Index of Federal Specifications, Standards, and Commercial Item Descriptions , or
- the Department of Defense Index of Specifications and Standards.

<u>State</u>: All agencies including DOD are required to use any specification or standard listed in the GSA Index.

DOD is required to use the DOD specifications listed in the DOD index. Other agencies may elect to use them at their option.



# c. Direct their attention to the "Excerpted Index" in their CE Book, Appendix CE-A

<u>Ask</u> the students to look at the Table of Contents in the Index. The TOC is set up:

- 1. General Information
- 2. Alphabetical List
- 3. Numeric List
- 4. Federal Supply Classification Listing
- 5. Federal Specifications and CIDs Cancelled or Superseded thru July 1989
- 6. USDA Specifications
- 7. Commercial Item Descriptions (CIDs) (Listed separately)

Ref.	Steps In Presenting The Topic	Instructor Notes
?	• Question: Where would you first look if you received a PR that cited: MM-A-123?	
	Answer: Numerical listing for FEDSPECs & CIDs.	
?	• Question: Where would you look if your PR only stated a product name, such as: Air Conditioner Filter?  Answer: Alphabetical listings for FEDSPECs, CIDs, and	
CE 4-2 to 4-3	d. Assign Case Study 4-1, CE 4-2 & 4-3: "Looking for Mr. Goodspec."	
禁	Tell the students to use the "Excerpted Index" for this case study.  This is a group exercise.	
	Ask the groups to come to a consensus.  Randomly <u>call</u> on groups to provide their answer. Call on each group at least one time.	

(**Note to Instructor**: The students' version is slightly different - 2 pages in lieu of 1) The solution follows this page and is in the form of Questions and Answers.

# Case Study 4-1 Looking for Mr. Goodspec

**Scenario:** Justine Times received six PRs for which she must identify whether an existing specification exists. (**Appendix A**)

#### **Directions:**

Use the <u>GSA Index of Federal Specifications</u>, <u>Standards</u>, and <u>Commercial Item Descriptions</u> (**Appendix A**) and Exhibit 4-1 on TR page 4-6 to answer the following for each requirement:

- 1. Does a specification exist?
- 2. What kind of specification is it?
- 3. How many specifications did you find?
- 4. Does the specification meet your need?

The PRs are for the following requirements:

- 1. Air conditioner for use in the mailroom
- 2. USA flag for use in the auditorium
- 3. Battery operated smoke alarm detectors for use in the officers' home on base
- 4. Testing of Sleeping Bag Cloths using the Tablet Method for flammability
- 5. W-A-00450A, Alarm systems, interior, security, components for
- Cameras, Television, Monochrome, Closed Circuit Fed Specification W-C-1422B/GEN

Ref. Steps In Presenting The Topic Instructor Notes

# e. Summarize Case Study 4-1:

"Looking for Mr. Goodspec."



# • Question:

What did you discover?

**Answer(s):** Identifying applicable specifications is not always simple.

### **Item 1: Air Conditioner**

1. Does a specification exist?

Answer: Yes

2. What kind of specification is it?

**Answer: FEDSPECS & CIDS** 

3. How many specifications did you find?

Answer: 9

4. Do any of the specifications meet your need?

Answer: No.



# Question:

What would you have to do to determine which specification you should use for the procurement?

#### Answer:

- 1. Contact the RA and explain the situation to determine if they can provide you with further guidance, or
- 2. Obtain copies of all nine specifications and submit to RA to make the decision as to which one is most appropriate.

RA.

**Steps In Presenting The Topic** Ref. **Instructor Notes** Item 2: USA Flag for use in the Auditorium 1. Does a specification exist? Answer: Yes 2. What kind of specification is it? **Answer:** FEDSPEC 3. How many specifications did you find? Answer: 3 4. Does the specification meet your need? **Answer:** DDD-F-410-C seems to be the most applicable because its to be used indoors. **Item 3: Battery Operated Smoke Alarm Detectors** 1. Does a specification exist? Answer: Yest 2. What kind of specification is it? Answer: CIDS 3. How many specifications did you find? Answer: 4 A-A587 A-A592 A-A593 A-A594 4. Does the specification meet your need? Answer: Don't know--need more information from the

Ref.	Steps In Presenting The Topic	Instructor Notes
	Item 4: Sleeping Bag Cloths using the Tablet Method for flammability.	
	1. Does a specification exist?  Answer: Yes	
	2. What kind of specification is it?  Answer: Federal Standard	
	3. How many specifications did you find?  Answer: 1, FED-STD-191A/5907	
	4. Does the specification meet your need?  Answer: Don't knowneed to ask RA.	
?	• Question: Why would this be considered a Federal Standard and not a specification?	
	Answer: Because Federal Standards fall into two categories:	
	1. Federal Test Method standards which are developed by the Federal government when appropriate industry standards are not available (these standards always have a slash (/) in their number.	
	Packaging, marking, and material identification standards.	
Ę	Point Out: Generally, Federal Standards are used in conjunction with Federal Specifications or CIDs.	

Ref.	Steps In Presenting The Topic	Instructor Notes
<b>?</b>	• Question: Are there any Federal Specifications for Sleeping Bags that would require flammable testing?  Answer: No, In the Alpha Listing of Federal Specs and	
	CIDs is a Sleeping Bag for Arctic Survival, containerized, pressure vacuum-packed.	
?	• Question: Who might use sleeping bags in the Government?	
	Answer: The military, National Parks Service, or Job Corps.	
	Item 5: Alarm systems, interior, security, components	
2	for	
ŗ	1. Does a specification exist? Answer: Yes	
3	2. What kind of specification is it?  Answer: Interim FEDSPEC	
<u> </u>	3. How many specifications did you find?  Answer: 1, W-A-00450B	
	4. Does the specification meet your need?	
	Answer: Don't knowneed to contact RA to inform them	

that this interim spec has been superseded by Revision B

**Steps In Presenting The Topic** Ref. **Instructor Notes Question:** Would you automatically use the new specification? **Answer:** No, unless the RA understands what the changes are and approves using the revised specification, you may be purchasing a product/service that is not acceptable. **Question:** What kind of specification is this? Answer: Interim Federal Specification. **Question:** How can you tell that? **Answer:** Because there are "00" before the number. Item 6: Camera, Television, **Monochrome** 1. Does a specification exist? Answer: Yes Remind the students of the 2. What kind of specification is it? Specification Answer: Fed Specs A-00450A. In this 3. How many specifications did you find? example, the RA Answer: 3 was citing an out W-C-1422/1B of date W-C-1422/2B specification. W-C-1422/3C

4. Does the specification meet your need? **Answer:** No, the specifications were cancelled on April 19, 1978--need to contact RA to inform them that spec has

been cancelled.

Ref.	Steps In Presenting The Topic	Instructor Notes
?	• Question: Where did you locate the cancelled specifications?	
	<b>Answer:</b> In the section titled Federal Specifications, Standards, and CIDs cancelled or superseded through July 1989, pg. 407.	
	State: You did a great job!! Does anyone have any questions? Don't put the index away yetwe're not quite finished with it.	
	• Question:	
?	Is there a preference in using the published specifications when a commercial product is not available?	
TR 4-7	<b>Answer:</b> Yes, all agencies including DOD are required to use the GSA index. The DOD index is mandatory for DOD and is optional for all other agencies.	The two indexes do not cross
	f. Direct their attention to the exceptions to using Federal	reference each other.
	Specifications on bottom of TR pg. 4-8:	Briefly cover all the exceptions with the class.
	(a copy of exceptions follow)	with the class.

#### **EXCEPTIONS TO USING FEDERAL SPECIFICATIONS**

- 1. Urgent and using the indexed product description would delay fulfilling the need.
- 2. Under small purchase procedures.
- 3. For products acquired and used overseas.
- 4. For items acquired for authorized resale, excluding military clothing.
- 5. For construction or new installation equipment where a national leading industry or technical source specification or standard is available.
- 6. An adequate and appropriate voluntary standard is known to exist but has not yet been adopted and listed in the indexes for product and services.

**Explain**: Once the RA has determined that a Federal Specification, Federal Standard, or Commercial Item Description has been established for the product they want, you must:

- 1. Verify the adequacy of the specification requirements.
- 2. Coordinate any revisions to the specifications with the RA to ensure that the supply will continue to meet the Govt's needs.



### Question:

What does it mean when only the last alpha has changed?

**Answer**: The specification has been revised.

**State**: Let's take a look at some examples of how specifications are revised on TR 4-8.

### **Steps In Presenting The Topic**

**Instructor Notes** 

Revisions to FEDSPECS are indicated by A, B, C, etc. used consecuritively for each successive issuance of a FEDSPEC. Example: This FEDSPEC number PP-T-101A supersedes an interim FEDSPEC that was issued by GSA-FSS

Revisions to MILSPECS are indicated by A, B, C, etc., used consecutively for each successive issuance, except letters I, O, Q, and S are not used.

Example: This MILSPEC number MIL-C-17C supersedes MIL-C-17B.



### Question:

Does everyone understand?

**State**: You should make sure the RA has followed the instructions for using a specification. For example: if a specification calls for a particular size, or color, make sure the RA has included that information in the specification.





Purchase Requests and Index (Appendix A)

# g. Tell the class that this next exercise is not in the CE and it's a group effort.

<u>Instruct</u> the students to look in the "Excerpted Index of Federal Specifications, Standards and CIDs." for the three Desert Storm Purchase Requests they are working on this week to identify if there are any existing specifications available for these requirement.

Allow them 15 minutes to search.

The answer is yes--Only the <u>credenza</u> has any kind of specification. CID A-A-2081A. TOPIC: SPECIFICATIONS AND SOWS

**Reference**: Chapter 4, TR pages 4-8 to 4-10

**Objective**: When you finish this lesson, your students should be able to:

• identify problems in using specifications "as is"

Time: TBD

**Method:** Lecture/case study

#### LESSON PLAN

Ref.

Steps In Presenting The Topic

**Instructor Notes** 



a. Show VG 4-3: Specifications and SOWs. STEP 3 - Identify problems with using specifications "as is."

**Explain**: As a contract specialist, you should read the individual sections, paragraphs, and even sentences when you're evaluating the specification.

TR



TR 4-10

b. Direct the students' attention to Exhibit 4-2, TR pg. 4-10 Problems in using specifications.

Tell the students to review this exhibit to become familiar with identifying problems in using specifications.

**State**: Each agency has a an official who is responsible for establishing agency procedures for deviations to existing specifications and notifies GSA of deviations or recommendations regarding Federal specifications.

Ref.	Steps In Presenting The Topic	Instructor Notes
	State: The RA can't repeatedly use the same deviation unless they notify GSA and GSA allows continuous use of the deviated spec or a formal change to the spec is pending with GSA.	
	Deviation from military specs are made in accordance with DOD regulations.	
	Remember that no matter what type specification is used, all specs must only meet the minimum functional need and will promote full and open competition.	
CE 4-5	c. Ask the students to read the CID in their CE pg. 4- 5	
	Have cE	
	Allow 5 minutes for students to read the CID.	
	See copy of CID on next pg.	

#### NOTE: THIS IS AN ABBREVIATED VERSION OF THE CID.

A-A-2081B June 1, 1989 Superseding A-A-2081A March 15, 1984

#### COMMERCIAL ITEM DESCRIPTION

#### CREDENZAS, OFFICE (TRADITIONAL STYLE)

General Services Administration has authorized the use of this Commercial Item Description in preference to Interim Federal Specification AA-0-00249.

<u>Salient characteristics</u>. These characteristics describe concisely the essential physical and functional/performance characteristics of the commercially available items.

**<u>Design.</u>** The credenzas shall be traditional style designed for heavy duty office use.

#### Styles:

**Style A** - Double sliding door section with adjustable shelf. Minimum overall dimensions 29"W x 18"D x 28 1/2"H.

**Style B** - Two pedestal sections with a double sliding door section between. Each pedestal section shall have 1 storage drawer over a file drawer and the sliding door section shall have an adjustable shelf. Minimum of one lock located on either a file drawer or sliding doors. Minimum overall dimensions 59"W x 18"D x 28 1/2"H.

#### General construction.

<u>Tops</u>. Steel construction reinforced with formations extending the full length of the top for maximum rigidity. Top edges shall have a binding strip and shall be covered with decorative laminate plastic. Alternatively, the top may be particleboard with high pressure laminate plastic face and backing sheet to produce a balanced sandwich construction. A protective edging shall be around the entire top and the color shall be gray, similar to the gray enamel finish (self-edging, not allowed). Overall thickness shall be 1" minimum.

<u>Drawers</u>. The drawers shall have stops to prevent accidental removal but allow removal without the use of tools. The storage drawer shall have a minimum of one partition.

<u>Drawer and door pulls</u>. Polished finish chrome plate on steel, die-cast zinc, brass or bronze; polished stainless steel or polished anodized aluminum.

<u>Locks</u>. The locks shall be of the disk or pin tumbler type, having not less than four disks or pin tumblers. No one key shall open more than the lock on one unit up to a minimum of 125 units consecutively produced. Duplicate keys shall be furnished for each lock.

<u>Finish</u>. The finish shall be baked enamel. The color shall match Fed. Std. No. 595 gray (26134). Alternatively, the manufacturer may provide his equivalent commercial baked enamel gray finish subject to contracting officer approval.

Ref.	Steps In Presenting The Topic	Instructor Notes
	d. Ask the students:	
<b>?</b>	• Question: Should the specification for the credenza be used for this purchase request?	
	Answer: NO, specifications call for different dimensions. These dimensions do not meet the need.	
?	• Question: Is there any way you can modify the CID for use?	
	<b>Answer</b> : NO. There is too great a difference between what is wanted and what is covered in the CID.	
<b>?</b>	• Question:  Just because there is a specification for a similar product or service, do you have to use the specification?	
	Answer: No, only if it meets your minimum needs.	
	Tell the students to keep the CID out because they're going to have another case study where they'll have to use it.	

TOPIC: SPECIFICATIONS AND SOWS

Reference: Chapter 4, TR Pages 4-11 thru 4-13

**Objective:** When you finish this lesson, your students should be able to:

critique purchase descriptions

Time: TBD

**Method:** Inquiry

#### LESSON PLAN

Ref.

**Steps In Presenting The Topic** 

**Instructor Notes** 



a. Show VG 4-4: Specifications and SOWs. STEP 4: Critique Purchase Descriptions.



## Question:

What do you do when you don't have an existing specification, or the established specification cannot be used or modified through an authorized deviation?

**Answer**: Notify the requiring activity that a purchase description is needed.



### Question:

What is a purchase description?

**Answer**: Salient or essential physical characteristics & functions required to meet the Government's minimum needs.



## Question:

Are there any concerns with developing and using PDs?

**Answer:** Yes, the problem with developing a PD is that it has not been tested and therefore the effectiveness is not known. However, the PD should contain criteria necessary for establishing the quality and reliability of the product or service in the form of testing and/or inspection requirements.

## Ref. Steps In Presenting The Topic **Instructor Notes Question:** Who prepares the PD? Answer: The Requiring Activity is responsible for providing the PD with their purchase request. Some agencies have specific offices that write PDs. Other agencies require the RA to develop their own. **Question:** Who is responsible for the effectiveness of the PD? Answer: The contract specialist. **Question:** Can anyone identify the most commonly used purchase description? Answer: Brand name or equal. **Question:** What is the difference between a regular PD and a brand name or equal PD? **Answer**: A regular PD has been developed by the RA to describe a requirement because there is no FEDSPEC nor a MILSPEC. A brand name or equal PD is used for a standard, off-the-shelf item for which a detailed description is not available. **Question:** How should a brand name or equal PD be identified in a solicitation? **Answer**: You must provide a list of the salient physical, functional, or other characteristics which are essential to meet the Government's **minimum** needs and reference the manufacturer's name and catalog or model number.

### **Steps In Presenting The Topic**

#### **Instructor Notes**



## Question:

Can anyone explain what we mean by "salient"?

**Answer:** The prominent features or prominent characteristics of a product which are necessary to meet the Government's minimum needs.



## b. Walk the students through an example. Write "Whirlpool Refrigerator" on the chalkboard or flipchart.

Ask the students to to identify what they believe are the prominent features (salient characteristics) of a Whirlpool refrigerator needed for evaluating performance and why.

To get the class started, provide one answer:

## Height and width



## Question:

Is this information, height and width, needed?

**Answer**: If there is a confined space the refrigerator will need to fit into then you must determine if the Whirlpool model was chosen because it fits into that space.

#### **Steps In Presenting The Topic**

#### **Instructor Notes**



<u>Write</u> on the chalkboard student suggestions of the salient characteristics of a Whirlpool refrigerator

Some suggested answers:

- 1. How cold does the refrigerator get?
- 2. Does it make ice automatically?
- 3. Is it frost free?
- 4. Does it have bins for vegetables and meats?

<u>Allow</u> for open discussion - No right or wrong answers. The point is to teach the students the <u>thought process</u> needed in identifying salient characteristics.



### Question:

Why would this information be important?

**Answer:** The bidders should be advised in the solicitation of all products that are known to meet the spec. This will encourage more competition. The bidders will believe the procurement is not "rigged" for the brand name only."

**Explain**: Critiquing a PD is crucial since it may not have been tested for a previous procurement. As with specifications, the purchase description must promote competition to the fullest extent and only meet the minimum needs of the Government.

What questions would you ask the RA regarding the salient characteristics of the Whirlpool refrigerator?

Ref.	Steps In Presenting The Topic	<b>Instructor Notes</b>
TR TR 4- 16	c. Direct student's attention to top of the TR pg. 4-16.  There is a list showing 6 different problem areas that could exist in a purchase description. The list is not inclusive but serves as a starting point for critiquing a PD.	
	List as shown on Page 4-16 of TR	

- Wrong type of specification (design, performance, functional)
   Wrong type of purchase description (regular or brand name)
   Restrictive or impractical requirements
   Nonessential or obsolete requirements
   Ambiguous or vague terms
   Unclear division of responsibilities btween parties

Ref.	Steps In Presenting The Topic	Instructor Notes
	<b>d. State:</b> The effectiveness of a PD starts with the description of the requirement. There are three <u>types</u> of specifications.	
?	• Question: Who can name the three?	
	Answer: Design, performance, and functional	
?	• Question: What is the definition of a design specification?	
	Answer: Specifies exact dimensions, materials, composition, physical and chemical requirements and other details of the product to be provided (or the service to be performed).	
?	• Question: What is the definition of a performance specification?	
	Answer: Expresses requirements in the form of output, function, or operations of a commodity.	
?	• Question: What is the definition of a functional specification?	
	Answer: States only end result to be achieved.	

**Steps In Presenting The Topic** 

**Instructor Notes** 



Page 4-5 and 4-7

## g. Assign Case Study 4-2,CE 4-7: "Which Type is It?"

<u>**Tell**</u> the students to use the "Commercial Item Description for the credenza" for this case study.

<u>Inform</u> the students they have 10 minutes to complete the exercise.

<u>Ask</u> the students to identify an example of a sentence or paragraph written in design, functional or performance terms.

Randomly <u>call</u> on individuals to provide their answer.

**Allow** time for class discussion, if there are any problems.

Case study as shown in Class Exercise Book. Solution follows this page.

## Case Study 4-2 "Which Type is It?"

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D	1	r	Δ	•	t 1	^	n	C	•
.,			L	٠.	LI	.,		.7	

1. Using the CID for the credenza, locate one example of design, one example of performance, and one example of a function type description.in the following three paragraphs of the CID:

### Design, Drawers, Locks

2.	Write	the	statement,	, and/or the	e phrase	below	that	describe	design,
fur	nction,	anc	d performa	nce descri	ptions.				

Design:		
_		
Performance:		
1 cironitanee.		
Function:		
runcuon.		

## SUGGESTED SOLUTION FOR CASE STUDY 4-2 "WHICH TYPE IS IT?"

A-A-2081B <u>June 1, 1989</u> Superseding A-A-2081A March 15, 1984

#### COMMERCIAL ITEM DESCRIPTION

#### CREDENZAS, OFFICE (TRADITIONAL STYLE)

General Services Administration has authorized the use of this Commercial Item Description in preference to Interim Federal Specification AA-0-00249.

**SALIENT CHARACTERISTICS** These characteristics describe concisely the essential physical and functional/performance characteristics of the commercially available item.

**DESIGN** The credenzas shall be traditional style designed for heavy duty office use. **[design] & [function]** 

#### **STYLES:**

**Style A** - Double sliding door section with adjustable shelf. **[design]** Minimum overall dimensions 29"W x 18"D x 28 1/2"H. **[design]** 

**Style B** - Two pedestal sections with a double sliding door section between. Each pedestal section shall have 1 storage drawer over a file drawer and the sliding door section shall have an adjustable shelf. Minimum of one lock located on either a file drawer or sliding doors. **[design]** 

Minimum overall dimensions 59"W x 18"D x 28 1/2"H.[design]

#### **GENERAL CONSTRUCTION**

**Tops.** Steel construction reinforced with formations extending the full length of the top for maximum rigidity. Top edges shall have a binding strip and shall be covered with decorative laminate plastic. Alternatively, the top may be particleboard with high pressure laminate plastic face and backing sheet to produce a balanced sandwich construction. A protective edging shall be around the entire top and the color shall be gray, similar to the gray enamel finish (self-edging, not allowed). **[design]** 

Overall thickness shall be 1" minimum. [design]

**Drawers.** The drawers shall have stops to prevent accidental removal but allow removal without the use of tools. **[performance]** The storage drawer shall have a minimum of one partition. **[function]** 

**Drawer and door pulls.** Polished finish chrome plate on steel, die-cast zinc, brass or bronze; polished stainless steel or polished anodized aluminum.[design]

**Locks** The locks shall be of the disk or pin tumbler type, having not less than four disks or pin tumblers. No one key shall open more than the lock on one unit up to a minimum of 125 units consecutively produced. Duplicate keys shall be furnished for each lock.**[function]** 

**Finish.** The finish shall be baked enamel. The color shall match Fed. Std. No. 595 gray (26134). **[design]**. Alternatively, the manufacturer may provide his equivalent commercial baked enamel gray finish subject to contracting officer approval. **[function]** 

**Steps In Presenting The Topic** Ref. **Instructor Notes** h. Summarize Case Study 4-2 **Question:** Did this exercise help you distinguish the differences among the three types of specifications? Solicit answers **Ouestion:** How many of you think you can go back to your job and identify the type of specifications you have in your files? Solicit answers **Explain**: The specification may be a combination of any two or all three types. It is the policy of the Government to use functional or performance specifications rather than design, whenever possible. **State**: An adequate PD must include the essential physical and functional characteristics of the supplies or services. **Explain**: Another common problem area is

vague and ambiguous statements.

Ref.	Steps In Presenting The Topic	Instructor Notes
?	• Question: Can someone give us an example of a vague and ambiguous statement or phrase?	
	(Solicit Discussion.)	
CE Pg 4-9	i. Assign Case Study 4-3, CE 4-9: "Words can Make a Difference"	
4-9	<u>Inform</u> the students they have 10 minutes to complete the exercise.	
	Ask the students to select the only acceptable phrase.	
	Randomly <u>call</u> on individuals to provide their answer.	
	Provide school solution.	
	Allow time for class discussion, if there are any problems.	

Case Study as shown in Class Exercise Book.

## Case Study 4-3 Words can Make a Difference!!

**Directions:** Read the phrases and sentences and identify the **only** acceptable statement.

- 1. To the satisfaction of the Contracting Officer.
- 2. Contractor may be required to furnish manuals.
- 3. All reasonable requests of the Contracting Officer shall be complied with.
- 4. In accordance with best commercial practice.
- 5. Workmanship shall be of the highest quality.
- 6. Installed in a neat and workmanlike manner.
- 7. The contractor shall use only good materials.
- 8. Acceptance will be made only after the contractor has carefully performed the duties outlined in the statement of work.
- 9. The finished product should have pleasing lines when visually inspected.
- 10. The contractor is to provide manuals and/or floppy discs.
- 11. The leather shall be skillfully fitted over the frame.
- 12. The guides shall promote a smooth quiet operation by preventing any metal to metal contact between suspension members.
- 13. Contractor is to fabricate the requirement in accordance with attached drawings only.
- 14. Contractor is to scan the documents and implement the requirements.

## Solution to Case Study 4-3 Words Can Make a Difference!!

- 1. You must clearly state the criteria for judging performance. A contractor's performance cannot be left up to the whim of an individual.
- 2. Contractor should not be held to a "may be" for any part of the contract. Never agree to agree.
- 3. Obviously, this is an example of vague requirements.
- 4. How would you judge "best commercial practice?" The government cannot win any disagreements with this language.
- 5. How would you judge"highest quality?"
- 6. How would you judge "neat and workmanlike manner?"
- 7. How would you judge "good materials?"
- 8. How would you measure "carefully performed"?
- 9. How would you judge "pleasing lines?"
- 10. Which is it --floppy discs or manuals? Use "and" or "or" not "and/or."
- 11. How do you determine "skillfully?"
- 12. Although smooth quiet operation may appear vague, the definition is provided in the same sentence: "by preventing any metal to metal contact." [This is the phrase considered acceptable.]
- 13. Students may argue this one complaining that the drawings may be sufficient enough for the contractor to perform. However, drawings should only be a part of the specification not the specification itself.
- 14. By allowing the contractor the right to "scan", you cannot hold it to the same degree of responsibility as you would if this read: The contractor is required to implement the requirement in accordance with the documents.

Ref. CE

**Steps In Presenting The Topic** 

**Instructor Notes** 

Warning: Expect disagreement from students on this case study.

## Summarize Case Study 4-3.

**Explain**: When two different interpretations can be made, the decision will go against the drafter.



PR



Security **Systems** (0001)



k. Assign Case Study 4-4, **CE 4-9** 

**Tell** the students to remove the PR for the television surveillance system (line item 0001) and identify any problems in the statement of work.

This is a class exercise where you will lead the students in the direction of the vague and ambiguous statements and/or phrases in the statement of work and allow them to correct it as you walk them through it

See school solution

Case Study as shown in Class Exercise Book. Solutions follows this page.

## CASE STUDY 4-4 TV Surveillance System Statement of Work

**Directions**: Identify problem sentences and phrases in the statement of work for the TV surveillance system and:

- 1. List paragraph number and
- 2. Rewrite the problem sentences and/or phrases below

## School Suggested Solution Problem sentences/phrases/requirements

**Part 1. Scope of Work, para 1.2** "The Contractor shall perform all work in accordance with <u>applicable Government regulations.</u>" Work shall be accomplished in <u>such a manner as to minimize</u> the possibility of damage to government property, loss of production time and to safeguard the health and welfare of government and contractor personnel.

What applicable regulations - how is a prospective bidder suppose to know what you mean?

**Part 2. First sentence**: "The contractor shall install and provide the <u>most contemporary</u> television surveillance equipment under the contract."

What does this mean? Most contemporary for one company may have been outdated by 20 years!!!

Para 2.1.1: "The cameras can be" should be "are to have."

**Para 2.4.1 and 3.2.1**: Conflict - The Master Control shall be installed in a cabinet in the security area of the museum. (2.4.1) and The VCR, master control, and monitors shall be installed and housed in a cabinet.

Which one is correct?

Para. 3.2.1: Delete in its entirety.

**Para 4.1.1**: The work shall be executed in a <u>careful and professional</u> <u>manner</u> and in compliance with the <u>accepted trade practices</u> by personnel skilled and experienced in installation of television surveillance equipment.

How do you measure careful and professional? Also, what is accepted trade practices - Does the trade have standards for installation? If so, they should be identified not "accepted trade practices."

**Para 4.1.2:** The contractor shall agree, upon installation of all television surveillance equipment and its associated intercomponent wiring/cabling and conduit under the contract, that the associated intercomponent wiring/cabling and conduit shall be the property of the Government.

## School Suggested Solution Problem sentences/phrases/requirements

Rephrase to read: All television surveillance equipment and its associated intercomponent wiring/cabling and conduit shall become the property of the Government upon acceptance.

**Para 4.1.3**: The Government reserves the right to request removal of all the associated intercomponent wiring/cabling and conduit from the museum by the contractor at no expense to the Government.

Why? When?

Para 4.3 Wiring:

Overhead wiring shall be installed at a maximum height and as approved by the COR.

Para 5.1 "for certification of services" - What does this mean?

Para 6.1: "shall provide initial training as determined by the QAE."

How would a prospective bidder provide a price for the "as determined?"

Para 6.2: "shall agree when the training sessions are to held and its duration."

Do not "agree to agree" in a contract.

## **Purchase Description Revisions**

- 1. Part 1, para 1.2: Delete: "The Contractor shall perform all work in accordance with applicable Government regulations."
- 2. Part 2, First Sentence: Delete: "The contractor shall install and provide the most contemporary television surveillance equipment under the contract."
- 3. Para 2.1.1: Change "The cameras can be" to read: "The cameras are to be".
- 4. Para 2.4.1 Change to read: The Master Control shall be installed in a console located in the security area of the museum. The console shall also house the VCR and monitors.
- 5. Para 4.1.1: Delete "in a careful and professional manner and in compliance with the accepted trade practices." Sentence shall now read: "The work shall be executed by personnel skilled and experienced in installation of television surveillance equipment."
- 6. Para 4.1.2: Rephrase sentence as follows: "All television surveillance equipment and its associated intercomponent wiring/cabling and conduit shall become the property of the Government upon installation."
- 7. Para 4.1.3: Delete: The Government reserves the right to request removal of all the associated intercomponent wiring/cabling and conduit from the museum by the contractor at no expense to the Government.
- 8. Para 4.3: All overhead wiring shall be secured and protected from nonauthorized personnel and other visitors and at a minimum shall be installed in the ceiling.
- 9. Part 5. Inspection and Acceptance: Change this section to:

The Contracting Officer shall assign a COR (Contracting Officer's Representative) within 10 days after award of a contract. The contractor will receive a notice identifying the name of the person assigned and outlining all of the responsibilities delegated to the COR.

The COR will be responsible for inspection and acceptance, therefore, the contractor must notify the COR prior to commencing installation when work will begin. Upon completion of the installation, the contractor shall test the equipment to ensure all equipment is in working order. The COR shall be notified by the contractor of when a demonstration of the equipment is ready for inspection and acceptance. The demonstration shall last 48 hours. Acceptance will not occur if any problems were encountered at any time during the 48 hour period. Once the contractor has corrected the problem, another 48 hour demonstration will be required before acceptance can be made. The inspection cycle will repeat until 48 hours has passed without any problems encountered.

10. Para 6.2: Within 10 days after inspection and acceptance of the system, the contractor shall provide a four-hour training session separately to each of the building managers.

Ref.	Steps In Presenting The Topic	Instructor Notes
	l. Summarize Case Study 4-4.	
	State: The bottom line is to make sure that all requirements are written in clear terms.	
	Also, identify clearly who is responsible for what.	
TR 4- 16	State: The requirement should state whether used or reconditioned materials or former Government surplus property are acceptable. If the requirement doesn't contain a statement about used or reconditioned materials, you must use only new or recycled materials.	
	Recovered materials are appropriate if available and if they are reliable and meet the Government's minimum need. This type of material has been collected or recovered from solid waste.	

TOPIC: SPECIFICATIONS AND SOWS

Reference: Chapter 4, TR pgs. 4-16 to 4-18

**Objective**: When you finish this lesson, your students should be able to:

• critique related elements of the purchase request

Time: TBD

**Method:** Lecture

#### LESSON PLAN

Ref.

Steps In Presenting The Topic

**Instructor Notes** 



## a. Show VG 4-5: Specifications and SOWs. STEP 5 - Critique related elements of the PR.

In reviewing the other elements of the PR, determine whether to recommend:

- •changes that would result in a better market response in terms of:
  - -delivery terms
  - -competition
  - -quality
  - -timeliness
  - -price
  - -actual functional need



### Question:

What type of effect could the deficiencies in a purchase description have on PR elements?

## Ref. **Steps In Presenting The Topic Instructor Notes** [Solicit answers before providing one.] Suggested Answer: Failure to address procurement elements may result in: •the lack of responses to the solicitation; •issuing a contract to an incompetent vendor who bid extremely low to secure the contract; •a poor quality product or service; •inability to produce product or provide service; exorbitant prices; •lengthy delivery or performance lead time; •little or no contract administration requirements. **State:** Make sure that the delivery or performance schedules will encourage small business participation. Follow these steps when b. evaluating the effectiveness of a purchase description: Step 1 is to evaluate the PD alone. Are there any omissions, conflicts or inconsistencies, for example: a. Are copies attached that were referenced? b. Are there vague and ambiguous terms? c. Are there any restrictive requirements? Step 2 is to compare the PD to the market report Compare what the market is doing versus what the RA is asking for to determine such

things as:

Ref.	Steps In Presenting The Topic	Instructor Notes
	<ul><li>a. Are you buying out of season?</li><li>b. Is the product obsolete?</li><li>c. Are there any warranties</li><li>d. Are there any omissions or inconsistencies?</li></ul>	
	Step 3 is to compare the PD and market report to related elements of the PR	
	You should provide a more in-depth review of the PR elements once you have critiqued the purchase description to:	
	make sure there are no <u>conflicts</u> in:     -delivery terms     -acceptance criteria     -contract administration functions     -packaging and marking requirements	

TOPIC: SPECIFICATIONS AND SOWS

Reference: Chapter 4, TR Pgs. 4-18

**Objective**: When you finish this lesson, your students should be able to:

• advise the requiring activity of problems

Time: TBD

**Method:** Lecture

#### LESSON PLAN

Ref.

Steps In Presenting The Topic

**Instructor Notes** 



## a. Show VG 4-6: Specification and SOWs. STEP 6- Advise RAs of problems.

State: First of all, forward all recommendations to the RA so that they can make any changes before you proceed with the procurement. The RA must concur with changes that impact technical capabilities or delivery. You should notify the RA of any statutory changes to a specification so that they can maintain the change in their records. If an RA limits or restricts the specification, make sure they provide you with adequate justification for doing so. And finally, document your file properly and sufficiently.

Ref.	Steps In Presenting The Topic	Instructor Notes
ATT.	b. Assign Roleplay: "Give me your answer, do!"	
	Set the stage:	
	Explain to the class:	
	Pat Rivers has prepared and sent a memorandum to Gene Poole outlining the problems that had been identified.	
	Select two students for roleplay.	
	Assign one as the Contract Specialist and one as the RA.	
	Give both students time to read over the script.	
	<u>Collect</u> scripts when students have completed their roles.	

## ROLEPLAY: "Give me your answer, do!" Contract Specialist's Copy

Speaker	Script
Contract Specialist	Hi Gene, this is Pat.
RA	Pat, how are you doing?
Contract Specialist	Gene, I'm still processing your security systems PR.
RA	Oh, how's that going?
Contract Specialist	Well Gene, I've been critiquing the statement of work for the TV surveillance system and I found some problems I thought you could help me with.
	Did you receive my memo regarding those problems?
RA	I have it right here, Pat.
Contract Specialist	I tried to catch all the problems so there wouldn't be any delay later. If at all possible, I need a quick answer if we are to meet the delivery date.
RA	You're right, Pat, the problems you identified require some attention.
	Give me about an hour or two and I'll hand carry an approved amendment to the PD. Can you live with that?
Contract Specialist	Sure, Gene, that'll be fine. See you then.

ROLEPLAY: "Give me your answer, do!"
RA's Copy

Speaker	Script
Contract Specialist	Hi Gene, this is Pat.
RA	Pat, how are you doing?
Contract Specialist	Gene, I'm still processing your security systems PR.
RA	Oh, how's that going?
Contract Specialist	Well Gene, I've been critiquing the statement of work for the TV surveillance system and I found some problems I thought you could help me with.
	Did you receive my memo regarding those problems?
RA	I have it right here, Pat.
Contract Specialist	I tried to catch all the problems so that there wouldn't be any delay later. If at all possible, I need a quick answer if we are to meet the delivery date.
RA	You're right, Pat, the problems you identified require some attention.
	Give me about an hour or two and I'll hand carry an approved amendment to the PD. Can you live with that?
Contract Specialist	Sure, Gene, that'll be fine. See you then.

## ROLEPLAY: "Give me your answer, do!" Instructor's Copy

Speaker	Script
Contract Specialist	Hi Gene, this is Pat.
RA	Pat, how are you doing?
Contract Specialist	Gene, I'm still processing your security systems PR.
RA	Oh, how's that going?
Contract Specialist	Well Gene, I've been critiquing the statement of work for the TV surveillance system and I found some problems I thought you could help me with.
	Did you receive my memo regarding those problems?
RA	I have it right here, Pat.
Contract Specialist	I tried to catch all the problems so that there wouldn't be any delay later. If at all possible, I need a quick answer if we are to meet the delivery date.
RA	You're right, Pat, the problems you identified require some attention.
	Give me about an hour or two and I'll hand carry an approved amendment to the PD. Can you live with that?
Contract Specialist	Sure, Gene, that'll be fine. See you then.

Ref.	Steps In Presenting The Topic	Instructor Notes
	Roleplay Summary	
?	• Question: What did you think of the relationship between Pat and Gene in this roleplay?	
	Answer: Pat and Gene appear to have developed a nice working relationship. Gene is much more cooperative and light-hearted. He and Pat have developed a mutual respect for each other's position.	
?	• Question: Did you feel that the problems should be submitted in writing to Gene before the phone call was made?	
	Answer: Since there were multiple problems, the memo is the best way to handle this situation.	

Reference: Chapter 4, TR pg. 4-18

**Objective**: When you finish this lesson, your students should be able to:

• determine whether to incorporate the specification by reference

Time: TBD

**Method:** Inquiry

#### LESSON PLAN

Ref.

Steps In Presenting The Topic

**Instructor Notes** 



a. Show VG 4-7: Specifications and SOWs STEP 7 - Determine whether to incorporate the specification by reference.



#### Question:

If the specification is published and listed in the GSA Index of Federal Specifications, Standards and CIDs (or the DOD index), must you provide copies of the specification to every bidder?

Answer: No, unless:

- the product is complex
- time is inadequate for offerors to obtain specification & prepare offer
- a prospective contractor requests a copy of the specification
- a PD has been developed

Ref.	Steps In Presenting The Topic	Instructor Notes
	<b>State</b> : Let's recap the objectives we've just covered:	
	Step 1: Review market research Step 2: Determine if FEDSPEC or MILSPEC is applicable Step 3: Identify problems in using the specification as is Step 4: Critique PD Step 5: Critique related elements of the PR Step 6: Advise RA, obtain justifications; & decide Step 7: Determine whether to incorporate the specification by reference.	
	State: We are not going to cover statements of work in great detail in this course. However, they will be covered at length in the Negotiation Course.	

Reference: Chapter 4, TR Pg. 4-20

**Objective**: When you finish this introduction, your students should be able to:

define statement of work

Time: TBD

**Method:** Inquiry

#### LESSON PLAN

Ref.

#### Steps In Presenting The Topic

**Instructor Notes** 



#### Question:

What is the product description called that is generally used for acquiring services?

**Answer:** A statement of work or a performance work statement.

<u>Tell</u> the students that we will simply refer to this specification description as the "SOW" for the remainder of the week.

#### Question:

Why is a SOW considered a specification?

**!** | !

Answer: Because it:

•describes the system, item or objective to be developed or produced (i.e., work to be done);

•sets forth the methods by which the Government determines that its requirements have been met; and •identifies the technical and management data to be delivered under the contract

**State:** The areas that the SOW impacts are:

- the extent of competition
- source selection factors
- type of contract
- contractor's effort
- number and size of changes
- performance measurement

**Reference**: Section 4.2.1, Page 4-19

**Objective**: When you finish this lesson, your students should be able to:

• Review acquisition history and market research for evaluating a SOW in terms

of market capability

Time: TBD

**Method:** Inquiry

#### LESSON PLAN

Steps In Presenting The Topic Ref.

**Instructor Notes** 



**Show VG 4-8:** Specifications and SOWs. STEP 1 - Review acquisition histories and market research data.



TR 4-22

**Question:** 

What information or data are you looking for to help you evaluate a SOW when you review the acquisition history and market research data?

Answer: Look at Exhibit 4-4.

#### THIS INFORMATION IS THE SAME AS SHOWN IN EXHIBIT 4-4

#### MARKET DATA

- Available products and services to meet the minimum functional needs
- Current and potential suppliers
- Trends in supply/demand
- Factors that affect market prices
- SOW used by Government and industrial buyers
- Problems, issues, and recommendations from award and administration of previous contracts
- Feedback from suppliers on previous contracts
- Private sector practices in acquiring goods/services for similar requirements

**Reference**: Section 4.2.2 through 4.2.5 Pages

**Objective**: When you finish this lesson, your students should be able to:

Critique proposed SOW and related elements of the PR

• Advise RA of problems

Time: TBD

Method:

#### LESSON PLAN

Ref.

Steps In Presenting The Topic

**Instructor Notes** 



a. Show VG 4-9 and 4-10: Specifications and SOWs STEPS 2 AND 3 - Critique proposed SOW and related elements of the PR.



Question:

What are the elements of a SOW?

TR

**Answer:** The contents include:

- Scope/Background/ Objectives
- Contractor tasks
- Contract end items

PAGE

b. Tell the students to take a look at Exhibit 4-5, Elements of a SOW.



Question:

What should you do when you receive the SOW?

**Answer:** Critique the SOW for adequacy as you would any other specification.

Ref.	Steps In Presenting The Topic	Instructor Notes
	State: SOWs are the same as PDs in the respect that:	
	<ol> <li>They have not been tested, approved or validated, and</li> <li>You are responsible for evaluating the effectiveness of the SOW.</li> </ol>	
	c. Show VG 4-11: Specifications and SOWs STEPS 4 - Advise RA of problems.	
	State: Again, the RA must be advised when problems exist with the PR.	
	• Question: What is the best method to use in advising the RA for the Fireworks?	
	Answer: Memorandum and phone call followup.	

Reference: Chapter 4, TR Pgs. 4-24 through TR 4-26

**Objective**: When you finish this lesson, your students should be able to:

• select and implement technique to improve description

Time: TBD

**Method:** Lecture

#### LESSON PLAN

Ref.

Steps In Presenting The Topic

**Instructor Notes** 



TR 4-27 & 4-28

a. Show VG 4-12: Specifications and SOWs STEP 5 - Select and Implement Technique to improve SOW.



#### Question:

What would you do if the problems were so monumental that they could not be resolved by the RA?



**Answer:** Employ the technique that would most likely result in testing and improving the Government's specification or SOW.

#### Question:

What purposes do these techniques serve?

**Answer:** They can determine the degree of interest in a requirement, enhance competition, clarify and improve the SOW, and aid interested parties in preparing an adequate proposal.

Ref.	Steps In Presenting The Topic	Instructor Notes
	• Ougstions	



#### Question:

How do you know which technique is the most appropriate?

**Answer:** Base your selection on the amount of time you have to prepare for and implement the technique.



#### Question:

Should you accept full responsibility for implementing the technique to improve and test the SOW/specification?

**Answer:** No, you should inform the requiring activity so they may assist in the implementation and offer recommendations and support wherever needed.

Explain: Once you select the technique, any changes to the statement of work, regardless of the technique used, must be coordinated with the requiring activity.



#### b. Write on the board:

Grounds Maintenance
Television Surveillance System
X-ray Equipment
Credenza
Fireworks display

<u>Ask</u> the students to identify whether these requirements are supply or service.

Don't give an answer. Tell them to READ chapters 5 & 6 and be ready to discuss tomorrow.

Ref.

Steps In Presenting The Topic

**Instructor Notes** 



PR &

MR

## c. Assign Case Study 4-5 as homework (optional)

**Tell** the students they are to:

Analyze the statement of work for fireworks for adequacy.

**Remind** the student:

- 1. Review the SOW alone to identify omissions, conflicts and inconsistencies.
- 2. Compare the SOW to the market report.
- 3. Compare the SOW and market report to the related elements of the PR.

TELL STUDENTS TO REMOVE THIS CASE STUDY FROM THE CE 4-13 THRU 4-27 AND PLACE IT IN THE FIREWORKS FOLDER.

HOMEWORK
ASSIGNMENT FOR
TONIGHT IS TO
READ LESSONS 5 &
6 IN THE TR.

### Fireworks PR, SOW & Market Report

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## FIREWORKS DISPLAY FOR THE DEDICATION CEREMONY OF THE DESERT STORM MUSEUM STATEMENT OF WORK

#### PART 1: SCOPE/BACKGROUND/OBJECTIVE

#### 1.1: Scope of Work

Provide labor, material, and equipment for presentation of an innovative and attractive aerial fireworks display.

#### 1.2 Background

A museum to commemorate the women and men who served in the Persian Gulf in behalf of our country during the Desert Shield/Storm operations is scheduled to be opened on June 27, 1992. A dedication ceremony of the museum is planned for opening day and will conclude with a 30-35 minute fireworks display.

#### 1.3 Objective

Program objective shall be to create a spectacular, continuous-fire aerial display visible to an audience viewing from many area vantage points not immediately adjacent to the discharge site. To achieve this objective, the contractor is urged to include as many high bursting pieces as possible, allowing for appropriate layering and balance of the overall program with no perceptible breaks or gaps in the display.

#### PART 2: CONTRACTOR TASKS

The following general parameters are provided for accomplishment of the objective.

- 2.1 Length of Display: 30-35 minutes continuous firing
- 2.2 Music: Music/narration tape shall be provided 30 days before the scheduled date of completion by contractor and shall be of an upbeat and patriotic theme.

#### 2.3 Fireworks:

2.3.1 Type and Quantity: Total display shall include approximately 3,000-3,500 individual shells. Suggested numbers of shells are provided as follows. These are to be regarded as guidelines, however, innovation and creativity on the part of the contractor, contributing to the enhancement of the program, is encouraged. Proposal shall focus on aerial display only; ground displays and set pieces shall not be considered, and no parachute shells of any type shall be allowed.

Shell Size

Approximate Number

	<del>- 1 1</del>
10" - 12" shells	90-100
6" - 8" shells	1800-2100
3" - 6" salutes	450-530
4" - 5" shells and candles	600-700
3" shells - Finale only	60-70

2.3.2 Program design: Shells shall be distributed within the following segments:

Opening: The first  $1 \frac{1}{2}$  - 2 minutes will be televised live so the opening

shall include a selection of showy, high-bursting pieces.

Approximately 3 minutes in length.

Body: It is recommended that the body of the program contain

approximately 2000 individual pieces. Approximately 25

minutes in length.

Finale: Since the final impression is generally the lasting

impression in a fireworks program, it is recommended that that the offeror place a good deal of emphasis on the final portion of the proposal. Approximately 4 minutes in length.

#### 2.4 Set-up, Cleanup and Take down

2.4.1 The contractor shall be responsible for the complete set-up and cleanup of the display and supplying all necessary materials.

- 2.4.2 The contractor shall furnish qualified operators for set-up, launch and take down and shall abide by all Federal, state, local and Office of Parks & Recreation regulations which apply to handling pyrotechnics.
- 2.4.3 The contractor shall be responsible for cleanup of the safety zone to include: cleanup of shell fragments, bits of fusing, and any hazardous material; gathering sand from the discharge area into piles for removal by Office of Parks & Recreation personnel; gathering any other trash and debris generated by the contractor's personnel in appropriate trash containers.

#### 2.5 Schedule

- 2.5.1 The fireworks display is scheduled to commence at 9:15 pm unless modified in writing by the Contracting Officer's Representative (COR) at the launch site.
- 2.5.2 In the event of inclement weather, the display will be rescheduled for June 28,
- 1992. The decision to postpone displays will be made by the COR.
- 2.5.3 Live loads shall not be brought onto the grounds until June 25, 1992.

#### 2.6 Government-Furnished Items

- 1. Safety fence/rope
- 2. Sand (maximum 30 tons; requirements exceeding 30 tons will be the responsibility of the contractor. Provide COR with amount required by May 4, 1991)
- 3. Supplemental site security when live loads are moved onto the firing site.
- 4. Telephone on site (local calling service only)

#### PART 3: CONTRACT END ITEMS

#### 3.1 <u>Inspection and Acceptance</u>

- 3.1.1 Completion of Physical Set-up: To allow time for adjustments to the set-up if required, all the mortar tubes shall be set-up, fastened together and any foundation sand in place by 11:00 am on June 26, 1992. An on-site inspection will be performed at that time by COR.
- 3.1.2 Display for inspection: The entire display shall be loaded, fused, covered and ready to shoot by 4:00 pm on June 27, 1992. A comprehensive inventory and inspection will be performed at that time.
- 3.1.3 Shell Failure Rate: The Government will not allow a shell failure rate exceeding 1/2 of 1 percent. Deductions will be made at the contract price for any shell failure in excess of this allowance.
- 3.1.4 Substitutions shall not be made after award of contract unless approved by contracting officer 30 days prior to June 27, 1992. Failure to provide exact brand, size, and quantity of shell as submitted in final proposal will result in reduction in payment.
- 3.1.5 Variation from Proposal: Deficiencies greater than 1 percent in the number, quality, and/or sizes of shells furnished which are not in accordance with the submitted and accepted proposal will result in nonpayment for said shells at the contract price plus require assessment of liquidated damages in the amount of \$5,000.00 which will be deducted from the final contract payment.

#### 3.2 Delivery/Performance Schedule

May 27, 1992: Last day to approve substitutions

May 27, 1992: Music tape is due for approval

June 25, 1992: Fireworks may be delivered no sooner than this date

June 26, 1992: 11:00 a.m. -Motor tubes, sand and any other set up requirements must be ready for inspection

June 27, 1992: 4:00 p.m. - The entire display shall be loaded, fused, covered and ready to shoot

9:15-9:40: Fireworks display

June 28, 1992 4:00 p.m - Cleanup to be completed

#### 3.3 Contract Administration:

A Contracting Officer's Representative (COR) will be assigned within 10 days after award of contract. The contractor will receive notification identifying the representative's name, title, location, telephone number and what the COR is authorized to do. At a minimum, the COR will be responsible for inspection and acceptance.

#### MARKET REPORT

#### **Fireworks**

#### I. Background

A museum will be erected to commemorate the women and men who served in the Persian Gulf on behalf of our country during the Desert Shield/Storm Operation. A dedication ceremony for the museum is planned and will conclude with a 30 minute fireworks display.

The Contractor will be required to provide labor, material, and equipment for presentation of an innovative and attractive aerial fireworks display. Program objective shall be to create a spectacular, musical continuous-fire aerial display visible to an audience viewing from many area vantage points not immediately adjacent to the discharge site. To achieve this objective, the contractor is urged to include as many high bursting pieces as possible, allowing for appropriate layering and balance of the overall program with no perceptible breaks or gaps in the display.

#### II. **Schedule**

The fireworks display is scheduled to commence at 9:15 pm on June 27, 1992 unless modified in writing by the Contracting Officer's Representative (COR) at the launch/discharge site.

In the event of inclement weather, the display will be rescheduled for June 28, 1992. The decision to postpone the display will be made by the COR.

The contractor will be required to allow time for adjustments to the set-up if required. All the mortar tubes shall be set-up, fastened together and any foundation sand in place by 11:00 am on June 26, 1992.

#### III. **Potential Suppliers**

The attached mailing list was developed using sources identified in the Thomas Register, Donnally Procurement Directory and by contacting the National Park Service in Washington, D.C. and Disneyworld, Florida.

Other display sources were identified by the following fireworks manufacturers:

Illinois Fireworks Co., Inc. Burnett Fireworks Co., Inc. P.O. Box 792 3502 - T N. Washington St. Danville, IL P.O. Box 1743

Enid, OK

New Jersey Fireworks Mfg. Co.

P.O. Box 118 Vitale Fireworks Manufacturer Company Vineland, NJ P. O. Box 3 New Castle, PA

Ohio Fireworks Manufacturering Company Rock Hill Place Elkton Sparkler Co Inc./M/D

Bellaire, OH P.O. Box F

North East, MD 21901

#### IV. Distinguishing Characteristics

Proposal shall focus on aerial display only; ground displays and set pieces shall not be considered, and no parachute shells of any type shall be allowed. The fireworks display shall include approximately 3,000-3,500 individual shells. Suggested numbers of shells are provided as follows. (These are to be regarded as guidelines, however, innovation and creativity on the part of the contractor, contributing to the enhancement of the program, is encouraged.)

# Shell Size Approximate Number 10" - 12" shells 90-100 6" - 8" shells 1800-2100 3" - 6" salutes 450-530 4" - 5" shells and candles 600-700 3" shells - Finale only 60-70

#### V. Market Prices

\$75,000 was allocated on the PR for this requirement. A telephone survey of prospective offerors revealed prices for a 30-35 minute display ranged from \$62,000 to \$83,000. The prices paid by the National Park Service increased approximately 6% annually for the last three years July 4 ceremonies were as follows:

July 4,	1989	\$64,000
July 4,		\$68,000
July 4,	1991	\$72,800

The fireworks display to be used for the dedication ceremony will be similar in scope and length of time. Therefore, the \$75,000 is considered reasonable when compared to current market prices.

#### VI. Trends in Supply and Demand

Prices appear to be most competitive during the July 4 time period Unfortunately, this is the peak period and most companies have been booked a year in advance. The source list developed includes all firms that have indicated an interest in responding to the requirement.

The shells have been improved to lower the risk of injury. Qualified operators are required to take a safety course twice annually for which they receive a certificate for successful completion.

#### VII. Commercial Terms:

Most companies manufacture, import and distribute fireworks and the majority of sales have been on a firm fixed price basis. The companies provide insurance and furnish a performance bond equal to 100% of the contract price.

Proper storage of live loads and overall safety in conducting fireworks displays must be in accordance with the Fireworks Safety Act of 1988 and the National Fire Protection Association Standard 1123-1982, respectively.

Substitutions are not usually made unless approved by the customer at least 30 days prior to the date of the fireworks display. Failure to provide exact brand, size, and quantity of shell as submitted in final proposal will result in reduction in payment.

Deficiencies greater than 1 percent in the number, quality, and/or sizes of shells furnished usually result in nonpayment for said shells at the contract price plus assessment of liquidated damages in a specified amount which will be deducted from the final contract payment.

The contractor is responsible for the complete set-up and cleanup of the display and supplying all necessary materials. The contractor will furnish qualified operators for set-up, launch and take down and abide by all Federal, state, local and Office of Parks & Recreation regulations which apply to handling pyrotechnics.

The contractor is responsible for cleanup of the launch/discharge site to include: cleanup of shell fragments, bits of fusing, and any hazardous material; gathering sand from the discharge area into piles for proper removal by the customer.

The customer normally furnishes:

- 1. Safety fence/rope
- 2. Sand (maximum 30 tons; requirements exceeding 30 tons are the responsibility of the contractor)
- 3. Supplemental site security when live loads are moved onto the firing site
- 4. Telephone on site (local calling service only)

#### VIII. Concerns About Quality

The improved shells are being used by all vendors in accordance with the Fireworks Safety Act of 1988. There are fewer accidents at the larger, controlled fireworks displays since the passage of this law. However, 95% of fireworks related accidents over the past five years happened to inexperienced individuals (children and unqualified, untrained adult consumers). Qualified operators are essential in this business. Therefore, companies have a responsibility to provide adequate training programs and are required by law to provide safety training courses.

The shells are tested by a performance detector sensor. The shells that do not meet the minimum performance standard are disposed of in accordance with company policy.

#### IX. Acquisition History:

There are no previous procurements for fireworks displays.

#### Fireworks Source List

Atlas Display Fireworks 15-T Hamilton CT. P.O. Box 371 Jaffrey, NH

Extravaganza, Inc. 191 Halethorpe Farms Rd. Halethorpe Va 21227

Bursting Light Display 1101 Southlawn Avenue Dasboro, DE 19939

Creative Fireworks Shows 5606-B General Washington Drive Alexandria, VA 22306

**TOPIC: SERVICES** 

Reference: Introduction, TR Pg. 5-3

**Objective:** At the completion of this introduction, you should be able to:

• define service contracts

• recognize the policy on service contracts

• recognize the significance of the Service Contract Act

Time: TBD

**Method:** Inquiry/case study

#### LESSON PLAN

Ref. Steps In Presenting The Topic

**Instructor Notes** 



#### • Question:

Why do you need to know whether the requirement is for a service or a supply?

**Suggested answer**: Because the entire acquisition strategy and methodology is affected by this classification. Generally, services require more tasks than supplies.



#### • Question:

What is a service contract?

**Answer:** A contract that directly engages the time and effort of a contractor whose primary purpose is to perform an identifiable task rather than to furnish an end item of supply.

TR 5-3

## a. Explain the policy on service contracts.

- 1. Agencies should rely on the private sector for commercial services.
- 2. Contracts cannot be awarded for the performance of a Government function.
- 3. Consider and compare the relative costs of Government and contract performance.
- 4. Nonpersonal service contracts are prohibited unless authorized.

Ref. Steps In Presenting The Topic Instructor Notes



#### Question:

What is the significance of the Service Contract Act?

**Answer:** It provides for minimum wages and fringe benefits as well as other conditions of work under certain types of service contracts exceeding \$2500.



#### Question:

How long can service contracts last?

Answer: Five years.

#### b. Direct students' attention to the Flowchart of Steps in Reviewing Purchase Requests for Services.

Step 1: Identify requirements for services

Step 2: Determine whether the required services are personal or nonpersonal.

Step 3: Determine if the requirement is for advisory & assistance services.

Step 4: Determine whether to restrain the awardee from competing for follow-on contracts.

TOPIC: SERVICES

**Reference**: Chapter 5, Pg. 5-5 to 5-7

**Objective**: When you finish this lesson, your students should be able to:

• identify requirements for services

Time: TBD

**Method:** Inquiry/case study

#### LESSON PLAN

Ref.

**Steps In Presenting The Topic** 

Instructor Notes



## a. Show VG 5-1: Services. STEP 1 - Identify requirements for service.

**Explain:** A service is essentially labor intensive whose <u>principal purpose</u> is the delivery or investment of people's time rather than an end-product that you would procure in a requirement for supplies. However, there are requirements for both supplies and services.

<u>State</u> that it is not always a simple task to identify a requirement as a service.

A requirement is considered services when the Government is predominantly paying for time as opposed to the cost of physical assets. Does the requirement ask the contractor to perform a task or does it ask for an end product only?

Ref.	Steps In Presenting The Topic	Instructor Notes
	Provide examples of describing a requirement as a supply and as a service.	
	Office products - are considered supplies when purchasing the actual products. It would only be considered service when you are hiring a firm to provide the agency the supplies.	
	A cellular phone - is considered supply when you purchase the phone; if the predominant requirement is the use of the phone system, it is a service.	
	<u>Ask</u> if everyone understands the difference between service and supply.	
	State: Remember that a requirement is considered services when the Government is predominantly paying for time as opposed to the cost of physical assets.	
	A service is essentially labor intensive whose <u>principal purpose</u> is the delivery or investment of people's time rather than an end-product.	

TOPIC: SERVICES

**Reference**: Chapter 5, Pages 5-7 to 5-9

**Objective**: When you finish this lesson, your students should be able to:

determine if services are personal or nonpersonal

Time: TBD

Method: Lecture

#### LESSON PLAN

Ref. Steps In Presenting The Topic

**Instructor Notes** 



## a. Show VG 5-2: Services. STEP 2 -Determine if services are personal or nonpersonal



#### • Question:

What is the difference between the two?

**Answer:** The difference is whether the contractor's personnel are subject to the direct supervision and control of Government officials. If they are, it is a personal service.



#### Question:

Which service is the most commonly procured by the Government and why?

**Answer:** Nonpersonal services because agencies must have specific statutory authority to award contracts for personal services.

Ref.	Steps In Presenting The Topic	Instructor Notes
TR 5-8	State: There are functions that involve activities which require either the exercise of discretion in applying Government authority or the use of value judgment in making decisions for the Government.  These functions are:	
	<ul> <li>criminal investigations</li> <li>prosecutions and other judicial matters</li> <li>management of Government programs requiring value judgment</li> <li>management and directions of the Armed Services and the national defense</li> </ul>	
	Any requirements for these functions are considered personal services.	
	At the bottom of TR 5-8 are factors you should consider in determining whether a government employer-contractor employee relationship exists. (SEE NEXT PG)	

Ref. Steps In Presenting The Topic Instructor Notes

Walk the students through this list.

#### TR 5-8

#### DETERMINING FACTORS FOR PERSONAL SERVICES

- 1. Performance on site
- 2. Principle tools and equipment furnished by the Government.
- 3. Services are in furtherance of assigned function or mission.
- 4. Civil service personnel are performing comparable services.
- 5. The service will be needed beyond one year.
- 6. Requires Government direction, directly or indirectly

**Explain**: Keep these factors in mind because if any are present, you will have to <u>carefully review</u> the **overall** requirement to determine if the service is personal in nature.

These factors are only guidelines for assessing whether or not a requirement is personal in nature.

Ref.	Steps In Presenting The Topic	Instructor Notes
TR TR 5-10	b. Take a look at Exhibit 5-4 on TR 5-10 which lists Factors That Tend to Characterize Services as Personal Rather than Nonpersonal	
	Walk the students through the factors below:	

#### FACTORS THAT TEND TO CHARACTERIZE SERVICES AS PERSONAL RATHER THAN NONPERSONAL

- 1. Government can obtain civil service employees to do the job, or whether, on the other hand, the contractor has specialized knowledge or equipment that is unavailable to the Government.
- 2. Services represent the discharge of a Government function that calls for the exercise of personal judgment and discretion on behalf of the Government.
- 3. Requirement is continuing rather than short-term or intermittent.
- 4. Government reserves the right to assign tasks to and prepare work schedules for contractor employees during performance of the contract. (Note: However, that at the inception of a nonpersonal services contract, the CO may incorporate work schedules for the contractor or may establish a time period for performance of orders).
- 5. Government retains the right (whether actually exercised or not) to supervise the work of the contractor personnel, either directly or indirectly.
- 6. Government reserves the right to supervise or control the method by which the contractor performs the service, the number of people employed, and the special duties of individual employees.
- 7. Government will review performance by each individual contractor employee, as opposed to reviewing a final product or service on an overall basis after completion of work.
- 8. Government retains the right to have contractor personnel removed from the job for reasons other than misconduct or security.
- 9. Contractor personnel are used interchangeably with Government personnel to perform the same functions.
- 10. Contractor personnel are integrated into the Government's organizational structure.

Ref.	Steps In Presenting The Topic	Instructor Notes
	Give the students the following examples of personal and nonpersonal services.	
	Ask: Is this a personal or nonpersonal service?	
	1. A receptionist in a Government office under Government supervision.	
	Answer: Personal	
	2. A janitorial company hired to clean Government offices.	
	Answer: Nonpersonal	
	3. A private detective company investigating Government employees for the Government.	
	Answer: Personal	
	4. A CPA performing annual audit functions for a federal agency.	
	Answer: Nonpersonal	
?	• Question:  Does everyone understand the difference between personal and nonpersonal services?	
	Let's do a case study.	

Ref.	Steps In Presenting The Topic	Instructor Notes
O <sub>G</sub>	c. Assign Case Study 5-1. Personal or Nonpersonal?	
CE 5-3	This is a group exercise.	
TR 5-7 - 5-10	Explain the groups are to:	
	Underline the phrases or terms that make this requirement a personal services	
	2. Identify which of the six factors apply	
	3. Rewrite the requirement as a nonpersonal service.	Make sure everyone
	Allow students 15 minutes to complete this exercise.	understands what they are supposed to do before they
	<u>Call</u> on one group to identify the phrases	begin.
	<b>Select</b> another group to identify the applicable factors	
	Select a third group to read the requirement rewritten as a nonpersonal service.	

#### SUGGESTED SCHOOL SOLUTION FOR CASE STUDY 5-1

#### **Security Guard Services:**

#### Personal Services

A requirement for 25 guards is needed to provide security service <u>at the Federal Building</u>, 111 West End Street on an <u>ongoing basis</u>. The 25 guards will <u>report to the Federal Officer Security Chief</u> in the Security Office in Room 10. There the guards will be <u>given their uniforms</u>, <u>walkie talkies</u>, <u>security equipment</u>, <u>and revolvers</u>. <u>Assignments</u> will be <u>made</u> by the Federal Officer Security <u>Chief</u>. Each guard is to perform the functions as required by the assignment. At the end of each day, <u>the guard will receive his daily performance evaluation from the Chief</u>. If a positive evaluation was made, the guard may return the next day for another assignment.

#### Factors:

- 1. Performance on Site
- 2. Principle tools and equipment furnished by the Govt.
- 3. The service will be needed beyond one year.
- 4. Requires Government direction, directly or indirectly

#### Factors 5 & 6 do not apply.

#### Recast as a Nonpersonal Services:

A requirement for 25 guards is needed to provide security service at the Federal Building, 111 West End Street for one year with two option years. The security needs will be finalized by the Federal Officer Security Chief. The contractor shall be notified by 4:00 p.m. of the next day's requirements. The contractor shall be responsible for providing coverage based on the assignments. The contractor is to provide all uniforms and other equipment. The guards' work schedule (including breakfast, lunch, or dinner and other breaks) will be provided in the contract. Each guard is to initial the work schedule as assignments are completed and the original is to be returned to the contractor. The Government may retain a copy for their files.

Ref.	Steps In Presenting The Topic	Instructor Notes
	d. Summarize Case Study 5-1	
	State: As you have learned, you must read the statement of work carefully to determine if it is a personal services requirement.	
?	• Question: Why is it important to determine if a service is personal or nonpersonal?	
	Answer: Agencies must have specific statutory authority to award contracts for personal services.	
?	• Question: What should you do when you have doubts about whether a requirement is a supply or service or is personal or nonpersonal?	
	Suggested answers: Consult your contracting officer or legal counsel. The Office of Personnel Management (OPM) may be contacted if you are still having difficulty. Document your findings in the contract file.	
?	• Question: What should you do if the requirement has been determined as personal services?	
	Answer: Return the PR to the requiring activity to be rewritten in nonpersonal terms unless procurement is authorized by statute.	
?	• Question: Who do you think the RA will turn to for help?	
	Answer: The Contract Specialist	

**TOPIC: SERVICES** 

Reference: Chapter 5, TR pages 5-11 to 5-13

**Objective**: When you finish this lesson, your students should be able to:

• Determine if service is advisory or assistance

Time: TBD

**Method:** Inquiry/case study

#### LESSON PLAN

Ref. Steps In Presenting The Topic

**Instructor Notes** 



a. Show VG 5-3: Services. STEP 3 - Determine if services are advisory and assistance



Question:

What does advisory and assistance services mean?

**Answer**: They are "services to support or improve agency policy development, decision-making, management, administration, and operation of management systems." FAR 37.201 This includes what used to be termed as "consultant services".



PAGE 5-11

### b. Direct students to Exhibit5-5, Types of Advisory and Assistance Services

Let's look at some examples (examples are in chart in TR):

1. **Individual experts and consultants**: persons possessing special knowledge or skill combined with extensive operational experience.

Ref.	Steps In Presenting The Topic	Instructor Notes
	Results are: information, opinions, advice, or recommendations to enhance understanding of complex issues or to improve the quality and timeliness of policy development or decision-making.	
	2. Management and professional support services: advice, training, or direct assistance for organizations to improve efficiency or operations of managerial, administrative, or related systems.	
	<b>Results are</b> : Information, opinions, advice, training, or direct assistance that lead to the improved design or operation of managerial, administrative, or related systems.	

Ref.	Steps In Presenting The Topic	Instructor Notes
Bottom of TR 5- 11 & 5- 12	State: You can only contract for advisory and assistance services if it is essential to the agency's mission to:	

VG 5-6

- 1. Obtain outside points of view to avoid too limited judgment on critical issues;
- 2. Obtain advice regarding developments in industry, university, or foundation research;
- 3. Obtain the opinions, special knowledge or skills of noted experts;
- 4. Enhance the understanding of, and develop alternative solutions to complex issues;
- 5. Support and improve the operation of organizations;
- 6. Ensure the more efficient or effective operation of managerial or hardware systems.

Ref.	Steps In Presenting The Topic	Instructor Notes
<b>TR</b> Pg 5-12	Ask students to turn to TR pg. 5-12, Exhibit 5-6 where they will see activities and programs that are not defined as advisory & assistance services.	



## c. Assign Case Study 5-2: "Advise and Consent"



This is a group exercise.





Page

Explain the groups are to: Identify the requirements in the chart which could be considered as advisory and assistance services by citing the applicable Factor Number in Column 2. If not an advisory and assistance service, write N/A in Column 2. THIS IS A SUBJECTIVE EXERCISE!! The objective of this exercise is for the students to determine if a requirement is A&A services.

<u>Allow</u> students 10 minutes to do this exercise

**Select** a group to provide their solution

# Suggested Solution for Case Study 5-2: "Advise and Consent"

Requirements for:	
ADP telecommunications	N/A
On site report typing	N/A
Preaward survey	3
Payroll	N/A
Electrical/mechanical training materials	5
Computer software	N/A
Study on the efficiency of management	1 or 6
Operation of gift shop	N/A

Determining Factors for Advisory and Assistance Services

- 1. Obtain outside points of view to avoid too limited judgment on critical issues;
- 2. Obtain advice regarding developments in industry, university, or foundation research;
- 3. Obtain the opinions, special knowledge or skills of noted experts;
- 4. Enhance the understanding of, and develop alternative solutions to complex issues;
- 5. Support and improve the operation of organizations;
- 6. Ensure the more efficient or effective operation of managerial or hardware systems.

N/A Not advisory and assistance service

#### READ THIS TO STUDENTS AS THE SCHOOL SOLUTION:

<u>Study on Management Efficiency</u>: Can be Advisory and Assistance when it necessary to obtain outside points of view to avoid to limited judgment on critical issues [FACTOR 1]

<u>Preaward Survey:</u> When the opinions, special knowledge, or skills of noted experts is needed and is not available in the Government to analyze and make recommendations on a company's situation. [FACTOR 3]

<u>Electrical/mechanical training materials</u>: When this requirement is needed to support and improve the operation of organizations and was not provided with the initial purchase. [FACTOR 5]

On site Report Typing, Payroll, and Operation of Gift Shop are not Advisory & Assistance because each requires Day-to-Day Operation of facilities and functions:

<u>Computer software and ADP Telecommunications</u> are not Advisory and Assistance because ADP/Telecommunications functions and related services that are controlled in accordance with FIRMR

Ref.	Steps In Presenting The Topic	Instructor Notes
	d. Summarize Case Study 5-2	
?	• Question: Why should you be concerned with whether a requirement is advisory and assistance services?	
	Answer: Because there are certain prohibitions against using advisory and assistance services.	

Ref. Steps In Presenting The Topic

**Instructor Notes** 



# • Question:

When are you prohibited from acquiring advisory and assistance services?

TR pg. 5-13 VG 5-7

**Ask** students to turn to TR 5-13 top.

# Prohibitions against Advisory and Assistance Services

- 1. Perform work of a policy, decision making, or managerial nature which is the direct responsibility of agency officials.
- 2. Bypass or undermine personnel ceiling, pay limitations, or competitive employment procedures
- 3. Contract for, on a preferential basis, former Government employees
- 4. Specifically aid in influencing or enacting legislations;
- 5. Obtain professional or technical advice which is readily available within the agency or another Federal agency



# • Question:

Could any of the three requirements you identified in Case Study 5-2 as possible advisory and assistance services be prohibited?

**Answer**: Yes, for instance:

Study on Management Effectiveness:

Factor 1 and 5;

Preaward Survey: 1, 2, 5; and Training materials: 2 and 5

Ref.	Steps In Presenting The Topic	Instructor Notes
o <sub>g</sub>	e. Assign Case Study 5-3 "At Your Service"	
**	This is a group exercise.	
<b>XX</b>	<b><u>Direct</u></b> the students to get the three PRs.	
PRs & CE	Allow students 10 minutes to complete the exercise.	
	<u>Tell</u> the students to	
Pg 5-9	Determine if service or supplies;	
	2. Determine if service is personal or nonpersonal services,	
	3. Determine if service is for advisory and assistance services.	

## Solution Case Study 5-3 "At Your Service"

Requirement	Supply	Service	Personal	Nonper- sonal	A & A
Grounds maintenance		X		X	
Credenza	X				
X-ray inspection equipment.	X				
TV surveillance system	X				
Fireworks Display		X		X	

#### Steps In Presenting The Topic Ref.

#### **Instructor Notes**

# **Summarize Case Study 5-3**

**Tell** the students: It is easy to distinguish the type of requirement for the following:

Grounds Maintenance: Service.

Credenza: Supply

X-Ray Equipment: Supply



# **Question:**

What do you do when a requirement covers both a supply and a service such is the case with the fireworks display and the TV surveillance system?

Answer: Determine what is the primary purpose of the requirement. The definition of a service contract is shown as follows:

**Define**: Service Contract

A contract that directly engages the time and effort of a contractor whose primary purpose is to perform an identifiable task rather than to furnish an end item of supply.



# **Question:**

With the definition of a service contract in mind how would you classify the TV Surveillance System?

**Answer**: Supply since the requirement is for a surveillance system not the installation of that system. Installation is incidental to the requirement.



# **Question:**

For the fireworks display: What is the primary purpose of the requirement - The fireworks used in the display or the design & discharge of the display?

**Answer**: The primary purpose is the design of the display since a contractor will be evaluated and will be awarded a contract based on the creative use of a variety of shells and music for entertaining purposes.

Ref. Steps In Presenting The Topic **Instructor Notes** g. Let's review the steps we've covered so far: 1. First you must determine if the requirement is for a supply or service because if it is a service, there are certain procedures you need to follow: 2. If a service, determine whether service is personal or nonpersonal. If personal you may have some problems: determine if authorized by statute or • rewrite in nonpersonal terms 2. Determine if nonpersonal service is advisory & assistance and if so, determine if it's prohibited. If not, you must: take action to avoid any organizational conflicts of interest that: -result in an unfair competitive advantage to the contractor -impair the contractor's objectivity in performing the work. • obtain a statement of need and certifications from the RA, if its not attached with the PR.

• obtain any specific agency approvals

3. Obtain wage determinations when the

Service Contract Act applies

#### **TOPIC: OBTAINING WAGE DETERMINATIONS**

Reference: Chapter 5, TR pgs. 5-15 to 5-17

**Objective**: When you finish this lesson, your students should be able to:

• determine if the Service Contract Act applies

Time: TBD

**Method:** Inquiry/case study

#### LESSON PLAN

Ref.

Steps In Presenting The Topic

**Instructor Notes** 



# a. Show VG 5-8: ObtainingWage Determinations.STEP 1 - Determine if theService Contract Act applies

**Explain**: Wages that will be paid employees is an important factor in service contracts.



# • Ouestion:

Why is it important to worry about what the contractor pays his employees?

**Answer:** Contractors should be prevented from bidding such low prices that they would be relieved of paying the employees the market rates for their occupation and locality (prevailing wage rates).

**Explain**: The Service Contract Act of 1965 was passed to ensure that Government contractors compensate their blue collar and some white collar service employees fairly.

Wage determinations are issued by Dept of Labor and establish the wage rate to be used in Government contracts when the SCA applies.

Ref.	Steps In Presenting The Topic	Instructor Notes
<b>?</b> TR 5- 15	• Question: The SCA doesn't apply to certain occupations; what are they?  Answer: • Executive - a manager • Administrative - one who performs office or non-manual work related to management policies or business	
	operations.  • Professional - one whose duties are of a scientific or artistic nature, or an instructor.	
?	• Question: Does the SCA always apply to every service requirement?	
TR 5- 15	Answer: No, direct the students to page 5-15 in the TR. The SCA also does not apply when:	
13	<ul><li>the contract is under \$2500</li><li>Davis-Bacon applies</li></ul>	
	<ul> <li>(construction/alteration of public building)</li> <li>Walsh-Healey applies (supplies)</li> <li>Communication Act applies (radio,</li> </ul>	
	<ul><li>telephone, telegraph, cable)</li><li>Published tariffs exist (transporting freight or personnel)</li></ul>	
	<ul> <li>authorized by other statutes (public utility, USPS)</li> <li>Contracting for employment providing</li> </ul>	
	direct services	
	<ul> <li>Contract will not be performed in the US</li> <li>Exempted by Secretary of Labor</li> </ul>	

Ref.

#### Steps In Presenting The Topic

**Instructor Notes** 



TR 5-

# Question:

Is the SCA ever applicable to supply contracts?

Answer: Yes, the SCA is applicable to the service portion of supply contracts when the service portion will be **priced separately and the amount exceeds \$2500**. The SCA applies only to that portion.

If the service work is an **incidental** part of contract performance, the SCA <u>does not</u> apply.

Examples of when the SCA applies:

- 1. You purchased a new copier machine and the maintenance agreement. The maintenance portion was priced separately because it's a service and the cost exceeds \$2500.
- 2. You have a requirement for pest controllers for a one-year period with 4 option years for six federal buildings.

Example of when the SCA **doesn't apply**:

You purchased new modular furniture and the contractor was responsible for putting the furniture together



# • Question:

So what is the principal purpose of this requirement?

**Answer**: The principal purpose is the modular furniture.

Steps In Presenting The Topic Ref. **Instructor Notes Question:** What act applies to supply contracts? Answer: Walsh-Healey Act **Question:** How are the wages paid to employees covered by the Walsh-Healey Act? **Answer**: Contractors are required to pay employees the Fair Labor and Standards Act minimum wage rate. Separate wage determinations are not required under the Walsh-Healey Act. **Question:** Can anyone explain what is different about the SCA? Answer: When the SCA applies, the contractor must pay their employees the minimum wages as established by Dept. of Labor. DOL issues a "wage determination" based on • prevailing wage rate for the geographical location where the service will be performed, or • the collective bargaining agreement of a predecessor contractor Wage rates must be at least equal to the Fair Labor and Standards Act minimum wage rate

Ref.

#### Steps In Presenting The Topic

**Instructor Notes** 

#### TR



5-14

# b. Direct the students' attention to the Flowchart of Steps in Obtaining Wage **Determinations**

Walk the students through each step.

Step 1: Determine if the SCA applies.

Step 2: Notify interested parties of the impending acquisition.

Step 3: Prepare requests for wage determinations.

Step 4: Review the wage determination and incorporate it in the solicitation.

Step 5: Update the wage determination.

c. Assign Case Study 5-4:



"Not my Act"

<u>Tell</u> the students to work individually.

**Ask** the students to identify the reason why the SCA does not apply to any of the 7 service requirements.

**Tell** the students they may use their TR Page 5-15 for completing this exercise.

**Allow** students 10 minutes for the exercise

**Randomly select** students to give the answers.

# Solution to Case Study 5-5 "Not My Act"

**Directions:** The SCA does not apply to any of these services. Give the reason why it does not apply.

1. Moving & storage of household goods from Texas to Arizona **Answer:** *Published Tariffs* 

2. Professional Healthcare Personnel (doctors, nurses, and surgeons) **Answer:** *Professional occupation* 

3. Remodel the U.S. Marine barracks to accommodate men & women **Answer:** *Davis-Bacon Act* 

4. Procurement Planning Instructor **Answer:** *Professional Occupation* 

5. Telegraph Services

**Answer:** Communication Act

6. Chief Executive Officer

**Answer:** *Executive Occupation* 

7. Mapping Services for rebuilt Kuwait to be performed outside of the USA **Answer:** Contract will not be performed in U.S.

Ref.	Steps In Presenting The Topic	Instructor Notes
?	• Question:  Does anyone have any questions regarding services that are not covered under the SCA?	
	[Solicit discussion]	
TR PAGE 5-16	d. Direct the students' attention to Exhibit 5-7, Services Covered by the Service Contract Act.	
	Ask the students if they can identify any other examples.	

**TOPIC:** Obtaining Wage Determinations

Reference: TR 5-17

**Objective**: When you finish this lesson, your students should be able to:

Notify Interested Parties under a Collective Bargaining Agreement and Prepare

a wage determination

Time: TBD

**Method:** Inquiry

#### LESSON PLAN

Ref.

Steps In Presenting The Topic

**Instructor Notes** 



a. Show VGs 5-9 and 5-10: Obtaining Wage Determinations.

STEP 2 - Notify interested parties under Collective Bargaining Agreement



• Question:

What is a CBA?

**Answer:** An agreement between a firm and its employees which establishes wages and fringe benefits paid to the employees.



Question:

Who are the interested parties and why do you have to notify them?

**Answer**: The interested parties are the union and the current contractor or incumbent contractor. You are putting them on notice so that the contractor can decide whether to bid again and the employees are notified because of the possibility of losing their jobs.

Steps In Presenting The Topic Ref. **Instructor Notes** STEP 3 - Prepare Wage **Determination Question:** What is a wage determination? Answer: It is the wages and fringe benefits found by DOL to prevail in the locality of performance that contractors must pay its employees for performing a specific service. **Question:** Do you need a wage determination when a collective bargaining agreement exists for the current contract"? Answer: Yes, you would attach the CBA to the request for a wage determination to DOL because if the incumbent doesn't win, the new contractor must pay at least the same wages as was agreed upon by the predecessor contractor for similar services in the same locality.. b. We are about to do a case study on the procedures for requesting wage determinations. The exercise will take you through these steps:

Ref.	Steps In Presenting The Topic	Instructor Notes
	Step 1: Identify skill classifications Step 2: Estimate number in each skill class	
	Step 3: Identify comparable rates for Government employees Step 4: Obtain copy of bargaining agreement Step 5: Identify the places of performance	
	Step 6: Complete SF 98/98a	
CE	c. Assign Case Study 5-5: "Carpet Fresh"	
PAGE	Tell the students to work individually.	
5-11 to 5-17	Ask the students to fill in the missing words in the story.	
TR	<u>Tell</u> the students they may use their TR Pgs 5-17 through 5-20 for completing this exercise.	
Pages 5-17 to	Allow 25 minutes for completing the exercise	
5-20	Randomly select students to give the answers.	
	I	

# NOTE TO INSTRUCTOR: THIS PAGE IS SAME AS STUDENTS SOLUTION TO EXERCISE FOLLOW THIS PAGE

# Case Study 5-5 "Carpet Fresh"

**Directions:** As you read the story, fill in the missing words. You will need to use the Text Reference, pgs. 5-17 through 5-20.

Justine Times is processing a requirement for carpet cleaning services for her agency to continue through the next fiscal year. The current contractor is Herman Carpet Cleaning Co., 349 8th St., Washington, DC 20019. The only thing she knows about carpet cleaning companies is that her Uncle Lou has been in this business all of his life.

The first thing Justine must o	lo is to determine wh	ether a
e	exists. After reviewing	ng the current contract,
Justine learns that a	e	exists and that she must notify
both the		
days. In the notification, Jus		
	dates and ask if t	here are any
to the		
contract.		
increased to\$8.75 and the ca	rpet cleaner is the on e notification indicate	es \$8.75 was negotiated with
Justine now has to determine cleaners needed to perform to building that are carpeted that	he service. The PR in the transfer of the service. The PR in the service. The PR in the service is the service.	indicates 6 floors in one tine contacted the
Justine makes a trip to the		office to obtain the that would be

paid to Government employees if they were response she received was WG-2, step 2, \$	•
Justine obtains a copy of the current contract	
from the ACO who is administering the curr copy of the one attached to the current wage	<del>-</del>
Justine contacts the RA to find out the	of the
building where the services are to be	The RA's
response was 3115 Keystone Drive, Washin	ngton, DC 20040.
On November 15, 1991 Justine compiles all	this information on a
It must be subm	itted within to
to the	prior to issuance of
solicitation.	

Using the information in this story, complete the attached forms.

#### **SOLUTION FOR CASE STUDY 5-5**

Justine Times is processing a requirement for carpet cleaning services for her agency to continue through the next fiscal year. The current contractor is Herman Carpet Cleaning Co., 349 8th St., Washington, DC 20019. The only thing she knows about carpet cleaning companies is that her Uncle Lou has been in this business all of his life.

The first thing Justine must do is to determine whether a

Collective Bargaining Agreement (CBA) exists. After reviewing the current contract, Justine learns that a <u>CBA</u> exists and that she must notify both the <u>incumbent contractor</u> and the <u>agent for the contractor's</u> <u>employees (union)</u> within <u>30</u> days. In the notification, Justine must include all <u>acquisition milestone</u> dates and asks if there are any <u>changes</u> to the <u>CBA</u> since the last contract.

Justine receives a response to the notification that the <u>wage rate</u> has increased to \$8.75 and the carpet cleaner is the only <u>skill</u> classification identified. The notification indicates the \$8.75 was negotiated with Carpet Cleaners and Carpet Layers Union Local 172, 1600 Louisiana Ave., Washington, DC 20022.

Justine now has to determine the <u>number</u> of carpet cleaners needed to perform the service. The PR indicates 6 floors in one building that are carpeted that need cleaning. Justine contacted the <u>RA or incumbent</u> <u>contractor</u> and was told 25 are needed.

Justine makes a trip to the <u>civilian personnel</u> office to obtain the <u>grade</u> and <u>salary</u> that would be paid to Government employees if they were to perform this service. The response she received was WG 2, step 2, \$8.25.

Justine obtains a copy of the current contractor's **CBA** from the ACO who is administering the current contract. The ACO provided a copy attached to the current wage determination number A 36222.

Justine contacts the RA to find out the <u>location</u> of the building where the services are to be <u>performed</u>. The RA's response was 3115 KEYSTONE DRIVE, WASHINGTON, DC 20040.

On November 15, 1991 Justine compiles all this information on a **SF 98/98a.** It must be submitted within **60** to **120 days** to the **Department of Labor** prior to issuance of solicitation.

STANDARD FORM 98	NOTIC	C OF IV	ITENITION TO M	A IZ E		1	NOTICE NO
REV. FEB 1973	NOTICE OF INTENTION TO MA A SERVICE CONTRACT AND RESPONS				NOTICE	1.	NOTICE NO.
U.S. DEPT OF LABOR	A SERVICE CONTRACT AND RESPONS				NOTICE	A	WWW.WW
EMPLOYMENT	(See	(See Instructions on Revers				ļΑ	XXXXXXX
STANDARDS	(500	111511111	itoris on iterers	,,,			
ADMINISTRATION		-					
		2. Es	timated solicitation	on date	(use numerals	s)	
MAIL TO:		Mont	h	Day			Year
ļ		1		15			1992
Administrator			tımated date bıds ıumerals)	or pro	posals to be of	pene	d or negotiations begun
Wage and Hour Division U.S. Department of Lab		Mont	,	Day			Year
Washington, D.C. 202		2	11	15			1992
1			ite contract perfor	rmance	to begin (use	num	
i		Mont		Day			Year
		10		1			1992
5. PLACE(S) OF PERFOMANO	CE		6. SERVICES			ED (a	lescribe)
2115 KENGTONE DRIVE			CARPET CI	LEAN	ING		
3115 KEYSTONE DRIVE WASHINGTON, DC 20040							
WASHINGTON, DC 20040							
7. INFORMATION ABOUT PERFORMA							
A. X Services now performed by	y a B. Serv		v performed by		C. Services r	iot pi	resently being performed
contrctor  8. IF BOX A IN ITEM 7 IS MARKED, C		ral emplo	byees				
a. Name and address of incumber		ACABLE	b. Number(s)	of any v	wage determin	nation	n(s) in incumbent's
Herman Carpet Cleaning C	0.		contract	•	C		
349 8th St.			A 36222				
Washington, DC 20019	1	1 11	. 1	_	DECRON	ICIE	TO NOTICE
c. Name(s) of union(s) if services agreement(s). <i>Important:</i> Attach	are being performed und	ier colle	ctive bargaining				TO NOTICE nent of Labor)
agreements	copies of current applied	ioic con	cerve ourguming		(by Be <sub>F</sub>	, , , , , , , , , , , , , , , , , , , ,	ieni oj Edoor)
Carpet Cleaners and Car	pet Layers Union	Local	172	_			
				Α.			age determination(s)
				-	listed belov	w app	ply to procurement.
9. OFFICIAL SUBMITTING NOTICE							
SIGNED:		DATE		В.	As of this	date,	no wage determina-
Justine Times		11/15	5/01		tion application	able	to the specified locality
				_	and classes	of e	mployees is in effect
TYPE OR PRINT NAME		TELEP	HONE NO.		Б . с		. 1. 1 4 0
Justine Times, Contract	Specialist	(202	3)555-1298	<b>C</b> .			ion supplied, the Ser- ct does not apply (see
10. TYPE OR PRINT NAME AND TITLE OF PERSON TO WHOM RESPONSE IS TO BE SENT AND NAME AND ADDRESS OF DEPARTMENT OR AGENCY, BUREAU, DIVISION, ETC.				attached e			
DIRECTOR OF CONTR	ACTING			D.	Notice ret	urne	d for additional infor-
FEDERAL DEPT. OF A		SER	VICES	-			ched explanation)
552 LANDING BLVD.			, 1025		•		•
I	002			Sign	ed:		
					(	U.S.	Department of Labor)
Attn: Justine Times, Cont	tract Specialist						(Data)
							(Date)

STANDARD FORM 98a  REV. FEB 1973 U.S. DEPT OF LABOR	A SERVICE CONTRACT AND RESPONSE TO NOTICE  (ATTACHMENT A)		11. NOTICE NO.
Employment Standards Adm.			
12. CLASSES OF SERVICE EMPLOYEE	S TO BE EMPLOYED ON CONTRACT	13. NUMBER OF EMPLOYEES IN EACH CLASS	14. HOURLY WAGE RATE THAT WOULD BE PAID IF FEDERALLY EMPLOYED
CARPET CLEANE	RS	25	\$8 75 PER HR

Steps In Presenting The Topic Ref. **Instructor Notes** d. Summarize Case Study 5-5: "Carpet Fresh" **Ouestion:** Is the SF 98/98a the only documents Justine is required to send to DOL? Answer: No, the CBA must be attached, too. **Show VG 5-11** Steps in Preparing a Wage **Determination** Re-emphasize each step **Point out**: Follow agency procedures when preparing wage determinations. DOL will consider providing a wage determination for an agency that covers a specific period (such as annually) if sufficient information can be provided.

# Steps in Preparing a Wage Determination

### STEP PROCEDURE

- 1 IDENTIFY SKILL CATEGORIES
- 2 ESTIMATE NUMBER IN EACH SKILL CLASS
- 3 IDENTIFY COMPARABLE RATES FOR GOVERNMENT
- 4 OBTAIN COPY OF BARGAINING AGREEMENT
- 5 IDENTIFY THE PLACES OF PERFORMANCE
- 6 COMPLETE SF 98 AND 98A

VG 5-11



<u>Tell</u> the students: When processing wage determination requests, make sure you check your agency regulations.

TOPIC: SERVICES

**Ref.**: Chapter 5, TR pgs. 5-23 to 5-24

**Objective**: When you finish this lesson, your students should be able to:

• review wage determinations and update wage determinations when permitted by the contract.

Time: TBD

Method: Lecture

#### LESSON PLAN

Ref.

**Steps In Presenting The Topic** 

**Instructor Notes** 



# a. Show VGs 5-12 and 5-13: Obtaining wage determinations

# STEP 4 - Review the Wage Determination and Incorporate it in Solicitation



# Question:

How long does it usually take to get a response from DOL?

Answer: 30-60 days.



# Question:

What is the effective date of the wage determination?

**Answer:** It is the signed date in the response block.

**State:** If there are any problems with the wage determination, such as if the wages and benefits differ significantly from those prevailing for similar services in the same locality you will either have to appeal DOL when a CBA exists or to the agency labor advisor when there is no CBA.

f.	Steps In Presenting The Topic	Instructor Notes
	Make sure you include DOL's wage determination in the solicitation and contract.	
	STEP 5 - Update Wage Determinations	
	<ul> <li>State: You will update a wage determination when:</li> <li>making a modification</li> <li>exercising an option or extending contract performance</li> <li>multiple yr. contract anniversary dates are passed</li> </ul>	
	b. Ask the class which Purchase Requests for the Desert Storm Museum cover services?	
	Answer: Grounds Maintenance and Fireworks	
	State: I have two handouts for youone on grounds maintenance and the other on the fireworks requirement to read and answer a few questions.	

Ref.	Steps In Presenting The Topic	Instructor Notes
	c. Pass out both Scenario 1 & 2 on Grounds Maintenance & Fireworks.	
	Allow students 10 minutes to complete.	
	Ask one group to give one solution and another group to give the other solution.	

Note to Instructor: This is same as students'.

# Scenario 1: Grounds Maintenance Solution

Chris Washington is the contract specialist and Francis Love is the RA for the Grounds Maintenance requirement.

In processing the PR, Chris looked in the Service Contract Directory of Occupations to identify the skill classification for the type of employees performing under this work. She identified the skill classification as a Grounds Maintenance Laborer.

Since there was no incumbent contractor, Chris did not know how many laborers would be needed. Chris called Francis Love for help.

Francis told Chris only 3 would be used.

Chris was excited. She told Francis because of this they had just saved a bundle of time on this procurement.

# • Question:

Why was Chris so excited and how was time saved?

**Answer**: Wage Determinations are not needed when less than 5 employees (total) will be used under a contract.

# • Question:

What wage rates would apply?

**Answer**: Walsh-Healey Act - minimum wage rates

Note to Instructor: This is same as students'.

#### Scenario 2: Fireworks Solution

Pat Rivers is the contract specialist and Stevie Wonder is the RA for the fireworks requirement.

In processing the PR, Pat looked in the Service Contract Directory of Occupations to identify the skill classification for the type of employees performing under this contract. Pat was unable to identify any occupation that came close to describing the types of service employees for this requirement.

There is no incumbent contractor.

Pat did not know how many laborers would be needed. Pat called Stevie Wonder for help.

Stevie told Pat four display designers and two pyrotechnic operators are needed for the requirement..

# Question:

What action should Pat Rivers take?

**Answer**: Ask DOL if the employees should be considered professionals. If they are, the SCA doesn't apply. If they aren't, follow the procedures for requesting a wage determination.

Ref.	Steps In Presenting The Topic	Instructor Notes
	b. Summarize Lesson 5	
	The steps we covered in reviewing PRs for services are:	
	<ul> <li>Step 1: Identify requirement for services.</li> <li>Step 2: Determine if services are personal or nonpersonal.</li> <li>Step 3: Determine if services are advisory and assistance.</li> <li>Step 4: Determine if the Service Contract Act applies.</li> <li>Step 5: Notify interested parties under CBA.</li> <li>Step 6: Obtain wage determination.</li> <li>Step 7: Review wage determination and incorporate into solicitation.</li> <li>Step 8: Update the wage determination.</li> </ul>	
	Step 8: Update the wage determination.	

**TOPIC: SOURCE LISTS** 

**Reference**: Introduction, TR Page 6-3

**Objective**: When you finish this introduction, your students should be able to:

• define required sources

Time: TBD

**Method:** Inquiry

#### LESSON PLAN

Ref. Steps In Presenting The Topic Instructor Notes

**Explain**: Up to this point, we have been processing PRs with the presumption that commercial sources will be solicited.



# • Question:

Must you fulfill your requirements through the open market every time?

**Answer**: No, there are required and mandatory sources.



# Question:

What are required sources?

**Answer:** They are mandatory suppliers that provide commercial-type products and services to Government agencies.



# Question:

When is the best time to look up these required sources?

**Answer:** Whenever you get a PR, you must check the required sources **before** going out on the open market.to determine if any of them can satisfy the requirement Identifying required sources should be a part of market research.

Ref.	Steps In Presenting The Topic	Instructor Notes
?	• Question: Why must you check the required sources first?	
	Answer: Required or mandatory sources are often the least costly and most efficient means of obtaining supplies/services for the Government.	
TR PAGE 6-4	a. Direct the students' attention to the Flowchart of Steps in Identifying Required Sources	

TOPIC: SOURCE LISTS

Reference: Section 6.1, TR pages 6-5 and 6-6

**Objective**: When you finish this lesson, your students should be able to:

• determine if required sources exist

**Time**: To be determined after pilot

**Method:** Lecture/Case study

#### LESSON PLAN

Ref.

**Steps In Presenting The Topic** 

**Instructor Notes** 



## Show VG 6-1: Source a. **Lists: Required Sources** STEP 1 - Check required sources

Explain: In order to check required sources, you should at least know what the required sources are.

CE



6-3

#### Assign Case Study 6-1: a. "Name that Source"

Tell the students to close their TRs and turn to CE 6-3.

**Direct** the students to identify as many required sources as they can under Column No. 1. This is an individual exercise.

**Advise** the students there is to be NO TALKING OR LOOKING IN YOUR TEXT REFERENCE.

**Allow** students **5** minutes to complete this assignment.

This page is at it appears in the students' CE Book. Solution follows next page - Item C.

# Case Study 6-1 "Name That Source"

Column No. 1	Column No. 2

Ref.	Steps In Presenting The Topic	Instructor Notes
	State: Now that you have listed as many required sources as you could remember, let's hear how well you did.	
	<u>Call</u> on students randomly to identify the required sources.	
<b>4</b> 2	Write the sources on the blackboard as the source is identified by the students.	
	c. Provide Solution to Case 6-	
	Add any source the students miss.  These are the 10 required sources:  •Agency Inventories  •Excess Personal Property  •Federal Prison Industries (FPI)  •Committee for Purchase from the Blind & Other Severely Handicapped  •Government Wholesale Suppliers (GSA, DLA, VA)  •Federal Supply Schedules  •William Langer Plant  •Government Printing Office  •Bureau of Mines  •GSA Specific Programs (Public Litilities Leased Motor Vehicles and	Note: NISH formerly was called "National Institute for the Severely Handicapped". Now NISH goes by the initials only.
Pages 6-5 to 6-7	Utilities, Leased Motor Vehicles and ADP)  Direct the students' attention to their TR, Section 6.1.1. Descriptions for each source are provided.	of the NIB/NISH supply items are obtained through the GSA Wholesale System(Supply Catalog)
	Entertain questions from students on the descriptions.	

Ref.

## **Steps In Presenting The Topic**

**Instructor Notes** 

# CE



# d. Continue Case Study 6-1

<u>**Tell**</u> the students to close their Text Reference.

This is a group exercise.

**Ask** them to provide one example of a product or service for each required source in column 2.

<u>Allow</u> the groups 10 minutes to complete the exercise.

<u>Leave</u> list on chalkboard showing 10 sources.

<u>Call</u> on groups randomly to provide an example.

Now let's see how well you did. You should be able to recognize these required sources.

TR



TR 6-10 thru 6-15 e. Summarize Case Study 6-1 by directing the students to Exhibit 6-3 and 6-4

Walk the students through the two exhibits.

# INSTRUCTOR Notes Steps In Presenting The Topic Ref. Explain: The first exhibit (two pages) REQUIRED SOURCES FOR **SPECIFIC COMMODITIES** covers the specific items as shown in the first column: • Public Utilites • Printing and Related Supplies Motor Vehicles • Surplus Strategic and Critical Materials • Helium • Jewel Bearings The <u>second</u> column "Required Source" provides the mailing address and phone number for the required source. The third column "Publication" provides the publication you need before ordering from the required source. The publication provides valuable ordering data and other information. The fourth column identifies what the circumstances must be for NOT using the required source. The fifth and final colum for this exhibit cites the domentation you must have to support any decision NOT to use the required source. **Allow** time for students to raise any questions or concerns before moving on the

next exhibit.

#### Ref. Steps In Presenting The Topic Instructor Notes

Explain: The second exhibit (four pages): REQUIRED SOURCES FOR COMMON USE ITEMS covers commercial and comercial-like supplies and services as shown in the examples in column 1.

The <u>second thru fifth</u> columns provide the same information as in the previous exhibit.

The <u>sixth</u> and final column shows the priority order for using a required source. Since many same or similar items and services are provided by multiple required sources, a priorty order was established. Priority is listed in ascending order (1 being the first source to be used and 7 the last source). When N/A appears, the source is not required and should be treated the same as an open market source.

# f. Provide the students with an opportunity to use the Exhibits.

<u>Tell</u> the students to identify which of the required sources should they consider if they were purchasing a <u>Table</u> for their supervisor's office.

You should list all sources that may be able to provide the table.

Remember: Order from the correct required source, if available, before entertaining other sources.

Ref.	Steps In Presenting The Topic	Instructor Notes
Kei.	Steps in Presenting The Topic	Instructor Notes
	Note to Instructor: As students name	
	sources, write them on the board or the	
	flipchart.	
	<ul><li>Answer: At a minimum, the following sources should be considered in this order:</li><li>Agency Inventories</li></ul>	
	• Excess Property	
	<ul><li>Federal Prison Industries</li><li>NIB/NISH</li></ul>	
	Wholesale sources - GSA	
	Federal Supply Schedules Program	
	Turn to Appendix B so that we can find that table in there.	
	Remind the students that the examples of products/services for the required sources in the chart are not all inclusive; therefore, when they return to their job, they should look through the publications to determine if the requirement can be satisfied by a required source.	
TR 6-7	g. Show VG 6-2: Source Lists: Required Sources STEP 2 - Determine if	
	required source can meet the	
	need.	
	Explain: Before you place an order with a required source, make sure there are no reasons why the source should not be used.	

Ref.	Steps In Presenting The Topic	Instructor Notes
TR 6-7	These are the exceptions to the use of required sources:  •Product/service does not meet the minimum requirements •Delivery terms are unacceptable •Value of the requirement is outside established threseholds.	
	You can enter into an interagency agreement with another Federal agency, under the authority of the 1932 Economy Act, as amended, for the provision of goods and services when:  1. Only another agency can supply, or 2. Cost comparison has verified that other agency is the best source.	
	State: Let's talk about that table again. Hypothetically speaking, let's assume the table you needed was not available through agency inventories or excess property. Who would you order from?  Answer: FPI	
? TR	<ul> <li>Question:         <ul> <li>What should you do if the open market price is cheaper than the required source? which leads us to our next step.</li> </ul> </li> <li>h. Show VG 6-3: Source         <ul> <li>Lists: Required Sources</li> <li>STEP 3 - Check prices against open market</li> </ul> </li> </ul>	
TR 6-8		

Ref.

Steps In Presenting The Topic

**Instructor Notes** 



# TR



i. Show VG 6-4: Source Lists: Required Sources STEP 4 - Place Order with Required Source

**Explain**: Even though a source is required and you were unable to identify a reason for not using the required source, you may not be obligated to use that source if you can show the requirement can be obtained at a lower price from the open market.

Going to the open market for a lower price when a required source exists is limited to:

- -Areawide contracts for public utilities
- -ADP Schedules
- -Federal Supply Schedules (MAS only ) (multiple award schedules)
- -Federal Prison Industries

**Explain**: After you have determined which required sources can provide the requirement (based on priority), place the order in accordance with the procedures prescribed by the required source.

Steps In Presenting The Topic Ref. **Instructor Notes Question:** Should you check the required sources for any of the requirements on the three PRs we're working with? **Answer**: Yes, all requriements. CE Assign Case Study 6-2 "Check Me Out" 6-5 This is a group exercise. The students are to use Appendix B, Procurement List. **Walk** students through the Appendix. Allow 20 minutes for the students to complete the exercise **<u>Direct</u>** the students to get their Purchase Requests covering the Grounds Maintenance and Security Systems. **Call** on students at random to provide their

solution.

This page is as it appears in the CE Book.

# CASE STUDY 6-2 Solution "Check Me Out"

#### Scenario:

Pat Rivers has completed her review of all the required sources for the fireworks display. She did not find any required sources that would be able to provide this requirement.

Pat decided not to check required sources for the X-Ray equipment since this requirement was sole source and a justification was being submitted by the requiring activity.

Only the grounds maintenance requirement, the TV surveillance system and the credenza remain to be checked. Some sources had been considered and discounted. Pat Rivers has put together a package of the remaining required sources for review as follows:

- 1. The Procurement List
- 2. Schedule of Products made in Federal Penal and Correctional Institutions
- 3. Excerpts from the GSA Supply Catalog
- 4. Federal Supply Schedules

**Directions:** By using Appendix B in your CE book, identify which required source(s) provides products or services that meet your need.

1. Is there a required source established for the requirements?

Requirement	YES/NO	Required Source(s)
Grounds Maintenance	YES	NISH
Credenza	YES	NISH, FPI, GSA
		Supply Catalog
Surveillance equipment	YES	Federal Supply Catalog

2. If there is more than one source, which source must you order from?

Requirement	Number of Sources	Priority
Grounds Maintenance	1	N/A
Credenza	3	FPI
Surveillance equipment	1	N/A

# Steps In Presenting The Topic Ref. **Instructor Notes Tell** the class: Placing orders from required sources will not be covered in this class. For the purposes of this course, identifying a requirement as being available through a required source completes the requirement, therefore: 1. Grounds Maintenance is considered complete 2. The credenza is considered complete The requirements still remaining are: 1. Fireworks display 2. Surveillance Equipment 3. X-Ray Equipment Now let's review the steps in identifying required sources. **Step 1**: Check required sources. **Step 2**: Determine whether the required source(s), if any, can meet the need. **Step 3**: Check schedule prices against

open market prices for the identical product. **Step 4**: Order from the required source.

TOPIC: SOURCE LISTS: COMMERCIAL SOURCES

Reference: Section 6.2, TR Pages 6-17 thru 6-22.

**Objective**: When you finish this lesson, your students should be able to:

• Identify commercial sources and develop a mailing list

Time: TBD

**Method:** Lecture/inquiry

#### LESSON PLAN

Ref. Steps In Presenting The Topic Instructor Notes



## Ouestion:

If there is no established or required source available for your procurement, what will you have to do?

**Answer**: Develop a list of sources located in the open market.



# Question:

Where do you begin?

**Answer**: Review the acquisition history.



# Question:

Can anyone name some documents that help identify potential sources?

#### Answer:

- SF 129
- Sources Provided with PR
- Sources identified in Acq History
- Procurement Planning Directory
- Yellow Pages
- Thomas Register
- Supply Schedules
- PASS (the SBA Procurement Automated Source System)
- Centralized Mailing List

TR



Pg. 6-16

a. Direct students' attention to the Flowchart of Steps in Identifying Commercial Sources

TOPIC: SOURCE LISTS: COMMERCIAL SOURCES

**Reference**: Section 6.2, TR pages 6-

**Objective**: When you finish this lesson, your students should be able to:

Prepare and maintain a commercial source list

Time: TBD

Method: Lecture/Inquiry

#### LESSON PLAN

Ref.

**Steps In Presenting The Topic** 

**Instructor Notes** 



# a. Show VG 6-5: Source Lists: Commercial Sources STEP 1 - Review Acquisition History.

Explain: Names to include on a source list can be gathered from

- -Market research/report
- -Centralized mailing list

<u>Tell</u> the students: Select sources from market research which are:

- 1. Best suited to the procurement and
- 2. will result in maximum competition



# b. Show VG 6-6: SourceLists: Commercial SourcesSTEP 2 - Prepare Source List.

Explain: In developing a source list, what information do you need to include:

- •Names
- Addresses
- Business Size

Your agency may not require the business size.

#### Ref. Steps In Presenting The Topic Instructor Notes



## • Question:

Who should you include on a source list?

#### **Answer**:

- All eligible and qualified concerns who have submitted SF129
- All sources considered capable
- Prospective offerors that have requested past solicitations but have not been placed on the mailing list
- Sources on PR
- Sources indicated in market report

<u>Explain</u>: Source lists should include all sources which are:

- 1. Best suited to the procurement, and
- 2. Will result in maximum competition

# c. Assign Case Study 6-3 "The List"

This is a group exercise.

**Explain** they are to critique the source lists provided in this case study for the fireworks and TV surveillance Systems

<u>Tell</u> students they will need their market reports and PRs to complete this exercise.

<u>Allow</u> 10 minutes to complete this exercise.

<u>Call</u> on students randomly to present their findings.



Pg 6-7

NOTE TO INSTRUCTOR: THIS IS THE SAME AS THE STUDENTS' CE BOOK.

# CASE STUDY 6-3 The List

Pat Rivers has developed her mailing lists to use when soliciting for the fireworks display and the TV surveillance system. Pat did not develop a list for the X-Ray equipment since this requirement is sole source. Pat submitted her mailing lists to the contracting officer for approval.

Pat submitted her mailing lists with her PR files (including market reports) to the contracting officer for approval.

**Directions:** Acting as the contracting officer, compare the PRs and market reports to the mailing lists and identify the problems you find. Write the problems in the appropriate column on the last page of this case study.

### Fireworks Source List

Atlas Display Fireworks 15-T Hamilton CT. P.O. Box 371 Jaffrey, NH

Extravaganza, Inc. 191 Halethorpe Farms Rd. Halethorpe Va 21227

Bursting Light Display 1101 Southlawn Avenue Dasboro, DE 19939

Creative Fireworks Shows 5606-B General Washington Drive Alexandria, VA 22306 Show Stoppers 1543 E. Church Street Frederick MD 21701

Professional Displays P.O. Box 368 Nitro WV 25143

American Images 2161 Webb Street Bellaire OH

Show of Shows 8-D Music Fair Rd Hagerstown MD 21740

# TV Surveillance Systems

Mountain West Alarm Supply Co. P. O. Box 10780 Dept. T Phoenix, AZ 85064 (602) 263-8831

Hirsh Electronics Corp. 1751 - T Langley Avenue Irvine, CA 92714 (714) 250-8888, Ext. 97

Whelen Engineering Co., Inc. Rte 145 Winthrop Rd Chester, CT 06412-1036 (203) 526-9504

Visi-Con, Inc. 749-T Central Avenue Deerfield, IL 60015 (312) 948-0230

Faraday, Inc. 803 S. Maumer Tecumseh, MI 49286 (5177) 523-2111, Ext. 117

RACO (Remote Alarms and Controls) 400 62nd St. Emeryville, CA 94608 1-800-722-6999 415 7658-6713

District Security Services, Inc. 233 -T N. Michigan Avenue (Industrial and Commercail Security Services and Overall Asset Protection Programs) Chicago, IL

Custom Built Security Monitors 1821 Pennsylvania Ave Baltimore MD 21217 Metropolitan International Investigation , Inc. 201-T Padonia Road, W. Timonium, MD

Advance Security, Inc. A Figgie International 2964 Peachtree Road Atlanta, GA

Globe Security Systems, Inc. 2503 Lombard Street (Undercover Investigations) Philadelphia, PA 32100

Sentry Protection Systems Corporation 150 Liverpool Street Each Boston, MA

A-1 Security Systems 8013 Old Branch Avenue Clinton, MD 20735

ADT Security Systems 3621 7th Avenue Charleston, WV 25312

Electronic Equipment Co. 1003 S. Chapel Street Neward, DE 19702

American Sound and Security 12366 Parklawn Drive Rockville, MD 20852

Best Security Systems Co, Inc. Box 767 Millersvile, MD 21108

Day and Nite Home Security Inc. 432 N. Front Street Wheeling WV 26003

### **SOLUTION TO CASE STUDY 6-3**

#### Fireworks:

- 1. Sources included on <u>Purchase Request</u> were not included in the list.
- 2. Business size, phone numbers, and zip codes were not shown.
- 3. Fireworks manufacturers were not included (See market report)

#### TV Surveillance Systems:

- 1. Business Size was not shown
- 2. Some phone numbers and zip codes were not shown.
- 3. Sources included on <u>Purchase Request</u> were not included

Ref.	Steps In Presenting The Topic	Instructor Notes
	d. Summarize Case Study 6-3	
	Re-emphasize to the class:	
	Source lists should include all sources which are:  1. Best suited to the procurement, and 2. Will result in maximum competition	
	You need to include:  •Names, •Complete addresses, phone numbers and •Business Size	
	e. Show VG 6-7: Source Lists: Commercial Sources STEP 3 - Purge Source List.	
TR 6- 18	Explain: Any previous lists used to identify sources for the procurement must be PURGED to include only those firms who:	
	•have demonstrated they are still interested in submitting an offer, or •have not been debarred or suspended	
<u>?</u>	• Question: Must you send a copy to any firm that does not respond to previous procurements?	
	Answer: No, firms not responding after the last two solicitations do not have to be retained on the list.	

Ref.	Steps In Presenting The Topic	Instructor Notes
?	• Question: What must you consider before removing a firm?	
	<b>Answer:</b> The amount of competition that would remain after removal of the firms.	
?	• Question: Is there any procedure for removing names?	
	<b>Answer:</b> Not formally, however, it may be in the Government's best interest to request an explanation from the nonresponding firms before removing them.	
?	• Question: Even after purging, do you have to send a copy of the solicitation to every name on a particularly long list?	
,	Answer: No, but the decision should be based on the dollar value of the proposed contract and how competition will be affected. • Question:	
?	• Question: Which sources do you retain on the list?  Answer: •Previously successful bidder	
	<ul> <li>Propective suppliers who have been added since last solicitation</li> <li>Firms selected for use in a particular acquisiton</li> <li>Sufficient number of small business and labor surplus area firms must be solicited</li> </ul>	
?	• Question: What do you do with the remaining firms on the list?	
	Answer: Rotate the firms.	

Ref.

**Steps In Presenting The Topic** 

**Instructor Notes** 



TR 6-18

f. Show VG 6-8: Source Lists: Commercial Sources STEP 4 - Rotate the List.

**Explain**: You may not always be able to rotate the list. For example,

- 1. When there will **not** be other opportunities for the prospective bidders to be solicited and
- 2. the list **did not** accurately show who was sent solicitations and when.



TR 6-18

# g. Show VG 6-9: Source Lists: Commercial Sources STEP 5 - Update the List.

**Explain**: You update a list by adding new or previously removed firms when:

- 1. firms submit an offer
- 2. Request reinstatement in writing
- 3. file a new solicitation mailing list application (SF-129)
- 4. firm is no longer on the list of exluded parties
- 5. respond to synopses, prebid/preprosal conferences and presolitation notices

Ref.	Steps In Presenting The Topic	Instructor Notes
	Let's recap the steps in identifying commercial sources:	
	Step 1: Review acquisition histories and market research. Step 2: Prepare source list.	
	Step 3: Purge source list.	
	Step 4: Rotate source list.	
	Step 5: Update list.	

TOPIC: QBL, QML, QPL

Reference: Chapter 6, Pg. TR 6-20 thru 6-22

Objective: When you finish this lesson, your students should be able to:

• explain the steps in using qualified lists

**Time**: To be determined after pilot

**Method:** Lecture/inquiry

#### LESSON PLAN

Ref. Steps In Presenting The Topic

**Instructor Notes** 

# a. Define Qualified Lists

Agencies have the authority to establish lists identifying which suppliers' products have been examined and tested for compliance with specification requirements. The qualified products or firms are included on a:

•QPL Federal or Military **Q**ualified **P**roducts **L**ist

•QML Qualified Manufacturer List

•QBL Qualified Bidders List

# • Question:

How do you know when a list is applicable?

**Answer**: To determine if a list is applicable, you must check to see if the specification that requires the use of a qualification standard is listed in:

•GSA Index of Federal Specifications, Standards, CIDS or

•DOD Index of Specifications or Standards



Steps In Presenting The Topic Ref. **Instructor Notes** b. Direct students' attention TR to flowchart of Steps in using **Qualified Lists Question:** If a list applies, are you prohibited from seeking further competition? Answer: No. You are still required to review the list to determine if adequate competition exists. **Point Out**: Prequalifying sources does not alleviate your responsibility to maximize competition. **Explain**: Your market research may reveal many sources are not listed that could provide the requirement. You may also discover the requiring activity may be in the process of evaluating other sources for inclusion on the list. **Question:** How do you obtain additional firms? Answer: 1. Issue presolicitation notice of pending solicitation.

- 2. Develop a separate source list based on the responses.
- 3. Send a copy of the solicitation to all sources: those listed on the Qualified list and those responding to the presolication notice

 Ref.
 Steps In Presenting The Topic
 Instructor Notes



# Question:

What do you do with a firm that responds to the soliciation but is not on the qualified list?

**Answer**: Forward requests to the requiring activity for consideration.

Explain: The names of any firms responding to the presolicitation notice could be submitted even before issuance of the solicitation, especially if time is of the essence.

Whenever a qualified list is applicable to the solicitation you should allow sufficient time for consideration of new sources as follows:

- 1. Before issuance of the solicitation, if you will be contracting by sealed bidding procedures, or
- 2. Between the issuance and award of a contract when contracting by negotiation procedures.

<u>Explain</u>: Offers are required to identify in their bid or proposal if they have been qualified.

Ref. Steps In Presenting The Topic

#### **Instructor Notes**



# Question:

Once a source is on the list, are they forever on the list?

**Answer**: No, firms may be removed from the list after notification under certain circumstances. Sources may be removed when the following has been determined:

- Failure to meet qualification requirement
- Rejected defects not corrected
- No reevaluation upon change of offeror's location or ownership
- Discontinuance of product by manufacturer
- Source request removal
- Condition of meeting qualification was violated
- Revised specification imposes new qualification requirement
- Source listed on Parties Excluded from Procurement Programs
- Performance under contract is otherwise unsatisfactory



# c. Show VG 6-10 Source Lists: Qualified Lists

Let's recap the steps in using Qualified Bidders, Manufacturers, and Products List:

**Step 1:** Verify applicability of a QBL, QML, or QPL to the procurement.

**Step 2:** Forward requests for information on a qualification requirement.

**Step 3:** Screen offers against the QBL, QML or QPL.

**Step 4**: Report conditions which merit removal or mission of the source from the QBL, QMPL, or QPL.

Ref.	Steps In Presenting The Topic	Instructor Notes
	Assign the Open Book	
	<b>Homework Assignment on CE</b>	
	pg. 6-11 to 6-21 and play	
	Jeopardy now or in the	
	morning. Tell the students the	
	homework is due first thing in	
	the morning.	

### OPEN BOOK ASSIGNMENT Instructions

- 1. You are to complete the Open Book Assignment for Lessons 7-10.
- 2. Read the entire chapters carefully before completing this assignment. You may use the TR to answer the questions. Answer each question.
- 3. This assignment will be collected first thing in the morning.

|--|

# OPEN BOOK ASSIGNMENT Chapter 7

No.	Question	Answer
1.	Economically disadvantaged individuals are people whose ability to compete in the free enterprise system has been impaired due to diminished capital and credit opportunities.	True or False.  Answer: True
2.	What is a set-aside?	Answer: Acquisitions reserved exclusively for small business or small disadvantaged business concerns, and/or businesses in labor surplus areas.
3.	The basic rule governing is the "rule of two." Under this rule, the entire amount of an individual acquisition is set- aside if you determine there is a reasonable expectation that:     •offers will be obtained from at least two responsible small business concerns, and that     •awards will be made at fair market prices.	Fill in the blank.  Answer: Total set-aside.
4.	Define class set-aside.	Answer: A class set-aside is the reserving of a class or portion of acquisitions of products or services to be placed with small business concerns.

	Chapter 7			
No.	Question	Answer		
5.	What must you do if you decide not to set-aside a procurement?	Answer: You must prepare a justification to be approved by the SBA procurement center representative assigned to your agency.		
6.	What is the 8(a) program designed to do?	Answer: To assist socially and economically disadvantaged individuals in obtaining a share of the federal procurement dollar.		
7.	8(a) contractors are only capable of filling requirements for spare parts.	True or False.  Answer: False, 8(a) contractors are capable of performing manufacturing, service, and construction type contracts.		
8.	Which small business and/or labor surplus area firms should be considered for your set-aside determination?	<b>Answer:</b> Only the firms that have the capability to perform.		
9.	published by the Office of Management and Budget and are determined by the type of items or services being solicited.	Fill in the blank.  Answer: SIC codes		

No.	Question	Answer
1.	Are there any special documents required when citing one of the seven authorities for other than full and open competition?	Answer: Yes, a J&A and/or D&F.
2.	Under what type of conditions would you consider full and open competition after the exclusion of sources?	Answer: There are three groups of procurements for which you would consider using full and open competition after the exclusion of sources.  1. Necessary to establish or maintain alternate sources.  2. Set-asides for small business and labor surplus area concerns, and  3. 8(a) competition (among eligible 8(a) firms only)
3.	me ans a contract action that is entered into or proposed to be entered into by an agency after soliciting and negotiating with only one source.	Answer: Sole source acquisition.
4.	Why would you synopsize a requirement that has been authorized for other than full and open competition procedures?	<b>Answer:</b> The results of a synopsis may overturn the justification for other than FAOC.
5.	The appropriate approving official is determined by the:	<b>Answer:</b> Dollar value of the requirement (including the cost of any options) and the circumstance.

No.	Question	Answer		
6.	What is the difference between J&A and D&F?	Answer: D&F is a special form of written approval by an authorized official that is required by statute or regulation as a prerequisite to taking certain contracting actions.  •J&A means essentially the same as D&F with the exception of the format.		
7.	A justification may be released to the public upon request.	True or False.  Answer: True.		
8.	Identify which one of the seven authorities apply to the following situations:  •Strategic Defense Initiative •Solar Energy •Agency specific procurements	Answer: Industrial Mobilization		
9.	What should you do if you discover the recommendation has not been adequately justified or if you locate additional responsible sources?	<b>Answer:</b> Notify the requiring activity that you will utilize full and open competition procedures		
10.	Actions to Increase Competition is included in the format for D&Fs.	True or False.  Answer: False, a J&A.		
11.	Which authority can be prepared and approved after award, and why?	Answer: The Unusual and Compelling Urgency authority can be prepared and approved after award when preparation and approval would unreasonably delay the procurement.		

No.	Question	Answer
1.	What are three examples of requirements that do not lend themselves to leasing?	<b>Answer:</b> Perishables, weapons, and spare parts.
2.	When requested by an agency, OMB will assist in lease or purchase decisions.	True or False: Answer: False, GSA will assist.
3.	What is the difference between purchase and lease?	Answer: The difference between lease and purchase is whether or not title is transferred at the time of payment.
4.	What type of requirements lend themselves to leasing?	Answer:  •ADP (automated data processing)  •Material handling and heavy construction equipment  •Automobiles  •Office machines
5.	Should a product that is to be used in a secure area that is totally restricted to Government employees <u>only</u> be leased or purchased?	<b>Answer:</b> Purchased, because leasing companies retain ownership of products and must be accessible to them at all times.
6.	What resources can you use to help you make the decision to lease or purchase?	<b>Answer:</b> Acquisition histories and market data.

Chapter 9

No.	Question	Answer
7.	The Government leases the equipment and at a specified period(s) in the contract, must determine whether to purchase the equipment or return it to the contractor. Generally, the purchase price is reduced by subtracting a predetermined amount already paid as a part of the lease. This describes which one of the following leasing plans:  a. Straight lease b. Lease with Option to Purchase c. Lease to Ownership d. Lease to Buyout	Answer: b.

No.	Question	Answer
1.	What is required by the Buy American Act?	<b>Answer:</b> The Act requires that with certain exceptions, only domestic end products shall be acquired for public use.
2	What are evaluation factors designed to do?	•Maximize competition •Minimize the complexity of the solicitation and the evaluation, •Ensure impartial and complete evaluation of all proposals, and •Facilitate selection of the source whose proposal has the highest degree of realism and whose performance is

T T	Chapter 10			
No.	Question	Answer		
3.	What are five examples of technical evaluation factors?	<ul> <li>Answer: <ul> <li>Understanding the problem.</li> <li>Technical approach or methodology</li> <li>Qualifications of key personnel</li> <li>Experience in performing the same or similar work</li> <li>Management capability</li> </ul> </li> </ul>		
4.	What is the purpose of price related factors?	<b>Answer:</b> Price-related factors are used strictly for comparing offers.		
5.	Why are guidelines and procedures established?	Answer: To:     •fulfill public responsibilities to be impartial and fair,     •avoid protests and delays in performance/delivery, and     •promote competition by establishing and observing "rules of the game."		
6.	provides for the purchase of products produced in designated countries.	Answer: Trade Agreements Act		

	Chapter 10			
No.	Question	Answer		
7.	You can encourage small business participation in a procurement by:  •Dividing proposed acquisitions of supplies and services into reasonably small lots (not less than economic production runs) to permit offers on quantities less than the total requirement.  •Planning acquisitions such that, if practical, more than one small business concern may perform the work, if it exceeds the amount for which a surety may be guaranteed by SBA against loss.	True or False Answer: True.		
8.	What are the three general categories for determining the method of award?	Answer:  1. More than one award 2. Award based on price and price- related factors. 3. Award based on technical evaluation factors.		
9.	Price related factors are added to the contract price.	True or False.  Answer: False, they are not to be added to the contract price.		
10.	When is it best to use a partial set-aside award?	<b>Answer:</b> When no one small business is capable of producing the entire requirement.		

No.	Question	Answer
11.	Which one of the problems may force cancellation of the solicitation?	Answer: Front-end loading
	<ul><li>a. Front-end loading</li><li>b. Unbalanced offers</li><li>c. Inaccurate quantity estimates</li><li>d. Back-end loading</li></ul>	
12.	When are technical evaluation factors used?	<b>Answer:</b> When the quality of the technical performance is important relative to price.

# TOPIC: INTRODUCTION TO LESSON 7, SET-ASIDES AND 8(a) PROGRAM

Ref. Chapter 7, Pg. 7-3

**Objective:** When you complete this <u>introduction</u>, your students should be able to:

- Identify the purpose of the Small Business Act of 1953, as amended
- Define set-aside
- Define the three types of business concerns
- Identify the purpose of set-asides

Time: TBD

Method: Lecture/Inquiry

#### LESSON PLAN

Ref.

**Steps In Presenting The Topic** 

**Instructor Notes** 

a. Collect the homeworkassignment for Lessons 7, 8,9, and 10 from the students.

Ask students if the homework assignment was helpful.

b. Present the setting:



Question:

How many of you have set aside your procurement for small business or participated in the 8(a) program?

[solicit 3 responses and ask which (small business or 8(a)]

c. Let's see how much you remember from your reading last night on this subject.

Ref. Steps In Presenting The Topic Instructor Notes



# Question:

What act mandated a fair proportion of total purchases by the Government be placed with small businesses?

Answer: The Small Business Act:



## Question

How do you ensure a fair proportion of total purchases by the Government will be placed with small businesses?

**Answer:** Reserve acquisitions exclusively for small businesses through set-asides.

<u>State:</u> Describe the three types of business concerns for which procurements may be set-aside.

#### Answer:

- 1. Small business concern is a firm that is:
- organized for profit;
- independently owned and operated;
- not dominant in the field in which it is bidding on Government contracts
- conforms to specific industry criteria defined by the SBA on an industry-by-industry basis
- 2. Small disadvantaged business is a small business that is:
- at least 51 percent owned by one or more individuals who are both socially and economically disadvantaged; or
- publicly owned by a minimum of 51 percent socially and economically disadvantaged individuals and is controlled by one or more such individuals
- 3. Labor surplus area is a firm that is:
- located in an area of concentracted unemployment or underemployment

# Ref. Steps In Presenting The Topic Question: Name two officials that may be involved in making set-aside decisions? Answer: (any two) Representatives of the SBA Representatives of the requiring activity Small business specialist in the contracting office, and CO d. Direct the students to Flowchart of Steps in Establishing Set-Asides. Walk the students thru each block.

**TOPIC: SET-ASIDES AND 8(a) PROGRAM** 

Ref.: Chapter 7, Pg. 7-5

**Objective:** When you complete this lesson, your students should be able to

• Determine if the requirement has already been set-aside.

Time:

Method: Inquiry/Lecture

#### LESSON PLAN

Ref.

**Steps In Presenting The Topic** 

**Instructor Notes** 



a. Show VG 7-1: Set-asides. STEP 1 - Determine if the requirement has already been set-aside.



#### Question:

How do you know if a requirement has already been set-aside?

**Answer:** Your market research and acquisition histories will identify whether previous or similar requirements were set-aside.



#### Ouestion:

What is the name of the set-aside for acquisitions for the same products?

Answer: Repetitive Set-aside



#### Question:

There are two other types of set-asides for small business and/or labor surplus area; name and describe them?

#### Ref. **Steps In Presenting The Topic Instructor Notes** Answer: • Specific procurement: a requirement that was a firsttime buy or one that had not been set-aside previously for small businesses. • Class set-aside: The reserving of a class or portion of acquisitions of products or srvices to be placed with small business companies. True or False: State: Once a set-aside, always a setaside. Answer: False. **Question:** Name three changes that could eliminate the set-aside condition? Answer: (any of these) •Competition no longer exists: •small businesses have been purchased by large business •small business has outgrown its size standard •small business no longer exists •place of performance is no longer a labor surplus area •Product has changed and availability from small businesses is unknown. •Justifications are obsolete that were used for class, repetitive, or 8(a) set-asides.

**TOPIC:** SET-ASIDES AND 8(a) PROGRAM

**Ref:** Chapter 7, Pg. 7-6

**Objective:** When you complete this lesson, your students should be able to

•Identify the number and capabilities of firms eligible for set-asides.

Time: TBD

**Method:** Case Study/Lecture/Discussion

#### LESSON PLAN

Ref.

#### Steps In Presenting The Topic

**Instructor Notes** 



a. Show VG 7-2: Set-asides. STEP 2 - Identify eligible firms.

TR Page 7-6

**State**: In order to identify if there are any eligible firms under a proposed small business set-aside, begin by determining the SIC code and business size standard applicable to the procurement.

**State**: "The SIC code was developed for use in the classification of establishments by type of activity in which they are engaged." **For example:** Manufacturing is a type of activity and so is construction.





Where do you get SIC codes?

**Answer:** From the Standard Industrial Classification Manual issued by the Office of Management and Budget or the requiring activity will provide the SIC code on the PR.

Ref.	Steps In Presenting The Topic	Instructor Notes
	State: Size standards are established by the SBA on an industry-by-industry basis that corresponds with the SIC code.	
<b>?</b>	• Question: Where do you find the size standard that SBA established for each SIC?	
	Answer: In the FAR.	
TR PAGE 7-10	b. Direct students to Exhibit 7-1, Examples of Size Standards Established by the SBA, TR 7-6	

#### EXAMPLES OF SIZE STANDARDS ESTABLISHED BY THE SBA

SIC CODE	<b>DESCRIPTION</b>	SIZE
1781	Water Well Drilling	\$7.0 Million
4971	Irrigation Systems	\$3.5 Million
4491	Marine Cargo Handling	\$12 Million
2273	Carpets and Rugs	500 People
5191	Farm Supplies	100 People
4513	Air Courier Services	1,500 People
	Exhibit 7-1	

#### Ref. Steps In Presenting The Topic

Instructor Notes

**State**: Size standards are based on either number of employees or annual receipts of a company. The dollar amount is based on annual gross receipts and the people represent the total number of employees of a firm.

For example: Look at the Irrigation Systems SIC Code 4971 - Any company whose annual gross receipt is \$3.5 Million or below are considered small businesses.

Look at Farm Supplies SIC code 5191 - Any company employing 100 people or less (including branch or division offices) is considered a small business.



#### Question:

In what way do the size standards for services generally differ from size standards for supplies?

**Answer**: Most of the size standards for services are shown in dollars while standards for supplies are people.



#### Question:

What data do you need to use in determining if a firm is located in a labor surplus area?

**Answer**: The Zip Code for the place of performance of the company.

**State**: Now that you've identified the size standards and SIC codes, you must research and analyze market data to determine whether there are small businesses or labor surplus area firms that meet the standards.

Ref.

**Steps In Presenting The Topic** 

Instructor Notes

TR



PAGE TR 3-9 and 3-11 d. Direct students to Exhibits 3-3, Buyer Market Survey and Exhibit 3-4, Industry Market Survey, TR 3-9 and 3-11, respectively.



#### Question:

Do the surveys include any questions regarding set-asides and set-aside considerations?

Answer: No.



#### Ouestion:

What questions would you add to the Buyer Market Survey?

#### Answer:

- Have you ever set-aside your requirements for small business or labor surplus area firms?
- Have you ever had any experience with small businesses or labor surplus area firms?

**Note to Instructor:** Tell students to add these questions to the Buyer Market Survey.

<u>**Tell**</u> students to go to the Industry Market Survey on TR 3-11.



#### Question:

What questions would you add to the Industry Market Survey?

#### Answer:

- How many employees do you have?
- What are your gross annual receipts?
- Have you had any other federal government contracts? If so, who is the point of contact on of the contract(s)?

**Note to Instructor:** Tell students to add these questions to the Industry Market Survey.

#### Ref. Steps In Presenting The Topic **Instructor Notes State emphatically**: In making your decision to set-aside, only consider those firms that have the ability to perform. **State**: Now you are ready to set-aside your procurement. There are 6 different set aside programs. They are: Answer: TR 7-14 1. Small Busines-Small Purchase & 7-15 This category "automatically" reserves all purchases for competition among small businesses when the purchase: •is not expected to exceed \$25,000, and •is subject to small purchase procedures Total Small Business Set-Aside The basic rule governing total set-aside is the "rule of two." Under this rule, the entire amount of an individual acquisition is set-aside if you determine there is a reasonable expectation that: •offers will be obtained from at least two responsible small business concerns, and that •awards will be made at fair market prices. Partial Small Business Set-Aside Partial set-asides may be established when a total set-aside is not appropriate and the requirement can be divided into two or more economic production runs or lots. At least one small business must be able to furnish one or more lots at fair market prices. 4. Labor Surplus Area (LSA) Set-asides may also be made for the purpose of aiding LSA. Under this program, you may award a set-aside procurement to an LSA concern whether it is a small or large business. Note that, generally, DOD contracts are excluded from this program.

Ref.	Steps In Presenting The Topic	Instructor Notes
	5. Total Small Business/Labor Surplus Area (LSA)  Under this program, you may only award a contract to a small business firm located in a Labor Surplus Area.	
	6. Partial Small Business/Labor Surplus Area (LSA)	
	Under the set-aside portion of the program, you may only award a contract to a small business firm located in a Labor Surplus Area.	
?	• Question: What is the order of preference when considering set-asides for requriements exceeding \$25,000?	
	Answer: 1. Total SB/LSA 2. Total SB 3. Partial SB/LSA 4. Partial SB 5. LSA	
	<u>State</u> : Let's recap what to do when identifying the number and capabilities of firms eligible for set-asides. The steps are:	
	STEP 1: Identify the SIC code and size standard. You get SIC codes from the Standard Industrial Classification Manual issued by the OMB or the requiring activity will provide the SIC code on the PR.	
	Size standards are established by the SBA on an industry-by-industry basis that corresponds with the SIC code.	

#### **Steps In Presenting The Topic** Ref. **Instructor Notes** The size standards are found in the FAR. They are based on either number of employees or annual receipts. The dollar amount is based on annual gross receipts. **STEP 2**: Identify potential small business or labor surplus area firms. **Question:** How do you identify a firm is in a labor surplus area? **Answer:** The zip code of the place of performance. **STEP 3**: Determine whether the small business or LSA firms can meet your needs at a fair market price. STEP 4: Select the most suitable set-aside program. **Question:** Who can name the six set-aside programs? Answer: 1. Small Busines-Small Purchase 2. Total Small Business Set-Aside 3. Partial Small Business Set-Aside 4. Labor Surplus Area (LSA) 5. Total Small Business/Labor Surplus Area (LSA) 6. Partial Small Business/Labor Surplus Area (LSA) e. Present the setting: What if the contracting officer determines not to set-aside a procurement?

Answer: The contracting officer must justify any decision

not to set-aside the procurement.

**TOPIC:** SET-ASIDES AND 8(a) PROGRAM

**Ref.** Chapter 7, Pg. 7-16

**Objective**: When you complete this lesson, your students should be able to:

• Make and justify the non-set-aside decision.

Time:

**Method:** Lecture/Case Study/Discussion

#### LESSON PLAN

Ref. Steps In Presenting The Topic

**Instructor Notes** 



a. Show VG 7-3: Set-asides. STEP 3 - Make and justify the non-set-aside decision.

**State**: Each agency has its own procedure for justifying non-set-aside decisions. Check your agency procedures before preparing any justification.

COs make unilateral decisions to set-aside requirements for small business and/or labor surplus areas,or

SBA procurement center reps can recommend a set-aside for small business. If the CO concurs, this is called what?

Answer: A joint set-aside.



Pages 7-3 b. ASSIGN CASE STUDY 7-1 (this is the only case study in Lesson 7) "Gathering Statistics"

<u>Tell</u> students to take out the remaining 2 PRs (fireworks and TV surveillance).

This is a group exercise.

**Explain** the objective is to determine which set-aside program, if any, to use for the procurement and explain the decision for each requirement.

Ref.	Steps In Presenting The Topic	<b>Instructor Notes</b>
	The case study includes:	
	Pat's Analysis of Sources	
	2. Excerpts from the FAR covering SIC codes and Size Standards	
	3. Questions	
	Allow 30 minutes to complete this exercise.	

#### CASE STUDY 7-1

Pat Rivers corrected her mailing list as required in Lesson 6. Pat must now make the decision whether to set-aside the procurements for the TV surveillance system and fireworks.

Using the SIC Manual, Pat identified the SIC codes for the requirements as follows:

TV Surveillance System (Line item 001): SIC Code 3663 Fireworks: SIC Code 7999

Pat prepared an analysis of the sources identifying for each firm:

- 1. Non-Labor Surplus (NLS) or Labor Surplus Area (LSA) status
- 2. No. of Employees and Annual Gross Receipts
- 3. A brief description of the firm's primary purpose.

Pat has copied the applicable pages from the FAR for locating the size standard.

Note: Size standards are based on numbers of employees or annual receipts.

#### **Directions:**

Using Pat's analysis and the FAR pages, answer the questions on pages 7-6 and 7-9. Make the set-aside decision for the fireworks and TV surveillance system requirements using the information provided in this case study, the text reference, the PRs, and market reports. Follow the directions; do not make any assumptions!

T.V. Surveillance Systems

Source/ZIP	No. of	Annual	Description of Firm
	Employees	Receipts	•
1. Mountain West Alarm	55	.5 M	Provides guard service and
Supply Co./85064			installs alarm systems in
NLS			commercial businesses.
2. Hirsh Electronics/92714	1,000	122 M	Manufactures sophisticated
NLS			equipment
3. Whelen Engineering	10	81.2 M	Designs electrical systems
Co./06412-1036			for DOD major weapons
NLS			systems
4. VisiCon, Inc./60015	26	Not	Retail store selling
NLS		Given	computers, cameras, TVs
			and other video equipment
5. Faraday, Inc./49286	8	Not	Distributor of Electronic
NLS		Given	Components
6. RACO/94608	135	10.8 M	Installs sophisticated
NLS			surveillance equipment in
			large office complexes
7. District Security/60447	16	Not	Provides Industrial and
LSA		Given	Commercial security guard
			service
8. Custom Built/21217	815	205 M	Designs and manufactures
NLS			sophisticated electronic
			surveillance equipment
9. Metropolitan	9	Not	Private investigators
International		Given	specializing in office thefts
Investigation/21218			
NLS			
10. Advance Security, Inc./	1,200	185 M	Manufactures electronic
31589			tracking equipment for DOD
NLS			
11. Globe Security Systems/	1000	215 M	Manufactures electronic
15097			equipment custom built to
NLS			specifications
12. Sentry Protection	225	50 M	Provides security guard
Systems/			service nationwide
01390			
NLS			

#### TV Surveillance Systems (continued)

Source/ZIP	No. of	Annual	Description of Firm
	Employees	Receipts	
13.A-1 Security Systems/	550	Not	Manufacturer of Electronic
21735		Given	Equipment for Fortune 500
NLS			companies
14. ADT Security/25312	18	Not	Installs residential security
LSA		Given	systems
15. Electronic Equipment/	10	Not	Local Retail Sales of Video
19702		Given	and Computer Equipment
NLS			
16. American Sound &	25	Not	Wholesale Distributor of
Security/ 21852		Given	Security Systems
NLS			
17. Best Security Systems	65	15 M	Provides residential security
Co./			guards and burglar systems
21108			
NLS			
18. Day and Night Home	Not	Not	Installs residential burglar
Security Inc./26003	given	given	equipment
LSA			
19. Alarm and Security	800	654 M	Manufacturer of electronic
Systems/13011			surveillance equipment and
NLS			systems (Residential and
			Commercial)
20. Tri-State/29440	1000	123 M	Manufacturer of electronic
NLS			surveillance equipment

1. Which size standard is applicable?

Answer: 750 employees

2. List all firms by number that meet the small business size standard.

**Answer**: 1, 3, 4, 5, 6, 7, 9, 12,13, 14,15, 16, and 17

3. List the firms by number that meet the small business size standard and are located in a labor surplus area.

Answer: 7 and 14

4. List other firms by number that are in a labor surplus area.

Answer: 18

5. List the firms by number that **can** provide the product as the prime contractor. (see the market report for TV surveillance)

Answer: 8

- 6. Should Pat set-aside this procurement? If yes, which set-aside program?

  Answer: NO
- 7. What is the basis for your decision?

Answer: The market report indicates that the electronics companies that design and manufacture the products are the prime contractor. The installation is subcontracted to non-manufacturers such as alarm & security companies. Also, determining small business size is based on number of employees, not annual receipts. The sources to be considered are: Hirsh (Not small); Custom (Not small); Advanced (Not small); Globe (Not small); A-1 Security Systems (Small) Alarm (Not Small) and Tri-State (Not small). None of the firms under consideration are located in a LSA.

Only one small business (A-1) is not sufficient to set the procurement aside.

#### Fireworks

Source/ZIP	No. of	Annual	Description of Firm
1 Atlas Display/02062	Employees 15	Receipts 1.5 M	Designs and presents
1. Atlas Display/03063	13	1.3 WI	fireworks for fairs,
NLS			,
2 E-turn - /22127	26	1 / 1 /	celebrations, etc.
2. Extravaganza/22127	36	14 M	Designs and presents
LSA			fireworks for fairs,
			celebrations, etc.
3. Bursting Light	9	.750 M	Designs fireworks and water
Co./19839			light shows
NLS			
4. Creative	45	3.2 M	Designs fireworks shows.
Fireworks/22306			
NLS			
5. Show Stoppers/21701	32	25 M	Designs and presents
LSA			fireworks for fairs,
			celebrations, etc.
6. Professional	16	3 M	Designs and sets up trade
Display/25143			shows, fairs, etc.
LSA			
7. American Images/43207	22	3.5M	Designs and presents
NLS			fireworks for fairs,
			celebrations, etc.
8. Show of Shows/21740	100	65M	Designs and presents
LSA			fireworks for fairs,
			celebrations, etc.
9. Light Up the	35	22 M	Designs and presents
Night/19805			fireworks for fairs,
NLS			celebrations, etc.
10. Industrial Light	5	.3 M	Designs and presents
Show/06101		.5 171	fireworks for fairs,
NLS			celebrations, etc.
11. Illinois	155	95M	Manufacturers fireworks for
Fireworks/61830	133	73111	Commercial and General
LSA			Public Use
LOA			r uone ose

Source/ZIP	No. of	Annual	Description of Firm
12. Brilliant	Employees 15	Receipts 3 M	Distributor of Fireworks
Fireworks/08222			
NLS			
13. Ohio Fireworks	325	156 M	Manufactures Fireworks:
Co./43880			All kinds
NLS			
14. Burnett	75	20 M	Manufactures Fireworks:
Fireworks/73616			All kinds
NLS			
15. Vitale Fireworks/15367	25	5 M	Manufacturer of fireworks
LSA			
16. Elkton Fireworks Co./	60	22 M	Manufactures Fireworks:
21901			All kinds
NLS			

1. Which size standard is applicable?

**Answer**: \$3.5 million dollars

2. List the firms by number that meet the small business size standard.

**Answer**: 1, 3, 4, 6, 7, 10, and 12

3. List the firms by number that meet the small business size standard and are located in a labor surplus area.

Answer: 6

4. List other firms by number that are in a labor surplus area.

**Answer**: 2, 5, 8, 9, 11, and 15

5. List the firms by number you would eliminate that **cannot** design and present the fireworks.

**Answer**: 3, 4, 11, 12, 13, 14, 15, and 16

- 6. Should Pat set-aside this procurement? If yes, which set-aside program? **Yes, total small business set-aside**
- 7. What is the basis for the decision?

**Answer**: Only display firms should be considered since it was determined previously that the fireworks used in the ceremony are incidental to the procurement. The principal purpose of the requirement is the design of the fireworks program. Therefore, consider only the following:

Atlas	NLS	Small
Extravaganza	LSA	Large Business
Bursting Light	NLS	Small
Creative Fireworks	NLS	Small
Show Stoppers	LSA	Large Business
Professional Display	LSA	Small
American Images	NLS	Small
Show of Shows	LSA	Large
Light Up the Night	NLS	Large
Industrial Light	NLS	Small

There are five known firms in a LSA (four large, one small) and the **preference is to set aside for small business before setting aside for LSA**.

#### **TOPIC: SET-ASIDES AND 8(a) PROGAM**

**Ref.** Chapter 7, Pg. 7-16 & 7-17

**Objective:** When you complete this lesson, your students should be able to:

Respond to SBA appeal

Include set-asides in CBD and solicitation tasks.

Time: TBD

Method: Lecture

#### LESSON PLAN

Ref.

Steps In Presenting The Topic

**Instructor Notes** 



# c. Show VG 7-4: Set-Asides. STEP 4 -Respond to SBA appeal

TR Page 7-16

Explain: The SBA has a right to appeal any decision **not** to set-aside totally. If the SBA representative disagrees with the CO's decision not to set-aside a procurement, he/she may appeal to the head of the contracting activity and in turn to the agency head.



# d. Show VG 7-5: Set-Aside. STEP 5 - Include set-asides in CBD and solicitation tasks.

TR Page 7-17

Explain: If you **do** set-aside a procurement, you must ensure that it is properly advertised as a set-aside in the Commerce Business Daily and include the appropriate set-aside provisions and clauses in the solicitation.

Ref.	Steps In Presenting The Topic	Instructor Notes
	e. Summarize the first part of this lesson.	
	Ask the students to turn to TR 7-18, Exhibit 7-4, steps in establishing set-asides. They are:	
	For an existing set-aside:  • Determine if conditions are current  • Select applicable provisions and clauses, and CBD note	
	<ul> <li>For first time set-asides:</li> <li>Determine appropriate SIC code and size standard</li> <li>Identify the number and capabilities of firms eligible for set-asides.</li> <li>Select set-aside that best meets Government's needs.</li> <li>Make and justify non-set-aside decision, if any.</li> <li>Respond to SBA appeal of non-set-aside decision, if any.</li> <li>Select applicable provisions and clauses, and CBD notes.</li> </ul>	

#### **TOPIC:** SET-ASIDE AND 8(a) PROGRAMS

**Ref.** Chapter 7, Pg. 7-19

**Objective:** When you complete this <u>introduction</u>, your students should be able to:

• Explain the purpose of the 8(a) program.

• Define socially disadvantaged and economically disadvantaged individuals.

Time: TBD

**Method:** Inquiry

#### LESSON PLAN

Ref. Steps In Presenting The Topic

**Instructor Notes** 

#### a. Present the setting:

Up to this point, we have discussed required sources, open market, set-asides for small business and labor surplus area concerns, is there any other source we have not yet considered?

Answer: Yes, 8(a).



#### Question:

What is the purpose of the 8(a) program.

**Answer:** The 8(a) program is designed to assist socially and economically disadvantaged individuals in obtaining a share of the federal procurement dollar.

Ref.	Steps In Presenting The Topic	Instructor Notes
?	• Question:  "Individuals who have been subjected to racial or ethnic prejudice or cultural bias without regard to their qualities as individuals" is defined as?	
	Answer: Socially disadvantaged.	
?	• Question:  "Individuals whose ability to compete in the free enterprise system has been impaired due to diminished capital and credit opportunities" is defined as?	
	Answer: Economically disadvantaged.	
[ <b>'</b>	• Question: Who does the Government contract with under the 8(a) program?  Answer: The Government enters into contract with the SBA, and the SBA subcontracts the work to an eligible 8(a) firm.	

#### **TOPIC: SET-ASIDES AND 8(a) PROGAM**

**Ref.** Chapter 7, Pg. 7-21 and 7-22

**Objective:** When you complete this lesson, your students should be able to:

- Identify potential 8(a) sources of supply.
- Determine capability of 8(a) sources.
- Determine the type of set-aside.

Time: TBD

Method: Inquiry

#### LESSON PLAN

Ref. Steps In Presenting The Topic

#### **Instructor Notes**

#### True or False:

The 8(a) program is a type of total small business set-aside.

**Answer:** True, sources considered for the 8(a) program must be small businesses.



#### Question:

How do you locate eligible 8(a) sources?

**Answer:** Through market research, acquisition histories, and the SBA because it has published directories containing profiles of 8(a) contractors.



#### Question:

What method can you use to determine the capability of an 8(a) firm?

**Answer:** Request the 8(a) firm to provide an oral presentation to technical and procurement personnel.

#### Ref. Steps In Presenting The Topic Instructor Notes

**State:** The three types of 8(a) set-asides.

#### Answer:

#### 1. 8(a) Competitive

At least two offerors from 8(a) firms; award will be at fair market price and contract price, including options will exceed \$5,000,000 for manufacturing SIC codes and \$3,000,000 for other acquisitions.

#### 2. 8(a) Noncompetitive (Sole Source)

Exceeds 8(a) competitive threshold, the SBA may accept requirement for sole source 8(a) award if:

- (1) There are not two eligible and responsible 8(a) firms to compete--so only one source is known, or
- (2) There is an eligible & responsible 8(a) firm owned and controlled by an economically disadvantaged Indian tribe.

#### 3. <u>Small Disadvantaged Business</u> (Competitive)

Applicable to DOD. Check agency regulations.

## b. Summary of 8 (a) Procurements

**State:** This was just an overview of 8(a) procurements because an advanced course which will be developed in the near future will cover more detail on this subject.

<u>Ask</u> a student to name the steps in 8(a) procurements that were just covered.

#### Answer:

- 1. Identify potential 8(a) sources of supply.
- 2. Determine capability of potential 8(a) sources.
- 3. Determine the type of set-aside.

#### **TOPIC: COMPETITION**

**Ref:** Chapter 8, Pg. 8-3

**Objective:** When you complete this introduction, your students should be able to:

- Recognize the definitions of full and open competition, other than full and open competition, sole source acquisition, and justification and approval.
- Identify the individual responsible for promoting full and open competition.
- Identify the act passed by Congress and what it provides for.

Time: TBD

**Method:** Inquiry/Lecture

#### LESSON PLAN

Ref. Steps In Presenting The Topic

**Instructor Notes** 

#### a. Present the setting:

Competition is the opposite of what?

**Answer:** Sole source.



#### Question:

Who is responsible for promoting full and open competition for all contract actions?

Answer: The CO.



#### Question:

How would you describe full and open competition?

**Answer:** Full and open competition means that all responsible sources are permitted to compete for Government contracts. Competition allows all qualified contractors an equal opportunity to win a contract.



#### Question:

What is the formal name for restricting competition or contracting without providing for full and open competition?

Answer: Other than full and open competition.

Ref.	Steps In Presenting The Topic	Instructor Notes
?	• Question: What act did Congress pass in 1984 and what does it provide for?	
	<b>Answer:</b> The Competition in Contracting Act was passed in 1984 and it provides for full and open competition and imposes restrictions on other than full and open competition awards.	
?	• Question: What do you call the document that contains the circumstances, rationale, and authority for using other than full and open competition and approval is made by an appropriate official?	
?	<ul> <li>Answer: Justification and approval.</li> <li>Question: How would you describe a sole source acquisition?</li> </ul>	
<b>TR</b> TR 8-4	Answer: A contract action that is entered into or proposed to be entered into by an agency after soliciting and negotiating with only one source.  b. Direct students to Flowchart of Steps in Determining the Extent of Competition.	

#### **TOPIC: COMPETITION**

Ref: Chapter 8, Pgs. 8-5 thru 8-11

**Objective**: When you finish this lesson, your students should be able to:

• Determine if other than full and open competition is justified.

Time: TBD

Method: Lecture/Case Study

#### LESSON PLAN

Ref. Steps In Presenting The Topic

**Instructor Notes** 



## a. Show VG 8-1: Competition.

STEP 1 - Determine if other than full and open competition is justified.



#### Question:

What are the seven statutory exceptions to other than full and open competition?

#### Answer:

- 1. Only one responsible source
- 2. Unusual and compelling urgency
- 3. Industrial mobilization
- 4. International agreement
- 5. Authorized or required by statute
- 6. National security
- 7. Public interest

Find a group who can name all 7 exceptions before moving on to the next group. The answer is only worth one point.

Ref.	Steps In Presenting The Topic	Instructor Notes
	Let's discuss each exception.	
TR 8-7	Only one source may be authorized when the supplies or services required by the agency are available from only one responsible source, or for DOD, NASA, and the Coast Guard from only one or a limited number of responsible sources, and no other type of supplies or services will satisfy agency requirements.	
	Some situations that may apply to this authorization are:  • Unsolicited research proposal  • Follow-on contracts for specialized major system  • Unique supplies/services and/or supplier(s)  • Limited data rights, patents, etc.  • Utilities  • Supplies are established as standard  • Brand name descriptions (brand name only) even when dealers and manufacturer can submit offers.	
TR 8-8	Unusual and compelling urgency may be authorized when the agency's need for the supplies or services is of such urgency that the Government would be seriously injured unless the agency is permitted to limit the number of sources from which it solicits proposals. This authority cannot be used for such reasons as lack of advance planning or expiring funds.	

Ref.	Steps In Presenting The Topic	Instructor Notes
TR 8-8	Industrial Mobilization decisions are made above the level of the CO and the RA and may be authorized when it is necessary to:  1. Establish or maintain an essential capability for theoretical analyses, exploratory studies, or experiments in any field or science or technology;  2. Establish or maintain essential capability for engineering or developmental work calling for the practical application of investigative findings and theories of a scientific nature; or  3. Contract for supplies or services as are necessary incident to paragraphs above:  Situations that may apply to this authorization are:  • Strategic Defense Initiative  • Solar energy  • Agency specific procurements	
	The goal of this authority is to assure a continuous and secure stream of production for mobilization purposesnot to maximize competition.	
TR 8-10	International Agreement may be authorized when:  1. An acquisition is to be reimbursed by a foreign country that requires that the product be obtained from a particular firm as specified in official written direction such as a Letter of Offer and Acceptance; or	

Ref.	Steps In Presenting The Topic	Instructor Notes
	2. When an acquisition is for services to be performed, or supplies to be used, in a foreign country and the terms of a treaty or agreement specify or limit the sources to be solicited.	
	The written direction alone takes precedence over FAOC and is; therefore; sufficient justification for restricting competition under this authority.	
TR 8-10	Authorized or Required by Statute may be authorized when:  1. Statute expressly authorizes or requires that the acquisition be made through another agency or from a specified source; or  2. Agency's need is for a brand name commercial item for authorized resale.	
TR 8-11	National security authority may be used when it can be demonstrated that: disclosure of the agency's need would compromise the national security unless the agency is permitted to limit the number of sources.	
	Situations that may apply are:  • Covert operations  • Research and development  • Weapon systems	
	and last but not least	

Ref.	Steps In Presenting The Topic	Instructor Notes
TR 8-12	Public Interest may be authorized if competition will be limited and none of the other six authorities apply. This authority may be appropriate when: the agency head determines that is it necessary in the public interest to use other than full and open competition in the procurement concerned. Use of this authority requires notification to Congress 30 days before award.	
	Address this statement to the next group.	
	<b>State:</b> Generally, the two most frequently used exceptions are:	
	<b>Answer:</b> Only one responsible source and unusual and compelling urgency.	

Ref. Steps In Presenting The Topic

**Instructor Notes** 



# b. Assign Case Study 8-1 on CE 8-3: "I Only Have Suits for You"

CE



Students should complete individually.

<u>Ask</u> students to turn to Case Study 8-1, CE 8-3.

They are to read the scenario and provide justification for their decision and state why they didn't select the other exceptions.

Facilitate a brief discussion and allow students to defend their decision.

**Ask** one group to provide their solution. **Ask** if any group has a different answer.

Give school solution.

Allow 20 minutes for this case study.

### NOTE TO INSTRUCTOR: THIS PAGE IS SAME AS STUDENTS SCHOOL SOLUTION FOLLOWS THE CASE STUDY

## CASE STUDY 8-1 "I Only Have Suits for You"

Neville Wright received a requirement on August 15, 1990 to purchase chemical protective suits for the Marines to be dispatched to Saudi Arabia in support of Operation Desert Shield.

The PR was fully funded with current year funds at \$500 each suit for a total quantity of 58,000 suits or \$2.9 million.

The suits in the U.S. inventory are obsolete and will not work effectively with the type of chemicals anticipated during this conflict.

The PR recommended the British Defense Ministry be contacted since the British Government has licensed the technology for protective chemical suits to certain British companies.

Neville contacted the British Defense Ministry and learned that 5,000 suits are immediately available through one company, Dodd & Dodd, Inc.. Dodd & Dodd is the only British firm that has an established current production line for these suits.

Neville received a copy of the DLA Industrial Preparedness Planning Program List which identified a mnaufacturer that has developed a prototype of the chemical protective suit which has not yet been tested nor has a current production line for the item.

Neville's supervisor directed him to proceed with the procurement on an "other than full and open competition" basis.

Neville ruled out exceptions for Industrial Mobilization and Authorized or Required by Statute.

YOUR JOB IS TO: Help Neville identify the correct exception.

- a. Select one exception and provide justification for its use.
- b. Give the reason why you did not select the other exceptions.
- c. Be prepared to defend your decision in the class discussion. Provide your answers on the following page.
- d. DO NOT MAKE ANY ASSUMPTIONS!

#### Case Study 8-1

ONLY ONE RESPONSIBLE SOURCE
OTILI OTIL RESIGNADEL SOURCE
UNITION A AND COMPENSION OF ADDRESS
UNUSUAL AND COMPELLING URGENCY
INTERNATIONAL AGREEMENT
NATIONAL SECURITY
NATIONAL SECURITY
PUBLIC INTEREST

# SUGGESTED SOLUTION TO CASE STUDY 8-1 MUST READ BEFORE DISCUSSING SOLUTION WITH STUDENTS

**Remember:** Neville ruled out exceptions for Industrial Mobilization and Authorized or Required by Statute.

### TOSS UP BETWEEN 1 AND 2:

### 1. ONLY ONE RESPONSIBLE SOURCE:

There is more than one source capable of filling the requirement. This exception could be appropriate however, the requirement would have to be synopsized and time doesn't permit a synopsis and evaluation of proposals **LISTEN TO STUDENTS' ARGUMENT FOR THIS.ONE!** 

### 2. UNUSUAL AND COMPELLING URGENCY:

A justification for urgency to the company that has the 5,000 suits in inventory and is already prepared to produce more could be used. The justification would be based on:

•the risk of harm to the U.S. Government due to injury or loss of life of the Marines and

•only one firm that is able to produce immediately.

#### LISTEN TO STUDENTS' AGRUMENT FOR THIS ONE!

### 3. INTERNATIONAL AGREEMENT:

The British Government has not made a written agreement nor a treaty with the U.S. Government requiring the U.S. to buy suits from only one source or specified sources.

#### 4. NATIONAL SECURITY:

This requirement does not state that this is a "top secret" procurement or that the Government would compromise security requirements. This requirement doesn't mention classified data. This exception is not appropriate for the requirement.

### 5. PUBLIC INTEREST:

This authority could be used since it **is** in the public interest to obtain these suits through other than full and open competition. This requirement, however, does not warrant preparation of a D&F for the agency head's approval nor notification to Congress. This exception is **not** appropriate. The lessor of the two evils is urgency.

### **TOPIC: COMPETITION**

**Ref:** Chapter 8, Pgs. 8-11 thru 8-12

**Objective:** When you complete this lesson, your students should be able to:

• Determine whether to exclude sources.

Time: TBD

**Method:** Lecture/Inquiry/Case Study

#### LESSON PLAN

Ref.

### Steps In Presenting The Topic

**Instructor Notes** 



### a. Show VG 8-2: Competition STEP 2 - Determine whether to exclude sources.

TR 8-13

<u>State</u>: The three groups of procurements in this section are:

#### Answer:

- 1. Alternative sources
- 2. Set-asides for small business and labor surplus area concerns, and
- 3. 8(a) competition



### Question:

Why would you exclude a source from a procurement?

**Answer:** To increase or maintain competition to achieve lower prices; be in the interest of national defense for emergency or industrial mobilization; be in the interest of national defense to maintain educational/nonprofit research & development capability.

R	ef.	

### **Steps In Presenting The Topic**

### **Instructor Notes**



### **Question:**

After excluding sources, will you use full and open competition or other than FAOC procedures?

**Answer:** Use full and open competition after exclusion of sources



# b. Assign Case Study 8-2 onCE 8-7

"Let's Make a Deal"





**Do not reveal** that this is a case study on full and open competition after the exclusion of sources.

**Ask** the students to turn to Case Study 8-2

The students are to read the letter and the D&F and answer questions.

Students are to complete individually.

**Allow** 10 minutes to complete the case study.

<u>Select</u> students at random to answer the questions.

### NOTE TO INSTRUCTOR: THIS PAGE IS SAME AS STUDENTS SCHOOL SOLUTION FOLLOWS THE CASE STUDY

### CASE STUDY 8-2 "Let's Make a Deal"

**Scenario:** Neville Wright began processing a procurement for rayon yarn for the space shuttle when he came acorss this letter and attached document:

**DIRECTIONS:** Read the letter carefully.

National Aeronautics and Space Division Ross Space Flight Center Orlando, FL 30445 January 30, 1992

Eagle Industries 7245 Battlefield Blvd. Memphis, TN 26488

#### Gentlemen:

In the near future this activity will be releasing a solicitation for the procurement of rayon yarn that is crucial to the space shuttle and some military weapons. At the present time, Eagle Industries is the sole qualified producer of this yarn.

In accordance with the Federal Acquisition Regulation, paragraph 6.202, we have determined that it is in the interest of national defense to exclude your firm from responding to this solicitation. By this action, we hope to qualify a second source and thereby increase the manufacturing base available to furnish this product to the government in case of national emergency or industrial mobilization.

We look forward to your participation in future solicitations for this yarn.

Sincerely,

Lynn Barker

Lynn Barker Contracting Officer

National Aeronautics and Space Division Ross Space Flight Center Orlando, FL 30445

### **DETERMINATION AND FINDINGS**

Upon the basis of the following findings and determination which I hereby make as agency head pursuant to 10 U.S.C. 2304(b)(1)(B), the proposed contract action described below may be awarded using full and open competition after exclusion of Eagle Industries.

### **FINDINGS**

- 1. It is proposed that National Aeronautics and Space Division, Orlando, FL acquire, by negotiation 824,000 lbs. of rayon yarn to be used to coat the solid rocket booster nozzles for the space shuttle. The total estimated cost is \$19 million.
- 2. The aforementioned source is the source which can be expected to receive an award for the above requirement.
- 3. It is necessary to establish or maintain an alternative source or sources through the use of full and open competition after exclusion of the aforementioned source. Delay in qualifying a second source will result in the limited production of 300 lbs. of rayon yarn per month from the current source. The requirement for the production is 800 lbs.per month, a level beyond the capability of a single supplier. At the present time, NASD is filling 1987 requirements and anticipates increased requirements during FY 92 as the supply of the yarn is diminishing. Production lead time for a second source is 190 days; therefore, it is imperative that increased production capability be sought.
- 4. The exclusion of the aforementioned source will be in the interest of national defense to have a supplier available for furnishing the above supply to ensure an uninterrupted supply of the material for long term needs and in case of national emergency or industrial mobilization.

### **DETERMINATION**

It is in the interest of national defense to exclude a source from the proposed contract action in order to have suppliers available for furnishing the above supply in case of a national emergency or industrial mobilization.

Frederick A. Allen

Agency Head

## CASE STUDY 8-2 "Let's Make a Deal"

<b>DIRECTIONS:</b> Answer the questions in the space provided.
Question 1: What is the intent of this letter?
Question 2: What type of competitive or noncompetitive procedures will be used to fulfill this requirement?
Question 3: Do you think this procedure is fair?

### Ref. Steps In Presenting The Topic

#### **Instructor Notes**

### **Question No. 1:**

What is the intent of this letter?

**Answer:** This letter notifies Eagle Industries that the Government is excluding them from participation in a procurement for which they have previously been an only source with the hope of qualifying a second source.in order to increase the manufacturing base in case of national emergency or industrial mobilization. By qualifying a second source, the Government seeks to increase competition which will likely result in reduced overall costs.

### Question No. 2:

What type of competitive or noncompetitive procedures will be used to fulfill this requirement.

**Answer:** Full and open competition after the exclusion of sources.

### Question No. 3:

Do you think it's fair to exclude this source?

**Answer:** Yes, because the purpose is to promote full and open competition, which generally results in lower prices.

### **TOPIC: COMPETITION**

**Ref:** Chapter 8, Pgs. 8-14 & 8-15

**Objective:** When you complete this lesson, your students should be able to:

• Determine whether a J&A or D&F is required.

Time: TBD

Method: Inquiry/Lecture

#### LESSON PLAN

Ref. Steps In Presenting The Topic

**Instructor Notes** 



# a. Show VG 8-3:CompetitionStep 3 - Determine whether aJ&A or D&F is required.



### Question:

Is this the definition of a D&F or a J&A?

A special form of written approval by an authorized official that is required by statute or regulation as a prerequisite to taking certain contracting actions.

Answer: A D&F.

**State:** Here's the scenario:

You have many requirements for the same or related supplies for which a J&A is required.



### Question:

What type of J&A should be used?

TR 8-15 Answer: A class J&A.

Let's take a look at pg. 8-15, Exhibit 8-2 to determine when to use a D&F, J&A or both.

### **TOPIC: COMPETITION**

Ref: Chapter 8, Pgs 8-16 through 8-20

**Objective:** When you complete this lesson, your students should be able to:

• Prepare the J&A for other than full and open competition and obtain approvals.

Time: TBD

Method: Lecture/Inquiry/Case study

### LESSON PLAN

Ref. Steps In Presenting The Topic

**Instructor Notes** 



### a. Show VG 8-4: Competition STEP 4 - Prepare J&A for other than FAOC and obtain approvals.

**State:** The contract specialist or the requiring activity will be responsible for preparing the J&A. Follow your agency procedures. Nevertheless, the contract must ensure that justifications contain all the required information even if the J&A has been prepared by another office.



### Question:

Who certifies the completeness and accuracy of the justification?

TR 8-20

Answer: The contracting officer.

**State:** The approval level is determined by the circumstance and dollar value (including the cost of any options). Turn to pg. 8-20, Exhibit 8-4 so that we can look at the various levels & dollar values.

Ref.	Steps In Presenting The Topic	Instructor Notes
TR 8-17	Take a look at the format for J&As on pg. 8-17.	
	State: Let's do a case study.	
Q	b. ASSIGN CASE STUDY 8-3 on CE 8-3 to 8-22 "A Justifying Lesson"	
Pg 8-13 to 8-22	Pat Rivers received a memo with a copy of a J&A attached from Gene Poole. Gene tells Pat that the J&A was used in the previous procurement for the same requirement and that the information is still current.	
	Pat updates the J&A, has her CO sign it, and sends it to the competition advocate for approval.	
	The students will critique the current J&A to determine its sufficiency.	
	Students should complete this assignment <b>individually</b> .	
	Ask the students to turn to Case Study 8-3 and read the memo from Gene and the J&A used in a previous requirement for the X-ray Fluoroscopic Systems.	

### Ref. **Steps In Presenting The Topic Instructor Notes Announce** to class that Pat prepared the second justification using the identical information from the previous justification. Her CO signed it and it was sent to the competition advocate for approval. **Tell** them to critique the current justification to determine its sufficiency for the acquisition. **<u>Have</u>** students answer the questions that follow the justification. **Allow** 15 minutes for this exercise. **Ask** one group to provide their answer and ask if any other group has a different answer. **Give** school solution.

### NOTE TO INSTRUCTOR: THIS PAGE IS THE SAME AS STUDENTS SOLUTION TO CASE STUDY FOLLOWS THE QUESTIONS

### CASE STUDY 8-3 "A Justifying Lesson"

**Scenario**: Pat Rivers received the sole source package for the previous procurement for the X-ray equipment from Gene Poole. Pat prepared her justification using the same information. Both Gene Poole, Program Manager and Bobbie Tyler, Technical Specialist signed Pat's justification.

**Directions:** Read the memo and attached justification from Gene Poole. Acting as the contracting officer, critique the justification prepared by Pat Rivers by answering the questions on pg. CE 8-19. The TR may be used when preparing your answers.

### **MEMORANDUM**

From: Gene Poole

To: Pat Rivers

Subj: J&A for X-Ray Fluoroscopic Systems

Attached is a copy of the J&A that was used by one of the regional offices for the previous procurement for this requirement. All of the information applies to the current procurement. Make minor changes where appropriate.

Don't hesitate to call if I can be of further assistance.

Previous J&A

### JUSTIFICATION AND APPROVAL FOR OTHER THAN FULL AND OPEN COMPETITION (SOLE SOURCE)

- 1. <u>AGENCY AND CONTRACTING ACTIVITY:</u> This acquisition is being made for the Forest Hill Federal Management Office, Denver, Colorado, Office of Parks & Recreation by the Contracting Department, Federal Department of Administrative Services.
- 2. **<u>DESCRIPTION OF ACTION:</u>** The action to be approved is for the acquisition of Quality Detection Systems, Inc. X-ray fluoroscopic systems to be utilized in the National Museum of Native Amercian History.
- 3. **DESCRIPTION OF SUPPLIES/SERVICES:** The supplies required are two (2) Quality Detection Systems, Inc., X-Ray fluoroscopic systems, model number 58367, for the National Museum of Native Amercian History The system consists of an adjustable X-ray beam collimator, indicator lights and meters, and built-in thermal overload protection. The system has a unique continuous output X-ray beam rated at 80kV peak at 3mA; able to be reliably used in screen fluoroscopy with conventional or Polaroid X-ray film. The Government's estimated cost is \$50,000.
- 4. **AUTHORITY CITED:** This acquisition is being performed pursuant to 41 U.S.C. 253(c)(1) as implemented by Federal Acquisition Regulation 6.302-1 since the required supplies are available from only one responsible source and no other type of supplies will satisfy agency requirements.
- 5. **REASON FOR AUTHORITY CITED:** The above specified supplies are required to insure proper operation, and to provide the necessary reliability in securing the National Museum of Native American History and its contents, as well as for the safety of the staff and visitors. Quality Detection Systems, Inc. is the only known source that carries the continuous output X-ray beam. Without the use of this equipment, ample security of the Museum and others would be at risk.
- 6. **EFFORTS TO OBTAIN COMPETITION:** The requiring activity indicated that research had been conducted to provide alternate sources. Other sources have not been identified. Quality Detection Systems manufactures all the parts in the system.

7. **FAIR AND REASONABLE DETERMINATION:** It is the Contracting Officer's determination that the anticipated cost to the Government will be fair and reasonable based on the market value of the complete unit and previous procurements for similar systems.

- 8. **INTERESTED SOURCES:** Specifications for competitive procurement of these items are not available and cannot reasonably be made available to assure that the parts from another manufacturer would have the required functions. This X-ray fluoroscopic system is proprietary to Quality Detection Systems, which is the only source capable of assuring safe dependable and effective operation of equipment.
- 9. <u>ACTIONS TO INCREASE COMPETITION:</u> Other major manufacturers are not expected to produce an acceptable continuous output X-ray beam for the Quality Detection Systems' X-ray fluoroscopic system.

### 10. CONTRACTING OFFICER'S CERTIFICATION:

I certify that the facts and representations under my cognizance which are included in this justification are accurate and complete to the best of my knowledge and belief."

NAME Ann Patterson DATE January 8, 1990

TITLE Contracting Officer SIGNATURE Ann Patterson

### 11. TECHNICAL CERTIFICATION:

I certify that the supporting data under my cognizance which are included in the justification are accurate and complete to the best of my knowledge and belief.

NAME Paul Lucas DATE January 3, 1990

TITLE **Technical Specialist** SIGNATURE **Paul Lucas** 

### 12. **REQUIREMENTS CERTIFICATION:**

I certify that the supporting data under my cognizance which are included in the justification are accurate and complete to the best of my knowledge and belief.

NAME Diane Hall DATE January 3, 1990

TITLE **Program Manager** SIGNATURE **Diane Hall** 

### 13. APPROVAL:

NAME Ann Patterson DATE January 8, 1990

TITLE SIGNATURE Contracting Officer Signature Ann Patterson

**Directions:** Critique the **proposed** justification and answer the questions that follow.

### JUSTIFICATION AND APPROVAL FOR OTHER THAN FULL AND OPEN COMPETITION (SOLE SOURCE)

- 1. <u>AGENCY AND CONTRACTING ACTIVITY:</u> This acquisition is being made for the Forest Hill Federal Management Office, Headquarters, Office of Parks & Recreation by the Contracting Department, Federal Department of Administrative Services.
- 2. **<u>DESCRIPTION OF ACTION:</u>** The action to be approved is for the acquisition of Quality Detection Systems, Inc. X-ray fluoroscopic systems to be utilized in the Desert Storm Museum.
- 3. **DESCRIPTION OF SUPPLIES/SERVICES:** The supplies required are four (4) Quality Detection Systems, Inc., X-Ray fluoroscopic systems, model number 58367, for the Desert Storm Museum. The system consists of an adjustable X-ray beam collimator, indicator lights and meters, and built-in thermal overload protection. The system has a unique continuous output X-ray beam rated at 80kV peak at 3mA; able to be reliably used in screen fluoroscopy with conventional or Polaroid X-ray film. The Government's estimated cost is \$104,000.
- 4. <u>AUTHORITY CITED:</u> This acquisition is being performed pursuant to 41 U.S.C. 253(c)(1) as implemented by Federal Acquisition Regulation 6.302-1 since the required supplies are available from only one responsible source and no other type of supplies will satisfy agency requirements.
- 5. **REASON FOR AUTHORITY CITED:** The above specified supplies are required to insure proper operation, and to provide the necessary reliability in securing the Desert Storm Museum and its contents, as well as for the safety of the staff and visitors. Quality Detection Systems, Inc. is the only known source that carries the continuous output X-ray beam. Without the use of this equipment, ample security of the Museum and others would be at risk.
- 6. **EFFORTS TO OBTAIN COMPETITION**: The requiring activity indicated that research had been conducted to provide alternate sources. Other sources have not been identified. Quality Detection Systems manufactures all the parts in the system.
- 7. **FAIR AND REASONABLE DETERMINATION**: It is the Contracting Officer's determination that the anticipated cost to the Government will be fair and reasonable based on the market value of the complete unit and previous procurements for similar systems.
- 8. <u>INTERESTED SOURCES:</u> Specifications for competitive procurement of these items are not available and cannot reasonably be made available to assure that the parts from another manufacturer would have the required functions. This X-ray fluoroscopic system is proprietary to Quality Detection Systems, which is the only source capable of assuring safe dependable and effective operation of equipment.
- 9. <u>ACTIONS TO INCREASE COMPETITION</u>: Other major manufacturers are not expected to produce an acceptable continuous output X-ray beam for the Quality Detection Systems' X-ray fluoroscopic system.

### 10. **CONTRACTING OFFICER'S CERTIFICATION:**

I certify that the facts and representations under my cognizance which are included in this justification are accurate and complete to the best of my knowledge and belief."

NAME Sydney Ross DATE October 29, 1991

TITLE **Contracting Officer** SIGNATURE **Sydney Ross** 

### 11. <u>TECHNICAL CERTIFICATION</u>:

I certify that the supporting data under my cognizance which are included in the justification are accurate and complete to the best of my knowledge and belief.

NAME **Bobbie Tyler** DATE **October 27, 1991** 

TITLE <u>Technical Specialist SIGNATURE</u> <u>Bobbie Tyler</u>

12. **REQUIREMENTS CERTIFICATION:** 

I certify that the supporting data under my cognizance which are included in the justification are accurate and complete to the best of my knowledge and belief.

NAME Gene Poole DATE October 27, 1991

TITLE **Program Manager** SIGNATURE **Gene Poole** 

13. **APPROVAL**:

NAME	DATE	
TITLE	SIGNATURE	

**Directions:** Answer the questions in the space provided.

### CASE STUDY 8-3 "A Justifying Lesson"

QUESTION 1. Identify the areas by number Pat changed for the current justification.

QUESTION 2. What is the title of the approving official for the previous J&A and why?

QUESTION 3. What is the title of the approving official for the current justification?

QUESTION 4. Is the authority cited appropriate for the procurement?

IG 8-27

Ref. Steps In Presenting The Topic

**Instructor Notes** 

### SOLUTION TO CASE STUDY 8-3 QUESTIONS

"A Justifying Lesson"

### QUESTION No. 1

Identify the areas Pat changed for the current justification.

**Answer**: 1, 2, 3, 5, 10-13

### QUESTION No. 2

Who is the approving official for the previous J&A and why?

**Answer:** The contracting officer approved the previous justification because the dollar value was \$50,000.

### QUESTION No. 3

What is the title of the approving official for the current justification?

**Answer:** Competition Advocate

### **QUESTION No. 4**

Is the authority cited appropriate for the procurement?

**Answer:** Yes, only one responsible source appears to be the only authority applicable to the procurement.

Ref.

**Steps In Presenting The Topic** 

**Instructor Notes** 



### c. ASSIGN ROLEPLAY Roleplay: J&A for X-Ray Fluoroscopic Systems

This roleplay will be performed by Pat Rivers and the Competition Advocate, Dion Dooright. <u>Ask</u> for a volunteer or select a student to roleplay as Dion. Same instructions for roleplays apply.

Follow up the roleplay with a short discussion.

Ask the class the question below and allow for discussion:

Collect the scripts from the roleplayers after the roleplay.



### Question:

If you were the competition advocate, would you approve the justification?

**DO NOT PROVIDE AN ANSWER- let students answer.** School solution: NO!

Page 1 of 3

### **ROLEPLAY** J&A for X-Ray Fluoroscopic Systems

Contract Specialist's Copy of Script

### Set the stage:

The competition advocate, Dion Dooright, called Pat to her/his office to discuss one of her/his requirements.

Speaker	Script
Competition Advocate	Hi Pat, have a seat.
G + 1 G + 1 H	H 11 B:
Contract Specialist	Hello Dion.
Competition Advocate	Pat, I have a problem with this justification for the X-Ray Fluoroscopic systems.
Contract Specialist	What's the problem?
Competition Advocate	This justification makes no mention of efforts to obtain competition, market survey results, and interested sources. It's incomplete and furthermore
Contract Specialist  [BE ABRUPT]	Excuse me. But I have a copy of an identical justification that was used in a previous procurement that was approved.
Competition Advocate	Is my signature on it?
Contract Specialist	No, but it was still approved.
Competition Advocate	What's the dollar value?
Contract Specialist	\$50,000.

Page 2 of 3

Competition Advocate	That explains itI wasn't the approving official! I don't know why a CO would approve a justification for a commercial product that's on schedule.
Contract Specialist	What do you mean, on schedule?
Competition Advocate	This X-ray fluoroscopic equipment is offered on GSA schedule 662M so there's no need for any justification. Even if it weren't on schedule, a justification that doesn't contain the necessary elements should not have been approved.
Contract Specialist	Gene Poole, the RA, told me that I could use the identical information in the previous justification for this requirement and that there would be no problem.
Competition Advocate [speak sarcastically]	Since when does an RA perform contract specialist's duties? Haven't you learned that you can't depend on an RA to do <b>your</b> work? How long have you been a contract specialist anyway? You'd better wake up and smell the coffee!!
Contract Specialist	Gene made me go through all of this to find out this x-ray equipment is on schedule. I thought he knew what he was doing. You're right, Dion, I've been too trusting, but not any more. Thanks for your trouble.
Competititon Advocate	No problem, that's why I'm hereto catch these so-called sole source actions before they slip through the system. By the way, send me a copy of that previous justification.
Contract Specialist	Gosh! Not only did I get myself in hot water, but I got a CO in trouble too!

Page 3 of 3

Competititon Advocate	I'll take care of the CO. You take care of Gene.
	I'm just glad I'm able to put a stop to this
	justification once and for all. I'll talk to you later,
	Pat.
Contract Specialist	
_	
[WALK OUT]	

Page 1 of 3

# ROLEPLAY J&A for X-Ray Fluoroscopic Systems Competition Advocate's Copy of Script

### Set the stage:

The competition advocate, Dion Dooright, called Pat to her/his office to discuss one of her/his requirements.

Speaker	Script
Competition Advocate	Hi Pat, have a seat.
G + 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1	II 11 D:
Contract Specialist	Hello Dion.
Competition Advocate	Pat, I have a problem with this justification for the X-Ray Fluoroscopic systems.
Contract Specialist	What's the problem?
Competition Advocate	This justification makes no mention of efforts to obtain competition, market survey results, and interested sources. It's incomplete and furthermore.
Contract Specialist  [BE ABRUPT]	Excuse me. I have a copy of an identical justification that was used in a previous procurement that was approved.
Competition Advocate	Is my signature on it?
Contract Specialist	No, but it was still approved.
Competition Advocate	What's the dollar value?
Contract Specialist	\$50,000.

Page 2 of 3

Competition Advocate	That explains itI wasn't the approving official! I don't know why a CO would approve a justification for a commercial product that's on schedule.
Contract Specialist	What do you mean, on schedule?
Competition Advocate	This X-ray fluoroscopic equipment is offered on GSA schedule 662M so there's no need for any justification. Even if it weren't on schedule, a justification that doesn't contain the necessary elements should not have been approved.
Contract Specialist	Gene Poole, the RA, told me that I could use the identical information in the previous justification for this requirement and that there would be no problem.
Competition Advocate [speak sarcastically]	Since when does an RA perform contract specialist's duties? Haven't you learned that you can't depend on an RA to do <b>your</b> work? How long have you been a contract specialist anyway? You'd better wake up and smell the coffee!!
Contract Specialist	Gene made me go through all of this to find out this x-ray equipment is on schedule. I thought he knew what he was doing. You right, Dion, I've been too trusting, but not any more. Thanks for your trouble.
Competititon Advocate	No problem, that's why I'm hereto catch these so-called sole source actions before they slip through the system. By the way, send me a copy of that previous justification.
Contract Specialist	Gosh! Not only did I get myself in hot water, but I got a CO in trouble too!

Page 3 of 3

Competititon Advocate	I'll take care of the CO. You take care of Gene. I'm just glad I'm able to put a stop to this justification once and for all. I'll talk to you later, Pat.
Contract Specialist  [WALK OUT]	

Page 1 of 3

### ROLEPLAY J&A for X-Ray Fluoroscopic Systems

Instructor's Copy of Script

### Set the stage:

The competition advocate, Dion Dooright, called Pat to her/his office to discuss one of her/his requirements.

Speaker	Script
Competition Advocate	Hi Pat, have a seat.
G + 1 G + 1 H	H 11 B:
Contract Specialist	Hello Dion.
Competition Advocate	Pat, I have a problem with this justification for the X-Ray Fluoroscopic systems.
Contract Specialist	What's the problem?
Competition Advocate	This justification makes no mention of efforts to obtain competition, market survey results, and interested sources. It's incomplete and furthermore
Contract Specialist  [BE ABRUPT]	Excuse me. I have a copy of an identical justification that was used in a previous procurement that was approved.
Competition Advocate	Is my signature on it?
Contract Specialist	No, but it was still approved.
Competition Advocate	What's the dollar value?
Contract Specialist	\$50,000.

Page 2 of 3

Competition Advocate	That explains itI wasn't the approving official! I don't know why a CO would approve a justification for a commercial product that's on schedule.
Contract Specialist	What do you mean, on schedule?
Competition Advocate	This X-ray fluoroscopic equipment is offered on GSA schedule 662M so there's no need for any justification. Even if it weren't on schedule, a justification that doesn't contain the necessary elements should not have been approved.
Contract Specialist	Gene Poole, the RA, told me that I could use the identical information in the previous justification for this requirement and that there would be no problems.
Competition Advocate [speak sarcastically]	Since when does an RA perform contract specialist's duties? Haven't you learned that you can't depend on an RA to do <b>your</b> work? How long have you been a contract specialist anyway? You'd better wake up and smell the coffee!!
Contract Specialist	Gene made me go through all of this to find out this x-ray equipment is on schedule. I thought he knew what he was doing. You're right Dion, I've been too trusting, but not any more. Thanks for your trouble.
Competititon Advocate	No problem, that's why I'm hereto catch these so-called sole source actions before they slip through the system. By the way, send me a copy of that previous justification.
Contract Specialist	Gosh! Not only did I get myself in hot water, but I got a CO in trouble too!

Page 3 of 3

Competititon Advocate	I'll take care of the CO. You take care of Gene.
	I'm just glad I'm able to put a stop to this
	justification once and for all. I'll talk to you later,
	Pat.
ß	
Contract Specialist	
[WALK OUT]	

Ref.	Steps In Presenting The Topic	Instructor Notes
	d. Roleplay Summary	
	Ask the following questions to stimulate discussion then go to next roleplay.	
?	• Question: What elements were missing from the justification?	
TR	<b>Answer:</b> Efforts to obtain competition, market survey and results, and actions to increase competition.	Praise the
PAGE 8-15 & 16	e. Direct students to the Format for J&As.	students. and remind them to make sure all elements of a
?	• Question: What would you do next if you were in Pat's situation?	justifications are addressed in the justifications they may receive.
	<b>Suggested Answer:</b> Inform Gene that the equipment is on GSA schedule.	
	f. ASSIGN ROLEPLAY Roleplay: "Unnecessarily Delayed"	
	This roleplay will be performed by Pat and Gene. Same instructions for roleplays apply.	Collect the scripts from the roleplayers after
	Follow up the roleplay with a short discussion.	the roleplay.

Page 1 of 2

### **ROLEPLAY**

X-Ray Fluoroscopic Systems on GSA Schedule Contract Specialist's Copy of Script

### Set the stage:

Pat contacts Gene by telephone to inform him that the J&A is not necessary.

Speaker	Script	
Control Control	II. 11. C	
Contract Specialist	Hello Gene, this is Pat.	
RA	What can I do for you Pat?	
Contract Specialist	You know that justification you told me I would have no problem getting approved?	
RA	Yeah, that should have breezed right through.	
Contract Specialist	Well let me tell you how it breezed right back in my face and out the window.	
RA	What are you talking about?	
Contract Specialist	The competition advocate called me to his/her office to tell me that the justification was incomplete and that I didn't need it anyway because the equipment is on a GSA schedule.	
RA	What! How could that be when I have an approved justification for that equipment??	
Contract Specialist	Apparently, no one bothered to check the required sources or conduct any market research. Plus, I got chewed out because I <b>assumed</b> my justification would be approved since the last one was approved. I wish I had done my homework. I'm just miserable.	

Page 2 of 2

RA	Don't be so hard on yourselfthese things happen. You were safe to assume your justification would be approved since the last one was approved. I have to accept part of the blame. Live and learn.
Contract Specialist	Learning never endsespecially in contracting. From now on when I receive a requirement that restricts competition, I'll make sure all elements are covered in the justification.
RA	Well, I'm glad to know this equipment is on schedule. This will be a piece of cake now.
Contract Specialist	I just wish I had discovered it. This has been EXCEDRIN headache number 500 and I still have a ways to go!! Gene, I gotta get back to work, so I'll talk to you later.
RA	Thanks for calling, Pat. Bye.

Page 1 of 2

### **ROLEPLAY**

### X-Ray Fluoroscopic Systems on GSA Schedule RA's Copy of Script

### Set the stage:

Pat contacts Gene by telephone to inform him that the J&A is not necessary.

Speaker	Script	
Contract Specialist	Hello Gene, this is Pat.	
RA	What can I do for you Pat?	
Contract Specialist	You know that justification you told me I would have no problem getting approved?	
RA	Yeah, that should have breezed right through.	
Contract Specialist	Well let me tell you how it breezed right back in my face and out the window.	
RA	What are you talking about?	
Contract Specialist	The competition advocate called me to her/his office to tell me that the justification was incomplete and that I didn't need it anyway because the equipment is on a GSA schedule.	
RA	What! How could that be when I have an approved justification for that equipment??	
Contract Specialist	Apparently, no one bothered to check the required sources or conduct any market research. Plus, I got chewed out because I <b>assumed</b> my justification would be approved since the last one was approved. I wish I had done my homework. I'm just miserable.	

Page 2 of 2

RA	Don't be so hard on yourselfthese things happen. You were safe to assume your justification would be approved since the last one was approved. I have to accept part of the blame. Live and learn.
Contract Specialist	Learning never endsespecially in contracting. From now on when I receive a requirement that restricts competition, I'll make sure all elements are covered in the justification.
RA	Well, I'm glad to know this equipment is on schedule. This will be a piece of cake now.
Contract Specialist	I just wish I had discovered it. This has been EXCEDRIN headache number 500 and I still have a ways to go!! Gene, I gotta get back to work so I'll talk to you later.
RA	Thanks for calling, Pat. Bye.

Page 1 of 2

### **ROLEPLAY**

### X-Ray Fluoroscopic Systems on GSA Schedule Instructor's Copy of Script

### Set the stage:

Pat contacts Gene by telephone to inform him that the J&A is not necessary.

Speaker	Script	
Contract Specialist	Hello Gene, this is Pat.	
RA	What can I do for you Pat?	
Contract Specialist	You know that justification you told me I would have no problem getting approved?	
RA	Yeah, that should have breezed right through.	
Contract Specialist	Well let me tell you how it breezed right back in my face and out the window.	
RA	What are you talking about?	
Contract Specialist	The competition advocate called me to his/her office to tell me that the justification was incomplete and that I didn't need it anyway because the equipment is on a GSA schedule.	
RA	What! How could that be when I have an approved justification for that equipment??	
Contract Specialist	Apparently, no one bothered to check the required sources or conduct any market research. Plus, I got chewed out because I <b>assumed</b> my justification would be approved since the last one was approved. I wish I had done my homework. I'm just miserable.	

Page 2 of 2

RA	Don't be so hard on yourselfthese things happen. You were safe to assume your justification would be approved since the last one was approved. I have to accept part of the blame. Live and learn
Contract Specialist	Learning never endsespecially in contracting. From now on when I receive a requirement that restricts competition, I'll make sure all elements are covered in the justification.
RA	Well, I'm glad to know this equipment is on schedule. This will be a piece of cake now.
Contract Specialist	I just wish I had discovered it. This has been EXCEDRIN headache number 500 and I still have a ways to go!! Gene, I gotta get back to work so I'll talk to you later.
RA	Thanks for calling, Pat. Bye.

Ref.	Steps In Presenting The Topic	<b>Instructor Notes</b>
	c. Roleplay Summary	
	Allow for a short discussion.  Ask the following question:	
?	Question: Did their working rapport regress? If so, why? If not, why?	
?	<ul> <li>Suggested answer: No, because Pat wasn't angry with Gene, but with herself for not paying attention to the justification. She had a right to inform Gene that the equipment is on a GSA schedule so that he could correct his files.</li> <li>Question: What is the contract specialist's duty regarding justifications?</li> </ul>	
	Answer: To critique the justification for accuracy and completeness.	

Competition Lesson 8

#### **TOPIC: COMPETITION**

Ref: Chapter 8, Pgs 8-19

**Objective:** When you complete this lesson, your students should be able to:

• Determine if a synopsis is required.

Time: TBD

Method: Oral Question/Answer Competition/Lecture

#### LESSON PLAN

Ref. Steps In Presenting The Topic

**Instructor Notes** 



# a. Show VG 8-5:CompetitionSTEP 5 - Determine if a synopsis is required.



#### Question:

Which two authorities for other than FAOC **may** be synopsized?

**Answer:** When appropriate, synopsize requirements for only one responsible source and national security.

#### b. Summarize lesson

Have a student name the five steps in determining the extent of competition.

**Step 1:** Determine if other than full and open competition is justified.

**Step 2:** Determine whether to exclude sources.

**Step 3:** Determine whether a J&A or D&F is required.

**Step 4:** Prepare J&A for other than FAOC and obtain approvals.

**Step 5**: Determine if a synopsis is required.

#### TOPIC: LEASE VS. PURCHASE

**Ref.:** Chapter 9, Pg. 9-3

**Objective:** When you complete this <u>introduction</u>, your students should be able to:

- Identify factors to consider in determining whether to lease or purchase.
- Identify the ultimate goal in making the decision to lease or purchase.

Time: TBD

Method: Lecture/Inquiry

#### LESSON PLAN

Ref.

**Steps In Presenting The Topic** 

**Instructors Notes** 

#### a. Present the setting:

Your next step is to decide whether the TV surveillance equipment should be leased or purchased.

**State:** In determining whether to lease or purchase you must consider these factors:

- immediate need vs. long-term need
- potential obsolescence
- transportation, installation, and maintenance cost
- net purchase cost vs. the cumulative leasing cost

#### Question:

What is your ultimate goal in making the decision to lease or purchase?

Answer: To obtain the lowest overall cost.

TR



TR 9-4

b. Direct students to Flowchart of Steps in Determining Whether to Lease or Buy

#### TOPIC: LEASE VS. PURCHASE

Ref.: Chapter 9, Pgs. 9-5 thru 9-8

**Objective:** When you complete this lesson, your students should be able to:

- Determine if policy prescribes lease or purchase.
- Review market research.
- Determine whether to solicit for purchase alone.
- Determine whether to solicit for lease.
- Determine whether to solicit for all methods and select appropriate provisions.

Time: TBD

**Method:** Lecture/inquiry/Case study

#### LESSON PLAN

Ref.

**Steps In Presenting The Topic** 

**Instructors Notes** 



a. Show VG 9-1: Lease vs. Purchase STEP 1 - Determine if policy prescribes lease or purchase.

**State:** Legislation and/or agency policy may require that specific equipment be leased.



Question:

Does leasing apply to both supplies and services?

**Answer:** No, leasing applies to supplies (or equipment) **NOT** services.



b. Show VG 9-2: Lease vs. Purchase STEP 2 - Review market research.

Ref.	Steps In Presenting The Topic	<b>Instructors Notes</b>
	State: Reviewing market data and acquisition history will help you to determine:  •Stability of the technology  •Trends in pricing  •Standard commercial policies and practices of  -Manufacturers  -Distributors and other secondary suppliers  •Standard commercial maintenance plans	
	c. Show VG 9-3: Lease vs. Purchase STEP 3 - Determine whether to solicit for purchase alone.	
TR 9-6 (top)	State: There are five factors that help you to decide whether to solicit for purchase alone. Turn to pg. 9-6. They are:	
	<ul> <li>Requirement does not lend itself to leasing</li> <li>Requirement will be provided to other contractors as GFP.</li> <li>Product has a long expected life and will not need upgrading.</li> <li>Equipment has limited period of use.</li> <li>Products are to be used in a secure area.</li> </ul>	

Ref.

**Steps In Presenting The Topic** 

**Instructor Notes** 



d. Show VG 9-4: Lease vs. Purchase STEP 4 - Determine whether to solicit for lease.

**State**: There are three leasing plans discussed in the TR on pg. 9-6 & 9-7.



#### Question:

What leasing plan does this describe?

The Government leases the equipment and at a specified period(s) in the contract, must determine whether to purchase the equipment or return it to the contractor.

Answer: Lease with option to purchase



#### Question:

What are the other two plans/

Answer: Straight lease and lease to ownership



e. Show VG 9-5: Lease vs. Purchase STEP 5 - Determine whether to solicit for all methods and select appropriate provisions.

Ref.

#### Steps In Presenting The Topic

**Instructors Notes** 



#### • Question:

Name the government agency that can assist you in lease or purchase decisions?

Answer: GSA



## f. ASSIGN CASE STUDY 9-1 on CE 9-3, "Give Me the Most for My Buck"

CE



**Ask** students to turn to Case Study 9-1

<u>Ask</u> students to work in their groups to discuss whether to buy or lease the TV surveillance system.

<u>Have</u> them answer the questions and develop a list of pros and cons for the decision made.

<u>Tell</u> students to select a spokesperson to represent their group.

**<u>Allow</u>** 10 minutes for groups to meet.

<u>Ask</u> one group to provide their answer and ask if any other group has a different answer.

Give school solution.

### NOTE TO INSTRUCTOR: THIS PAGE IS SAME AS STUDENTS SOLUTIONS TO THE QUESTIONS FOLLOW THIS PAGE

## Case Study 9-1 "Give Me the Most for My Buck"

**Directions:** Discuss in your group whether to buy or lease the TV surveillance system. You will need to analyze the PR and market report. Following the discussion, answer the questions and develop a list of pros and cons for your decision.

Question 1: What are the pros and cons of leasing vs. purchasing the TV surveillance system?

Question 2: Which factor (those addressed in TR pg. 9-5) most influenced your decision?

Question 3: Should the TV surveillance system be purchased, leased or both, or leased with the option to purchase?

Question 4: When would you solicit for all methods?

#### Ref. Steps In Presenting The Topic **Instructors Notes CASE STUDY 9-1 SOLUTION Question No. 1:** What are the pros and cons of leasing vs. purchasing the TV surveillance system? PROS OF LEASING: Leasing the equipment would allow the Government to maintain a reasonable level of security by upgrading the equipment as needed with stateof-the-art technology. Continuous upgrading of the system should help prevent compromises of security measures.. CONS OF LEASING: Leasing would not be appropriate for equipment that would be needed for an extended period. PROS OF PURCHASING: There is no need for the Government to upgrade a system that meets its minimum

CONS OF PURCHASING: none.

#### Question No. 2:

minimal.

Which factor (those addressed in TR pg. 9-5) most influenced your decision?

needs. The TV surveillance system has a long life expectancy and the cost of leasing would probably exceed the purchase cost. The price includes installation and a 90 day warranty period. Maintenance of the system is very

Answer: All of the factors were considered.

#### Question No. 3:

Should the TV surveillance system be purchased, leased or both, or leased with the option to purchase?

#### **TOPIC: EVALUATION FACTORS FOR AWARD**

**Ref.** Chapter 10, Pgs. 10-3

**Objective:** When you complete this <u>introduction</u>, your students should be able to:

recognize the purpose for evaluation factors and

• identify the three categories for determining the basis of award.

Time: TBD

Method: Lecture/Inquiry

#### LESSON PLAN

Ref. Steps In Presenting The Topic

**Instructors Notes** 

#### TR 10-3

a. Present the setting:

Now you need to decide what evaluation factors you will use.

**State:** Evaluation factors are designed to achieve these specific objectives:

#### Answer: (any of the four)

- · maximize competition
- minimize the complexity of the solicitation and the evaluation
- ensure impartial and complete evaluation of all proposals, and
- facilitate selection of the source whose proposal has the highest degree of realism and whose performance is expected to best meet stated Government requirements.



#### Question:

The basis for determining the method of award can be divided into what three categories?

#### Answer:

- 1. More than one award.
- 2. Award based on price and price-related factors.
- 3. Award based on technical evaluation factors.

#### TR



PAGE 10-4 b. Direct students to Flowchart of Steps in Determining Evaluation Factors.

#### TOPIC: EVALUATION FACTORS FOR AWARD

**Ref.** Chapter 10, Pgs. 10-5 to 10-15

**Objective:** When you complete this lesson your students should be able to:

- Identify the number of awards.
- Identify price and price-related factors.
- Review price-related factors as a whole.
- Select and complete method of award provision.
- Determine if technical evaluation is needed.

Time: TBD

**Method:** Lecture/Inquiry

#### LESSON PLAN

Ref.

Steps In Presenting The Topic

**Instructors Notes** 



#### **Show VG 10-1: Evaluation factors.** STEP 1 - Identify the number of awards.

TR



Let's look at the types of awards you can make on TR 10-5.

- Single buy: all line items to one contractor.
- Separate single: different line items to more than one contractor; also known as "multiple awards."
- Progressive: a quantity that exceeds any contractor's capability; permits award to next low offeror until entire quantity is awarded.
- Multiple award schedule: more than one firm offering their "most favored" prices; requisitioner selects lowest priced item that meets their needs.
- Partial set-aside: variation of progressive; one portion of entire amount requirement is unrestricted and remaining portion is restricted (set-aside for small business concerns).

#### Ref.

#### **Steps In Presenting The Topic**

#### **Instructor Notes**



#### • Question:

When are multiple awards best used?

**Answer:** They are best used when requirements do not have to be used as parts of a whole.

#### True or False

Whenever you award to more than one offeror, only assign one contract number.

Answer: False



#### b. Show VG 10-2: Evaluation factors. STEP 2 - Identify price and price related factors.



#### • Question:

What specific information about pricerelated factors must offerors be informed of in the solicitation?

**Answer:** They must be told which price-related factors, if any, will be applied and how they will be calculated to determine the "best buy" price.

<u>State</u>: Price related factors are used strictly for comparing offers. They are not to be added to the contract award price.

Ref.

#### Steps In Presenting The Topic

**Instructors Notes** 



#### Question:

What are the commonly applied pricerelated factors?

#### Answer:

- •Foreseeable costs or delays
- Changes
- •Economic advantage of one or multiple awards
- •Federal, state, and local taxes
- Origin of supplies



TR 10-7

\_\_\_

#### Question:

What is the administrative cost to the Government for issuing and administering each contract awarded under an IFB or RFP? (WALK STUDENTS THROUGH THE EXHIBIT 10-14 on TR 10-10)

**Answer:** \$500

#### c. Show VG 10-3: Evaluation factors. STEP 3 - Review price-related factors as a whole.



#### Question:

What are some of the potential problems in evaluation that could occur?

TR 10-14

#### Answer:

- Unbalanced offers: offers are high on some items and low on others.
- Front end-loading: enables offeror to recover money in advance of the performance of work.
- Inaccurate quantity estimate: offers are extremely low for large quantities and extremely high for smaller quantity.

**Steps In Presenting The Topic** Ref. **Instructor Notes** d. Show VG 10-4: Evaluation factors. STEP 4 - Select and complete method of award. **Question:** Name two examples of price-related evaluation factor clauses. **Answer:** (any two) •Evaluation of Options •Economic Price Adjustment--Standard Supplies •Economic Price Adjustment--Semistandard Supplies •Economic Price Adjustment--Labor and Material •F.O.B. Origin and/or F.O.B. Destination **Show VG 10-5:** Evaluation factors. STEP 5 - Determine if technical evaluation is needed. **Question:** What are technical evaluation factors? Answer: Non-price related factors. **Question:** What are business management factors?

**Answer:** Business management factors address the capability of the offeror to perform the work as opposed to

the technical merits of the proposal.

#### **TOPIC: EVALUATION FACTORS FOR AWARD**

**Ref.** Chapter 10, Pgs. 10-5, 10-6 to 10-13, 10-14 to 10-15

**Objective:** When you complete this lesson, your students should be able to:

- Identify the number of awards that might be made.
- Identify applicable price-related factors.
- Determine if technical evaluation is needed.

Time: TBD

**Method:** Case Study/Discussion

#### LESSON PLAN

Ref.

Steps In Presenting The Topic

**Instructors Notes** 

#### a. Present the setting:

What, if any, evaluation factors will you use for the fireworks and TV surveillance systems?



## b. ASSIGN CASE STUDY Case Study 10-1 on CE 10-3 "Selection by Evaluation"

CE



PAGE 10-3 <u>Ask</u> the students to turn to Case Study 10-1, CE 10-3.

**Request** students base their decisions on the fireworks and TV surveillance, line item 0001.

This is a group exercise.

**Select** a group to answer the questions and ask if any other group has a different answer.

<u>Allow</u> a total of 20 minutes for this exercise (10 minutes for individual effort, 10 minutes for group effort).

#### NOTE TO INSTRUCTOR: THIS IS THE SAME AS CE BOOK.

## Case Study 10-1 "Selection by Evaluation"

**Directions:** Make the following decisions for the **fireworks** requirement:

- 1. Determine the number of line items.
- 2. Determine the number of awards:
- •single
- •multiple
- progressive
- •partial set-aside
- 3. Identify price and price-related factors (Exhibit 10-2, pg. 10-7):
  - •Foreseeable costs or delays
  - •Changes
  - •Economic advantage of one or multiple awards
  - •Federal, state and local taxes
  - •Origin of supplies
- 4. Review price-related factors as a whole and determine whether any problems are anticipated (Exhibit 10-7, pg. 10-14):
  - •Unbalanced bids
  - •Front-end loading
  - •Inaccurate quantity estimates
- 5. Determine whether technical evaluation is needed.

## Case Study 10-1 "Selection by Evaluation"

**Directions:** Make the following decisions for the **TV surveillance** requirement.:

- 1. Determine the number of line items.
- 2. Determine the number of awards:
  - •single
  - •multiple
  - progressive
  - •partial set-aside
- 3. Identify price and price-related factors (Exhibit 10-2, pg. 10-7):
  - •Foreseeable costs or delays
  - •Changes
  - •Economic advantage of one or multiple awards
  - •Federal, state and local taxes
  - Origin of supplies
- 4. Review price-related factors as a whole and determine whether any problems are anticipated (Exhibit 10-7, pg. 10-14):
  - •Unbalanced bids
  - •Front-end loading
  - •Inaccurate quantity estimates
- 5. Determine whether technical evaluation is needed.

### **Case Study 10-1 Recommended School Solution**

**Note to Instructor:** State that this is only the recommended solution. The decisions the students make could be possible solutions in a legitimate procurement.

- 1. **FIREWORKS**: It's in the Government's best interest to have only one line item. The requirement should not be fragmented between contractors since the fireworks are incidental to the service. More than one line item would result in an additional cost for furnishing Government property (fireworks) to another contractor.
- 2. **FIREWORKS**: It's in the Government's best interest to make one award to one contractor. The Government would be at a disadvantage if it purchased fireworks from one contractor and hired a different contractor to display the fireworks. The Government doesn't have a need to purchase fireworks without having them displayed.
- 3. **FIREWORKS**: •Federal, state and local taxes may apply
- 4. **FIREWORKS:** None of the following problems are likely:

Problem	Description	Reason its not applicable
Unbalanced offers	defined as offers are high on some items and low on others	Only one line item
Front-end loading	Enables offeror to recover money in advance of the performance of work	No need for up-front money
Inaccurate qty estimates	Offers are extremely low for large qty and extremely high for smaller qty	Only have one qty

5. **FIREWORKS:** Technical evaluation factors were provided with the SOW for the fireworks requirement.

- 1. **TV SURVEILLANCE**: It's in the Government's best interest to have only one line item. The requirement should not be fragmented between contractors since the Government needs the contractor to be responsible for the installation of their own equipment. If something happens to the equipment, who would the Government call?
- 2. **TV SURVEILLANCE SYSTEM:** It's in the Government's best interest to make one award to one contractor. The installation is incidental to the purchase of the system.
- 3. **TV SURVEILLANCE SYSTEM**: Buy American Act may apply (origin of supplies
- 4. **TV SURVEILLANCE SYSTEM:** None of the following problems are likely:

Problem	Description	Reason its not applicable
Unbalanced offers	defined as offers are high on some items and low on others	Only one line item
Front-end loading	Enables offeror to recover money in advance of the performance of work	No need for up-front money
Inaccurate qty estimates	Offers are extremely low for large qty and extremely high for smaller qty	Only have one qty

5. TV SURVEILLANCE SYSTEM: Technical evaluation is not necessary.

Ref.	Steps In Presenting The Topic	Instructors Notes
	c. Summary of Lesson	
	Review the five steps in determining evaluation factors.	
	Step 1: Identify the number of awards.	
	<b>Step 2:</b> Identify price and price-related factors.	
	<b>Step 3:</b> Review price-related factors as a whole.	
	<b>Step 4:</b> Select and complete method of award.	
	<b>Step 5:</b> Determine if technical evaluation is needed.	
	d. Conclude by stating: Let's talk about the method of procurement you would use for the fireworks and TV surveillance requirements.	

#### TOPIC: METHOD OF PROCUREMENT

Ref. Chapter 11, Pgs. 11-3 thru 11-11

**Objective:** When you complete the introduction and the lesson, your students should be able to:

- Identify the methods of procurement.
- Identify the goal in selecting the method of procurement.
- Review acquisition histories and conduct market .
- Determine if simplified methods are feasible.
- Identify conditions applicable to the requirement,
- Select method of procurement.

Time: TBD

Ref.

**Method:** Lecture/inquiry

#### LESSON PLAN

**Steps In Presenting The Topic** 

**Instructors Notes** 

#### a. Present the setting:

What method will you use to procure the requirements you've been working on all week?



#### Question

What methods of procurement are discussed in this lesson?

**Answer:** Small purchases or simplified, sealed bidding, two-step sealed bidding, and negotiation.



#### Question:

How would you describe two-step sealed bidding?

**Answer:** Two-step-sealed bidding is a combination of competitive negotiation and sealed bidding. The procedure is designed to obtain the benefits of sealed bidding when adequate specifications are not available and discussions with offerors might be necessary.

Ref.

#### **Steps In Presenting The Topic**

**Instructors Notes** 



#### Question:

What goal do you hope to attain in selecting the method of procurement?

**Answer:** The goal in selecting the method of procurement is to attain full and open competition with the hope of obtaining reasonable prices for the Government.

#### TR



11-4

b. Direct students to Flowchart of Steps in Determining the Method of Procurement.



c. Show VG 11-1: Method of Procurement STEP 1 - Review acquisition histories and conduct market research.



#### Question

What kind of information can you obtain from previous files or from market data that will help you select the method of procurement? Name 3 only.

#### Answer (any three):

- •The dollar value.
- •Whether there is an existing contract.
- •Amount of competition.
- •Delivery time frame.
- •Whether discussions are necessary.
- •Whether firms base products or services on price and price related factors.
- •Whether a technical evaluation is necessary.
- •Whether firms provide commercial products or services that are described adequately and understood by the general public.

Ref.

**Steps In Presenting The Topic** 

**Instructors Notes** 



d. Show VG 11-2: Method of Procurement. STEP 2 - Determine if simplified purchasing methods are feasible.



#### Question:

What two pieces of information from market research and acquisition histories help you determine whether simplified methods are feasible?

**Answer:** The dollar value of the requirement and the existence of a required source.



e. Show VG 11-3: Method of Procurement. STEP 3 - Identify conditions applicable to the requirement.



#### Question:

What is allowable in a negotiated procurement?

#### Answer:

- •Exceptions to the requirement to always publicize the proposed contract.
- •Discussion of proposals with offers.
- Award can be made based on revised offers.
- •Procurement of products or services weighted more heavily on the technical capabilities than the price.

#### Ref. **Steps In Presenting The Topic Instructor Notes State**: There are four conditions that must be met in order to use sealed bidding: 1. Competition is anticipated 2. Time permits solicitation, submission, and evaluation 3. No need to hold discussions with offerors on their bid/proposal 4. Award will be made on price and pricerelated factors only. **State**: The firm fixed price or cost reimbursement contracts are used for acquisitions over \$25,000. The contractor has full responsibility for the performance cost and resulting profit (or loss) in a firm fixed price contract. This type of contract is most frequently used in Government procurements. f. Show VG 11-4: Method of Procurement. STEP 4 - Select the method of procurement.

**Steps In Presenting The Topic** Ref. **Instructors Notes Question:** What should you use as the basis for the selection of the method of procurement? **Answer:** The conditions applicable to the procurement provide the basis for the selection of the method of procurement. ASSIGN CASE STUDY 11-1 on CE 11-3, "Match the Method'' CE Ask students to turn to Case Study 11-1. **PAGE <u>Have</u>** students complete exercise 11-3 individually and with their books closed. **Select** students at random to give answers and reason for selection.

**Allow** 10 minutes for this exercise.

## NOTE TO INSTRUCTOR: THIS PAGE IS SAME AS STUDENTS SOLUTIONS TO CASE STUDY FOLLOW THIS PAGE

## Case Study 11-1 "Match the Method"

**Directions:** Write the method(s) of procurement (small purchase ,simplified purchasing, sealed bidding, two-step sealed bidding, or negotiation) in **Column B** that would apply to the statement in **Column A. Note:** There may be more than one method applicable to a given statement.

COLUMNIA	COLUMNID
COLUMN A	COLUMN B
1. The requirement can be fulfilled by a required source.	
2. The requirement is urgently needed.	
3. The prices of technically acceptable proposals will be revealed to the public before award.	
4. The requirement is under \$25,000.	
5. The award is based soley on price and price-related factors.	
6. The products can be purchased over-the-counter.	
7. The award is based on revised prices.	
8. The requirement is over \$25,000.	
9. The description of the requirement should be clearly stated.	
10. Two or more sources are expected to compete.	

## CASE STUDY 11-1 SOLUTION "Match the Method"

COLUMN A	COLUMN B
1. The requirement can be fulfilled by a required source.	Small or simplified S.B. and Negotiation would not be necessary since a required source exists.
2. The manufacture of the control of	Constitution of the state of th
2. The requirement is urgently needed.	Small or simplified and Negotiation There is no sysnopsis requirement for small or simplified. The synopsis requirement can be waived for Negotiation, but cannot be waived for Sealed bidding and 2-Step S.B.
3. The prices of technically	2-Step Sealed Bidding
acceptable proposals will be revealed to the public before award.	Technical proposals do not apply to small and simplified purchasing. Proposals are not revealed in a negotiated procurement until after award Public opening of sealed bids apply to price only.
4. The requirement is under \$25,000.	Small or simplified Sealed bidding, 2-Step S.B.and negotiation apply to procurements over \$25,000 because it would not be economical to use these methods for requirements under \$25,000.

5. The award is based soley on price and price-related factors.	Small/simplified, Sealed Bidding and some Negotiation Award of a 2-Step S.B is based on acceptable technical proposals and price and price-related factors. Award of other negotiated procurements may be based on technical capability and price and price related factors.
6. The products can be purchased over-the-counter.	All methods
7. The award is based on revised offers.	Negotiation, Small purchasing and 2-Step S.B. limited to technical approach only before award.  Cannot revise prices after bids are opened in sealed bidding.
8. The requirement is over \$25,000.	All methods except small purchase
9. The description of the requirement must be clearly stated.	Sealed bidding The description of the requirement may not necessarily be clearly stated for small/simplified, negotitated or 2-Step S.B.
10. Two or more sources are expected to compete.	All methods

#### Ref. **Steps In Presenting The Topic Instructors Notes State**: Now that we have covered the steps in selecting the method of procurement, you should be ready do a case study where you will select the method of procurement that is most appropriate for the fireworks and the TV surveillance systems requirements. h. Assign Case Study 11-2 on CE 11-4 & 11-5, "Choose the Right One" $\mathbf{CE}$ **Tell** them to turn to Case Study 11-2 and to the fireworks and TV surveillance PRs. This is a group exercise. **PAGE** 11-4 & 11-5 **Allow** 10 minutes for this exercise. Note to Instructor: Use the interactive viewgraph to show solution.

## NOTE TO INSTRUCTOR: THIS PAGE IS SAME AS STUDENTS SOLUTIONS TO QUESTIONS FOLLOW THIS PAGE

## Case Study 11-2 "Choose the Right One"

**Directions:** Place an X in the yes or no column as appropriate for the fireworks and TV surveillance requirements. Select a spokesperson from your group to report group's answers.

Question	Fi	Fireworks		TV Surveillance	
	Yes	No	Yes	No	
1. Is the dollar value \$25,000 or less?					
2. Is there an existing required source?					
3. Is time available to permit publicizing, soliciting in writing, receiving written responses, and evaluation?					
4. Will award be based soley on price and price-related factors?					

5. Is the requirement stated sufficiently to forego discussion?(if no, answer 5b.)	
5b. If discussions are needed, can you limit discussions to determining acceptability of the end item?	
6. Are 2 or more sources expected to respond?	
7. What type of contract will be used?	

Question 1.. What is the most appropriate method of procurement for the fireworks requirement?

Question 2. What is the most appropriate method of procurement for the TV surveillance requirement?

## CASE STUDY 11-2 SOLUTION "Choose the Right One"

SELECTING THE METHOD OF PROCUREMENT					
Question	Fireworks		TV Surveillance		
<u> </u>	Yes	No	Yes	No	
1. Is the dollar value \$25,000 or less?		X		X	
2. Is there an existing required source?		X		X	
3. Is time available to permit publicizing, soliciting in writing, receiving written responses, and evaluation?	X		X		
4. Will award be based <b>soley</b> on price and price-related factors?		X	X		
5. Is the requirement stated sufficiently to forego discussion?(if no, answer 5b.)		X	X		
5b. If discussions are needed, can you limit discussions to determining acceptability of the end item?		X	N/A		
6. Are 2 or more sources expected to respond	X		X		
7. What type of contract will be used?	FFP		FFP		

Ref.	Steps In Presenting The Topic	<b>Instructors Notes</b>
	CASE STUDY 11-2 SOLUTION	
	Question No. 1	
	What is the most appropriate method of procurement for the fireworks requirement?	
	Answer: Negotiation	
	Question No. 2 What is the most appropriate method of procurement for the TV surveillance requirement?	
	Answer: Sealed Bidding	
	Note to Instructor: Ask students to turn to TR pg. 11-11, Exhibit 11-2. In your discussion of the case study, relate the decisions to the chart to show the appropriate method of procurement to select.according to the question.  (THIS CHART IS IDENTICAL TO THE CHART IN THE TR)	

#### EXHIBIT 11-2

SELECTING THE METHOD OF PROCUREMENT SMALL/SIMPLIFIED					
Question	If yes, use	If no, use			
Is the dollar value \$25,000 or less?	Small purchase procedures.*	Formal procedures: Sealed bidding, 2-Step, or Negotiation			
Is there an existing required source?	Simplified purchase procedure.*	Formal procedures: Sealed bidding, 2-Step, or Negotiation.			
SELECTING THE METHOD OF PROCUREMENT FORMAL PROCEDURES					
Question	If yes, use	If no, use			
Are there at least 51 days available to publicize and receive offers?	Any of the three formal procedures	Negotiation only after justifying urgency.			
Will award be made on basis of price and price-related factors?	Any of the three formal procedures	Negotiation			
Is the requirement stated sufficiently to forego discussion?	Sealed bidding only.	2-Step, Negotiation			
If discussions are needed, can you limit discussions to determining acceptability of the end item?	2-Step	Negotiaton			

<sup>\*</sup>Remember, however, that a required source purchase can be below or above the \$25,000 threshold.

Ref.	Steps In Presenting The Topic	Instructors Notes
	i. Summary of Lesson Review the four steps in selecting the method of procurement.	
	<ul> <li>Step 1: Review acquisition histories and conduct market research.</li> <li>Step 2: Determine if simplified purchasing methods are feasible.</li> <li>Step 3: Identify conditions applicable to the requirement.</li> <li>Step 4: Select the method of procurement.</li> </ul>	
	j. Conclude by asking: What is the final step in planning the procurement?	

#### **TOPIC: PROCUREMENT PLANNING**

**Reference**: Chapter 12, Pg. 12-3

**Objective**: When you complete this <u>introduction</u>, your students should be able to:

Define procurement planning.Define acquisition planning.

• Identify the purpose of procurement planning.

Time:

**Method:** Inquiry/Lecture

#### LESSON PLAN

Ref. Steps In Presenting The Topic

**Instructors Notes** 

#### a. Present the setting:

You are now ready to consolidate the information you gathered into the actual procurement plan.



#### • Question:

What is the difference between procurement planning and acquisition planning?

TR

.PAGE 12-3 & 12-4 **Answer:** Procurement planning is the development of a plan of action by the contract specialist which commences with receipt of the PR and ends with contract award. Acquisition planning is the process by which the efforts of all personnel responsible for an acquisition are coordinated and integrated through a comprehensive plan for fulfilling the agency need in a timely manner and a reasonable cost.

#### c. Direct students to Flowchart of Steps in Planning the Procurement.



#### Question:

What is the purpose of a procurement plan?

**Answer:** A procurement plan provides an outline of steps that must be taken to accomplish the agency's objective, and it specifies how, when and by whom those steps must be taken.

#### TOPIC: PROCUREMENT PLANNING

Reference: Chapter 12, Pgs. 12-5 to

**Objective**: When you finish this lesson, your students should be able to:

Determine whether a plan is necessary.Determine if an existing plan applies.

• Prepare a procurement plan.

**Method:** Inquiry/Lecture

#### LESSON PLAN

Ref. Steps In Presenting The Topic

**Instructors Notes** 



# a. Show VG 12-1:Procurement PlanningSTEP 1 - Determine whether a plan is needed.



#### Question:

Once you determine a plan is needed, what are the responsibilities of the contract specialist?

TR



.PAGI 12-5 **Answer:** The contract specialist must:

- •Record and document key procurement planning decisions.
- •Identify tasks necessary to award contract and key decision points.
- •Identify the person or persons responsible for each task.
- •Identify officials who are responsible for concurrences, clearances and approvals.



#### b. Show VG 12-2: Procurement Planning STEP 2 - Determine if an existing plan applies.



#### • Question:

What should you do if acquisition history identifies an existing plan?

**Answer:** Update the plan as needed.

Ref.	Steps In Presenting The Topic	Instructors Notes
	c. Show VG 12-3: Procurement Planning STEP 3 - Prepare plan.	
?	• Question: For which of the three requirements would you prepare a procurement plan and why?  Answers will vary.	

#### TOPIC: PROCUREMENT PLANNING

Reference: Chapter 12, Pgs. 12-5 to 12-12

**Objective**: When you finish this lesson, your students should be able to:

• Prepare a procurement plan.

Time:

Method: Case Study

LESSON PLAN

Ref.

**Steps In Presenting The Topic** 

**Instructors Notes** 



## a. ASSIGN FINAL CASE STUDY 12-1. "Develop a Plan"

TR



PAGE 12-6 to 12-12 State: Your final step is to prepare a plan Explain there is not enough time to actually write the plan, instead the students will identify the issues that should be covered. This is a group exercise. Half the groups will work on the fireworks requirement, half the groups on the TV surveillance system.

**Ask** students to turn to page 12-3 or 12-5 of the CE and follow the directions.

**Allow** 20 minutes for this exercise.

**Randomly select** a group to present their findings on the fireworks. Allow the other groups with the same assignment to fill in any missing issues. Repeat for the TV surveillance system.

Note to instructor: At the completion of this exercise, you will conduct the review of the course which is a jeopardy game.

			SI	NGLE	JEOP	PARDY	SHE	ET			
PRs	Fundi ng	Mrkt Rsrch	Specs / SOW	Servi ces	Srce Lists	Set- aside s 8(a)	Com petiti on	Lease vs Pur.	Eval factor s	Meth od of procu re.	Procu reme nt Plng
\$100	\$100	\$100	\$100	\$100	\$100	\$100	\$100	\$100	\$100	\$100	\$100
\$200	\$200	\$200	\$200	\$200	\$200	\$200	\$200	\$200	\$200	\$200	\$200
\$300	\$300	\$300	\$300	\$300	\$300	\$300	\$300	\$300	\$300	\$300	\$300

	DOUBLE JEOPARDY SHEET										
PRs	Fundi ng	Mrkt Rsrch	Specs / SOW	Servi ces	Srce Lists	Set- aside s 8(a)	Com petiti on	Lease vs Pur.	Eval factor s	Meth od of procu re.	Procu reme nt Plng
	,				•	•	•	•	•	•	,
\$200	\$200	\$200	\$200	\$200	\$200	\$200	\$200	\$200	\$200	\$200	\$200
\$400	\$400	\$400	\$400	\$400	\$400	\$400	\$400	\$400	\$400	\$400	\$400
								•			
\$600	\$600	\$600	\$600	\$600	\$600	\$600	\$600	\$600	\$600	\$600	\$600

#### FINAL JEOPARDY

jeopardy:	
Points wagered in final jeopardy:	
Group Name:	
ANSWER:	

### PROCUREMENT PLANNING REVIEW JEOPARDY GAME

**Instructions to Instructor:** Ask students if they have ever watched the Jeopardy Game Show on TV. Tell them that this game is very similar in that they are to provide the answer in the form of a question.

The students will participate in groups as they have all week.

<u>Tell</u> the students a copy of the single & double jeopardy sheets are provided in their class exercise book under Review. The students may use the sheets to "X" out categories/amounts that have been guessed.

You will keep score on the board.

Tell the students how they will be quizzed. Start with one person from a group. The individual who is to answer may confer with his/her teammates **but the individual must answer**. Each teammate will select the point value they wish.

A team can pass a question and the instructor can offer the question to the opponents. If an opponent attempts to answer but gives an incorrect answer, the points associated with the question are deducted. But if an opponent chooses to pass, points should not be added nor deleted. If every team chooses to pass the question, just give them the answer--do not deduct or add points to any team's score. If an opponent chooses to answer and they answer correctly, the get the points. Move to next team in line to answer (if the team that answered the question is next in line to answer, give them their question).

Each team will have approximately **15 seconds** to answer a question. The instructor will make a buzzer sound when the time expires. If the question is answered incorrectly, the team loses the points.

After the game, total the points for each team and give teams time to wager their bets for the final jeopardy question of the day. Have them use the form to write their group name and wager. After they have turned in that form, give them the question and have them write their response on a piece of paper. Allow them **three** minutes to answer.

Start with the first team, announce their wager, ask for their answer and total their points. Follow this procedure until all have answered. Announce the winner and congratulate them.

Amount	Category: Purchase Requests					
\$100	<b>Answer:</b> This term is used to describe the number of days it takes the contracting activity to award a contract from the date it accepts a PR from the requiring activity. (introduction)					
	<b>Question:</b> What is Procurement Administrative Lead Time (PALT)?					
\$200	<b>Answer</b> : Any civilian or military official or employee of an agency who has participated personally and substantially in the conduct of (an) agency procurement. (introduction)					
	Question: What is a procurement official?					
<b>.</b>						
\$300	<b>Answer:</b> This happens when approvals and reviews are missing from a purchase request. (1.1)					
	<b>Question:</b> What is return the PR to the requiring activity?					

Amount	Category: Funding					
\$100	<b>Answer:</b> This term describes October 1 - September 30, (2.2)					
	<b>Question:</b> What is a fiscal year?					
\$200	<b>Answer:</b> These funds are obligated only in the fiscal year for which the funds are appropriated.					
	<b>Question:</b> What are annual funds?					
\$300	<b>Answer:</b> This provides that "No Government officer or employee may authorize or create an obligation in excess of funds available or in advance of appropriations." (2.1)					
	<b>Question:</b> What is the Anti-Deficiency Act?					

Amount	Category: Market Research					
\$100	<b>Answer:</b> This poll attempts to ascertain whether other					
	qualified sources are capable of satisfying the Government's					
	requirements. (introduction)					
	<b>Question:</b> What is a market survey?					
\$200	<b>Answer:</b> This market source, which is published by the					
	Bureau of Labor Statistics, provides a guide to changes in					
	"retail" prices and is used as a general gauge of inflation. (3.2)					
	<b>Question:</b> What is the Consumer Price Index?					
\$300	<b>Answer:</b> This announcement is published in the CBD when					
	there is only one known source or no known sources to					
	encourage participation in a Government procurement. (3.3)					
	<b>Question:</b> What is a presolicitation notice?					

Amount	Category: Specs/SOWS
\$100	<b>Answer:</b> These are the three types of specifications. (4.1.1)
	<b>Question:</b> What are design, performance, and functional?
\$200	<b>Answer:</b> This type of specification places no restrictions on the product; therefore, the risk is solely on the contractor. (4.1.1)
	Question: What is a functional specification?
<b>*</b>	
\$300	<b>Answer:</b> These are the elements of a statement of work. (4.2.2)
	<b>Question:</b> What are the: Scope/Background/Objectives, contractor tasks, contract end items?

Amount	Category: Services							
\$100	<b>Answer:</b> This law requires contractors to pay their employees who will be utilized to perform a contract that exceeds \$2500, not less than the prevailing wage for such employees in the locality. (5.2.1)							
	<b>Question:</b> What is the Service Contract Act of 1965?							
\$200	<b>Answer:</b> Under this type of effort, a contractor's personnel are subject to direct supervision and control of Government officials. (5.1.2)							
	Question: What is a personal service?							
\$300	<b>Answer:</b> This type of effort is contracted to support or improve agency policy development, decision-making, management, administration, and operation of management systems. (5.1.3)							
	<b>Question:</b> What are advisory and assistance services?							

Amount	Category: Source Lists					
\$100	<b>Answer:</b> This is the required source for printing, binding, paper, and envelopes. (Exhibit 6-3)					
	<b>Question:</b> What is the U.S. Government Printing Office?					
\$200	<b>Answer:</b> This required source is a branch of the Department of Interior that provides minerals (gold, silver, etc.) for DOD, independent agencies or other establishments of the Government. (6.1.1)					
	<b>Question:</b> What is the Bureau of Mines?					
\$300	<b>Answer:</b> This document shows interested, eligible and qualified firms that are capable of filling the requirements of a procurement. (6.2.2)					
	<b>Question:</b> What is a source list or solicitation mailing list?					

Amount	Category: Set-Asides and 8(a)
\$100	<b>Answer:</b> This is the percentage of ownership required to be considered a small disadvantaged business. (introduction)
	<b>Question:</b> What is 51%?
\$200	Answer: This type of firm is located in an area of concentrated unemployment or underemployment. (introduction)
	Question: What is a labor surplus area concern?
\$300	Answer: The Small Business Administration procurement center representative may appeal to this individual if he and the contracting officer disagree on a set-aside decision. (7.1.4)  Question: What is the head of the contracting activity?

Amount	Category: Competition
\$100	<b>Answer:</b> This document contains the circumstances, rationale
	and authority for using other than full and open competition.
	(introduction)
	<b>Question:</b> What is a J&A?
\$200	<b>Answer:</b> This individual is responsible for approving
	justifications exceeding \$100,000. (8.4)
	<b>Question:</b> Who is the competition advocate?
\$300	<b>Answer:</b> These are three of the seven exceptions to full and
	open competition. (8.1)
	Question: What are (any three):
	1. Only one responsible source
	2. Urgency
	3. Industrial mobilization
	4. International agreement
	5. Authorized or required by statute
	6. National security
	7. Public interest

Amount	Category: Lease vs. Purchase
\$100	<b>Answer:</b> This agency assists in lease or purchase decisions.
	(9.5)  Question: What is GSA?
\$200	<b>Answer:</b> Solicit for this when the product has a long expected life and will not need upgrading. (9.3)
	<b>Question:</b> What is purchase?
\$300	<b>Answer:</b> Conduct this to determine stability of the technology, trends in pricing, and standard commercial policies and practices to make lease vs. purchase decisions. (9.2)
	<b>Question:</b> What is market research?

Amount	Category: Evaluation Factors for Award
\$100	<b>Answer:</b> This permits all line items to go to one contractor.
	(10.1)
	<b>Question:</b> What is single award?
\$200	<b>Answer:</b> These are located in Section M of the solicitation and are strictly for comparing offers and are not to be added to the contract award document. (10.2)
	Question: What are price-related factors?
\$300	<b>Answer:</b> When awarding a contract to three different contractors under a solicitation, you must use this amount for administrative costs when evaluating the offers or bids.
	<b>Question:</b> What is \$1500? (Exhibit 10-4)

Amount	Category: Method of Procurement
\$100	<b>Answer:</b> This method is described as contracting for other than full and open competition.(11.3)
	<b>Question:</b> What is sole source or negotiation?
\$200	<b>Answer:</b> This is the deciding factor for award in sealed bidding. (11.3)
	Question: What is price?
\$300	Answer: These reduce the Government's administrative costs and improve opportunities for small business concerns and disadvantaged business concerns. (11.2)
	<b>Answer:</b> What are small purchase and other simplified procedures?

Amount	Category: Procurement Planning
\$100	<b>Answer:</b> This individual plans the steps toward awarding a contract from the moment the PR is received. (introduction)
	<b>Question:</b> Who is the contract specialist?
\$200	<b>Answer:</b> This is a time table for accomplishing tasks in the procurement plan. (12.3)
	Question: What is a milestone chart?
\$300	<b>Answer:</b> Selection of the type of contract is made by this office. (12.3)
	<b>Question:</b> What is the contracting or procurement office?

Amount	Category: Purchase Request
\$200	Answer: This is a meeting held with potential sources to explain complicated specifications or aid the sources in later submitting offers. (1.4)  Question: What is a presolicitation conference?
	Question. What is a presonentation comercine.
\$400	<b>Answer:</b> This person must review proposed acquisitions and make determinations to "set-aside" procurements for small business. (1.4)
	<b>Question:</b> Who is the Small Business Administration procurement center representative?
\$600	<b>Answer:</b> This provides information for reviews and investigations (1.2)
	<b>Question:</b> What is a contract file?

Amount	Category: Funding
\$200	<b>Answer:</b> Annually funded appropriations may do this when
	contracts are for an end product that cannot be subdivided for
	separate performance in each fiscal year. (2.2)
	<b>Question:</b> What is cross fiscal years?
\$400	<b>Answer:</b> An agency places this on the PR to track and account
	for the obligations and expenditure of funds after certifying that
	the funds are available. (2.1)
	<b>Question:</b> What is an ACT Number?
\$600	<b>Answer:</b> These are any 3 examples of requirements for which
	no year appropriations can be provided. (2.1)
	<b>Question:</b> What are research and development, weapons
	systems, long lead time construction, and other long range
	programs?

Amount	Category: Market Research
\$200	<b>Answer:</b> These are two of four factors that you consider to
	determine the amount of market research and analysis.you will
	perform.
	<b>Question:</b> What are any two?:
	•urgency
	•complexity
	•estimated dollar value
	•experience (Introduction)
\$400	<b>Answer:</b> The Better Business Bureau, Chamber of
	Commerce, Builders & Contractors Exchange, and National
	Contract Management Association are examples of:(3.3)
	<b>Question:</b> What are trade and professional associations?
\$600	<b>Answer:</b> These are any 3 common market research
	techniques. (3.4)
	Question: What are (any 3):
	•Investigate the market
	•Brief industry
	•Contact potential contractors
	•Visit potential sources
	•Attend industry and scientific conferences
	•acquire literature about commercial products
	•Analyze procurement history
	•Advertise in trade journals
	•Use CBD
	•Examine business and trade directories?

Amount	Category: Specs/SOWS
\$200	<b>Answer:</b> Federal specifications can be found in this
	publication. (4.1.2)
	<b>Question:</b> What is the GSA Index of Federal Specifications,
	Standards, and Commercial Item Descriptions?
\$400	<b>Answer:</b> This type of purchase description should only be used to purchase a specific product or something similar. (4.1.4)
	<b>Question:</b> What is brand name or equal?
<b>.</b>	
\$600	<b>Answer:</b> The contractor shall use only good materials, is an
	example of this: (4.2.3)
	<b>Question:</b> What is ambiguous or vague terms?

Amount	Category: Services:
\$200	<b>Answer:</b> These three occupations are not covered by the
	Service Contract Act. (5.2.1)
	<b>Question:</b> What are executive, administrative, and
	professional jobs?
\$400	<b>Answer:</b> This arrangement between a firm and its employees establishes wages and fringe benefits paid to the employees. (5.2.2)
	<b>Question:</b> What is a collective bargaining agreement?
\$600	<b>Answer:</b> This is generally valid for the life of the contract. (5.2.4)
	<b>Question:</b> What is a wage determination?

Amount	Category: Source Lists
\$200	<b>Answer:</b> These sources have had their products examined and
	tested for compliance with specification requirements.
	(introduction)
	Question: What are qualified sources?
\$400	<b>Answer:</b> Purge firms from the source list only if this still exists. (6.1.4)
	<b>Question:</b> What is adequate competition?
\$600	<b>Answer:</b> Purge these firms from the solicitation mailing list. (6.2.3)
	<b>Question:</b> Who are debarred or suspended, or no longer interested in submitting an offer?

Amount	Category: Set-Asides and 8(a)									
\$200	Answer: These measurements are based on either the num of employees or annual average gross receipts of a compan (7.1.2)									
	<b>Question:</b> What are size standards?									
\$400	Answer: Products and services are classified by this. (7.1.2)  Question: What are SIC codes?									
\$600	Answer: This individual makes the final decision regarding a set-aside appeal. (Exhibit 7-3)									
	<b>Question:</b> Who is the agency head?									

Amount	Category: Competition											
\$200	<b>Answer:</b> This is the only exception to full and open											
	competition for which a J&A can be made and approved after											
	award. (8.4)											
	Question: What is urgency?											
\$400	<b>Answer:</b> Procurements for alternative sources, set-asides,											
	and 8(a) competition are in this category. (8.5)											
	<b>Question:</b> What is full and open competition after the											
	exclusion of sources.											
\$600	<b>Answer:</b> These documents may consist of contracting actions											
	for a group of the same or related supplies or services (8.3)											
	<b>Question:</b> What is a class D&F or J&A?											

Amount	Category: Lease vs. Purchase											
\$200	<b>Answer:</b> The Government must determine whether to											
	purchase the leased equipment or return it to the contractor.											
	(9.4)											
	<b>Question:</b> What is lease with the option to purchase?											
\$400	<b>Answer:</b> The Government has committed to purchase the											
	equipment at the end of a predetermined period is the											
	description of this program. (9.4)											
	<b>Question:</b> What is lease to ownership?											
\$600	<b>Answer:</b> These are any three factors to consider in making											
	lease/purchase determinations. (9.1)											
	Question: What are (any 3):											
	•Estimated length and extent of use											
	•Financial/operating advantages of different types and makes											
	•Cumulative rental payments											
	•Net purchase price											
	•Transportation and installation costs											
	•Maintenance and other costs											
	•Potential obsolescence											
	•Availability of purchase options											
	•Potential for reuse											
	•Trade in or salvage value											
	•Imputed interest											
	•Availability of servicing capability											

Amount	Category: EVALUATION FACTORS							
\$200	<b>Answer:</b> This problem occurs when offers are high on some							
	items and low on others. (10.3)							
	Question: What are unbalanced offers?							
\$400	<b>Answer:</b> These are non-price related factors. (10.5)							
	<b>Question:</b> What are technical evaluation factors?							
\$600	<b>Answer:</b> This requires that, with certain exceptions, only							
	domestic end products shall be acquired for public use. (10.2)							
	Question: What is the Buy American Act?							

Amount	Category: Method of Procurement										
\$200	<b>Answer:</b> This method requires contractors to bid on their										
	technical proposals. (11.3)										
	<b>Question:</b> What is 2-step sealed bidding?										
\$400	<b>Answer:</b> You can use these methods when the requirement is										
	less than \$25,000. (11.3)										
	<b>Question:</b> What are small purchase procedures or simplified										
	procedures?										
\$600	<b>Answer:</b> These are the four factors that must be considered in										
	selecting the best method of procurement. (11.3)										
	Question: What are:										
	1. Competition										
	2. Adequate time										
	3. Award factors										
	4. Discussions										

Amount	Category: Procurement Planning										
\$200	<b>Answer:</b> This office is responsible for providing the										
	government furnished property data. (12.3)										
	<b>Question:</b> What is the program office or the RA?										
\$400	<b>Answer:</b> A written procurement plan is, generally, prescribed by regulations and policy of this organization. (12.1)										
	Question: What is the agency?										
\$600	<b>Answer:</b> These are any three individuals who may provide approvals and/or coordinations. (12.3)										
	Question: What are (any 3):  •Legal counsel  •Transportation officer  •Competition advocate  •Small business advisor  •Program/requirements manager  •Shipping and packaging personnel  •Accounting and finance personnel  •Quality assurance personnel										

#### FINAL JEOPARDY QUESTION:

**Answer:** In most of the lessons in this course, you had to perform this step first.

Question: What is conduct market research and review acquisition histories? (if students answer either, give it to them)

SINGLE JEOPARDY SHEET											
PRs	Fundi ng	Mrkt Rsrch	Specs / SOW	Servi ces	Srce Lists	Set- aside s 8(a)	Com petiti on	Lease vs Pur.	Eval factor s	Meth od of procu re.	Procu reme nt Plng
\$100	\$100	\$100	\$100	\$100	\$100	\$100	\$100	\$100	\$100	\$100	\$100
\$200	\$200	\$200	\$200	\$200	\$200	\$200	\$200	\$200	\$200	\$200	\$200
\$300	\$300	\$300	\$300	\$300	\$300	\$300	\$300	\$300	\$300	\$300	\$300

DOUBLE JEOPARDY SHEET											
PRs	Fundi ng	Mrkt Rsrch	Specs / SOW	Servi	Srce Lists	Set- aside s 8(a)	Com petiti on	Lease vs Pur.	Eval factor s	Meth od of procu re.	Procu reme nt Plng
\$200	\$200	\$200	\$200	\$200	\$200	\$200	\$200	\$200	\$200	\$200	\$200
\$400	\$400	\$400	\$400	\$400	\$400	\$400	\$400	\$400	\$400	\$400	\$400
\$600	\$600	\$600	\$600	\$600	\$600	\$600	\$600	\$600	\$600	\$600	\$600